

Lecture 30

Queuing Models (Waiting Line Models)

- Single server } Reservation system
- Multiple server }
- Finite queue length } Single server input queue
- infinite queue length } input pop.
- Finite population
- infinite pop.
- $\frac{\lambda}{\mu} < 1$ } : infinite queue length
: to be more efficient.

Balking \rightarrow if an arrival doesn't join the system and leave.

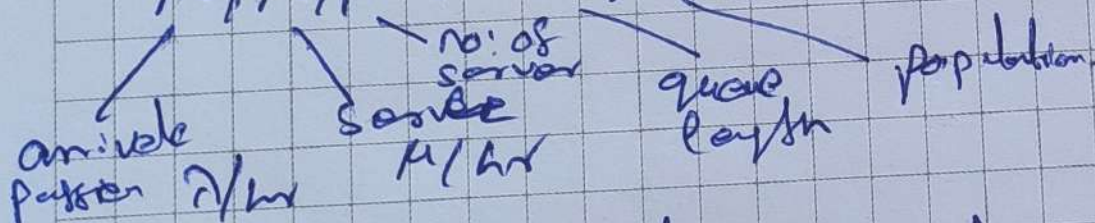
Reneging \rightarrow joins and after some time decides not to continue and move out of system.

Jockeying \rightarrow waiting the first of few minutes at being.

Queue discipline (First in First out)

single server, infinite queue length

$M/M/1$: 1 server model



$$P_n(t+h) = P_n(t) \rightarrow \text{Probability of one arrival, no server} \\ + P_{n+1}(t) \rightarrow \text{one server no. at arrival} \\ + P_n(t) \rightarrow \text{no. server, no. at arrival}$$

$$P_n(t+h) = P_n(t) \times \lambda h (1 - \mu h) + P_{n+1}(t) \mu h (1 - \lambda h) \\ + P_n(t) (1 - \lambda h) (1 - \mu h) \\ = P_{n-1}(t) \lambda h + P_n(t) \mu h + P_n(t) (1 - \lambda h - \mu h)$$

$$\frac{P_n(t+h) - P_n(t)}{h} = P_{n-1}(t)\lambda + P_{n+1}(t)\mu - P_n(t)(\lambda + \mu)$$

$$\lambda P_{n-1} + \mu P_{n+1} = (\lambda + \mu) P_n \quad \text{--- (1)}$$

$$P_0(t+h) = P_1(t) \underbrace{(1-\lambda h)\mu h}_{\text{no arrivals}} + P_0(t)(1-\lambda h)$$

$$\frac{P_0(t+h) - P_0(t)}{h} = P_1(t)\mu - P_0(t)\lambda$$

$$\mu P_1 = \lambda P_0 \quad \text{--- (2)}$$

$$P_1 = \lambda/\mu P_0$$

$$\lambda P_0 + \mu P_2 = (\lambda + \mu) P_1$$

$$= \lambda P_1 + \mu P_1$$

$$P_2 = \lambda/\mu P_1 - (\lambda/\mu) P_0$$

$$P_1 = \rho P_0$$

$$P_2 = \rho P_1 = \rho^2 P_0$$

$$P_3 = \rho P_2 = \rho^3 P_0$$

$$\vdots$$

$$\therefore P_0 + \rho P_0 + \rho^2 P_0 = 1$$

$$\rho < 1$$

$$L_s = \sum_{j=0}^{\infty} j P_j = \sum_{j=0}^{\infty} j \rho^j P_0$$

$$= P_0 \rho \sum_{j=0}^{\infty} j \rho^{j-1} = P_0 \rho \sum_{j=0}^{\infty} \frac{d}{d\rho} \rho^j$$

$$= P_0 \rho \frac{d}{d\rho} (1 + \rho + \rho^2 + \dots) P_0 \rho \left(\frac{1}{1-\rho} \right)$$

$$= \frac{1-\rho}{(1-\rho)^2} = \frac{\rho}{1-\rho}$$

$$L_s = L_q + \text{expected server} \frac{\lambda}{\mu}$$

$$L_s = \lambda W_s$$

$$L_q = \lambda W_q$$

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$$\rho = \lambda / \mu$$

$$P(\text{no: queue}) = P_0 + P_1 \rightarrow \rho P_0$$

$$L_s = \frac{\rho}{1-\rho}$$

$$W_s = \frac{L_s}{\lambda}$$

$$L_q = L_s - \rho$$

$$W_q = \frac{L_q}{\lambda}$$

$$\mu / \mu / 1 : N / \infty$$

$$P_0 + \rho P_0 + \rho^2 P_0 = 1$$

$$P_0 [1 + \rho + \rho^2 + \dots] = 1$$

$$P_0 \left(\frac{1 - \rho^{n+1}}{1 - \rho} \right) = 1$$

$$\rho = \frac{1 - \rho}{1 - \rho^{n+1}}$$

$$P_n = \rho^n P_0$$

$$L_s = \sum_{n=0}^{\infty} n P_n = \sum_{n=0}^{\infty} n \rho^n P_0$$

$$= P_0 \rho \sum_{n=0}^{\infty} n \rho^{n+1}$$

$$= P_0 \rho \frac{d}{d\rho} \left(\frac{1 - \rho^{n+1}}{1 - \rho} \right)$$

$$= P_0 \rho \left[\frac{1 - \rho (n+1) \rho^n + (1 - \rho^{n+1})}{(1 - \rho)^2} \right]$$

$$= \frac{P_0 \rho}{(1 - \rho)^2} [1 - \rho^{n+1} + (n+1) \rho^n (1 - \rho)]$$

$$= \frac{P_0 \rho}{(1 - \rho)^2} [1 + n \rho^{n+1} - n \rho^n]$$

$$L_s = L_q + \frac{\lambda}{\mu} \text{ eff}$$

$$\lambda_{\text{eff}} = \lambda (1 - P_N)$$

$\mu/\mu/c \equiv \infty/\infty$ model.

$$L_s = \lambda w_s$$

$$L_q = \lambda w_q$$

$$\rho/c = \lambda/c\mu < 1$$

$$P_n = P^n P_0$$

$$= \frac{\lambda^n}{\mu_2 \mu_n \mu} P_0 = \frac{\lambda}{\mu} \cdot n \cdot \frac{1}{\mu} P_0 \quad n < c$$

$$P_n = \frac{\lambda^n}{\mu_2 \mu_3 \mu_n \mu_n \mu_n} = \frac{\lambda^n}{c_1 \mu^n c^n} P_0 \quad n \geq c$$

$$\sum_{n=0}^{c-1} \frac{P^n P_0}{n!} + \sum_{n=c}^{\infty} \frac{P^n}{c! c^n} P_0 = 1$$

$$P_0 = \frac{1}{\left(\sum_{n=0}^{c-1} \frac{P^n}{n!} + \frac{P^c}{c!} \cdot \frac{1}{1 - \rho/c} \right)}$$