# **Senior Process Designer Resume**

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#### **Professional Summary**

Innovative and detail-oriented Senior Process Designer with over 8 years of experience in process engineering, business process improvement, and cross-functional collaboration. Adept at designing, analyzing, and optimizing workflows to increase operational efficiency and reduce costs. Proven track record of leading redesign initiatives, implementing automation tools, and mentoring junior designers.

#### **Core Competencies**

- Process Mapping & Optimization
- Lean Six Sigma Methodologies
- Business Process Management (BPM)
- Workflow Automation Tools (e.g., Visio, Lucidchart, BPMN)
- Root Cause Analysis & Continuous Improvement
- Stakeholder Management
- Data-Driven Decision Making
- Documentation & Standard Operating Procedures (SOPs)

## **Professional Experience**

Senior Process Designer | ABC Manufacturing Inc., New York, NY

Jan 2020 - Present

- Led cross-functional process improvement projects that reduced production downtime by 20%.
- Implemented BPM software to streamline approval workflows, saving over 150 hours annually.
- Collaborated with IT and operations teams to design process automation strategies.
- Trained and mentored 4 junior process analysts.

Process Analyst | XYZ Solutions, Boston, MA

Jun 2015 - Dec 2019

- Conducted end-to-end process assessments and mapped over 50+ key business workflows.
- Recommended process changes that led to a 15% increase in efficiency in support operations.

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- Developed comprehensive SOPs and documentation for internal audits and training.

### **Education**

Bachelor of Science in Industrial Engineering
University of Michigan, Ann Arbor, MI | 2015

#### **Certifications**

- Lean Six Sigma Black Belt
- Certified Business Process Professional (CBPP)
- BPMN 2.0 Professional Certification