



Your electricity bill

Bill date: November 3, 2020

Summary of what you owe

Amount due on your last bill	\$173.96
⊖ Payment made, thank you	-\$173.96
⊖ Your balance forward	\$0.00
Your new charges (details on following pages)	
+ Cost of electricity (includes taxes and fees)	\$62.64
= Total amount due	\$62.64
Payment due date	Nov 17, 2020

Roger L Heyen
Karen Heyen

YOUR ACCOUNT NUMBER:
9531211000

FOR SERVICE AT:
24830 N 62 Ave

Questions?

- Log in to My Account at aps.com
- Go to support.aps.com for help
- Stay informed. Visit aps.com/alerts

Switch Plans To Save Money

We took a look at your energy usage and you would have saved **\$14.82** this month and **\$173.43** over the past 12 months with our **Saver Choice Plus** plan. Call us at (800) 253-9405 or visit aps.com/compare to switch plans.

Help When It's Needed

We understand the importance of helping our customers get back on their feet during difficult times. If you need assistance with your energy bill, or know someone who does, we're here to help. We have programs that provide discounts to qualified customers, as well as programs to help customers pay down their energy bills. Visit aps.com/assistance to learn more.

Page 1 of 3

See page 2 for more information.



Your account number Bill date
9531211000 November 3, 2020

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

000000541 I=0000000000

ROGER L HEYEN
KAREN HEYEN
24830 N 62ND AVE
GLENDALE AZ 85310-2731

When paying in person, please
bring the bottom portion of your bill.

Total amount due: \$ **62.64**

Payment due date: Nov 17, 2020

Total amount paid: \$ _____

Pay 24 hours-a-day, 7 days a week

- Visit aps.com/paybill
- Download our free, mobile app
- Call 602-371-6555 or 866-776-0445

000000095312110000020201103000017396000000626497 000

News from APS

Super off-peak hours are here

Saver Choice plan customers will save even more with our lowest-cost Super Off-Peak hours from 10 a.m. – 3 p.m., beginning on your November bill through April. Super off-peak hours cost 70% less than regular off-peak hours.

Right Tree Right Place

Trees planted in the right place have many benefits for homeowners. However, when a tree is planted in the wrong place it can become a safety hazard and cause potential power outages. Learn how you can make sure you are planting the right tree in the right place at aps.com/trees.

Things you need to know

Have a question or concern regarding your bill or payment?

- Visit aps.com
- Call 602-371-7171 (metro Phoenix) or 800-253-9405 (other areas)
- Para servicio en español llame 602-371-6861
- Hearing Impaired Dial 711 (AZ Relay)
- Send us a letter: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933

Have an electrical emergency? Call:

- 855-688-2437 (metro Phoenix) or 855-688-2437 (other areas) for power outages
- 602-258-5483 (metro Phoenix) or 800-253-9408 (other areas) for other electrical emergencies
- 811 or 800-782-5348 (Blue Stake) before you dig to avoid an electrical emergency

Important billing information:

- Payment is due no later than 15 days from the bill date. If received later than 28 days from the bill date, your account will be delinquent and may be subject to a late payment charge of 1.5% + tax per month. If your power is shut off for nonpayment, you will need to pay the past due amount before service will be turned back on.
- We may require a deposit if an account becomes delinquent with two or more bills, or has been disconnected for nonpayment within a 12-month period. Deposits may also be required for customers with a non-residential service plan who do not meet certain financial conditions (as determined by APS using a credit scoring worksheet).

Electricity regulations and rates are approved by:

Arizona Corporation Commission
1200 W Washington Street, Phoenix, AZ 85007
602-542-4251 or 800-222-7000 (toll free in-state only)
azcc.gov

Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone	Business phone	
()	()	



PO BOX 60015
PRESCOTT AZ 86304-6015



Your electricity bill
November 3, 2020

Roger L Heyen
Karen Heyen

Your account number
9531211000

Service plan: Saver Choice,RCP

Meter number: 1180163

Meter reading cycle: 01

Charges for electricity services

Cost of electricity you purchased

Customer account charge	\$2.34
Super Off-peak delivery service charge	\$0.45
On-peak delivery service charge	\$6.78
Off-peak delivery service charge	\$17.36
Environmental benefits surcharge	\$2.79
Federal environmental improvement surcharge	\$0.27
System benefits charge	\$2.25
Power supply adjustment*	-\$0.37
Metering*	\$6.43
Meter reading*	\$2.30
Billing*	\$2.59
Generation of electricity super off-peak*	\$0.30
Generation of electricity on-peak*	\$40.51
Generation of electricity off-peak*	\$35.65
Federal transmission and ancillary services*	\$8.96
Federal transmission cost adjustment*	\$1.79
Grid Access Charge	\$10.23
LFCR adjustor	\$1.02
Tax Expense Adjustor	-\$4.39
Cost of electricity you used	\$137.26

Taxes and fees

Regulatory assessment	\$0.33
State sales tax	\$7.86
County sales tax	\$0.98
City sales tax	\$3.79
Franchise fee	\$2.75
Cost of electricity with taxes and fees	\$152.97

Net electricity credit

Solar Export Credit	-\$90.33
---------------------	----------

Total charges for electricity services \$62.64

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you purchased

Meter reading on Nov 3	17922
Meter reading on Oct 2	17105
Total electricity you used, in kWh	817
On-peak meter reading on Nov 3	2716
On-peak meter reading on Oct 2	2498
On-peak electricity you used, in kWh	218
(3 pm - 8 pm Monday - Friday)	
Super off-peak meter reading on Nov 3	1316
Super off-peak meter reading on Oct 2	1275
Super off-peak electricity you used, in kWh	41
(10 am to 3 pm Monday - Friday, November - April)	
Off-peak electricity you used, in kWh	599
(All other hours and certain holidays)	

Amount of electricity you sold

Meter reading on Nov 3	13891
Meter reading on Oct 2	13113
Total electricity you sold, in kWh	778
On-peak meter reading on Nov 3	2370
On-peak meter reading on Oct 2	2277
On-peak electricity you sold, in kWh	93
(3 pm - 8 pm Monday - Friday)	
Off-peak electricity you sold, in kWh	685.00

Comparing your monthly use

	This month	Last month	This month last year
Billing days	32	30	31
Average outdoor temperature	78°	89°	74°
Your total use in kWh	817	1339	590
Your average daily cost	\$1.96	\$5.80	\$0.04

Switch Plans To Save Money

View monthly details or switch plans by calling (800) 253-9405 or visiting aps.com/compare.

Your Current Plan
Saver Choice

Save The Most With
Saver Choice Plus

This Month's Savings
\$14.82

12 Month Savings
\$173.43