



Your electricity bill

Bill date: September 4, 2019

Summary of what you owe

Amount due on your last bill	\$101.48
Payment made, thank you	-\$101.48
Your balance forward	\$0.00
Your new charges (details on following pages)	
Cost of electricity (includes taxes and fees)	\$254.23
Total amount due	\$254.23
Payment due date	Sep 18, 2019

Roger L Heyen
Karen Heyen

YOUR ACCOUNT NUMBER:
9531211000
 FOR SERVICE AT:
24830 N 62 Ave

- Questions?
- Log in to My Account at aps.com
 - Go to support.aps.com for help
 - Stay informed. Visit aps.com/alerts

Payments made simple

Sign up for AutoPay and we'll take it from there. With AutoPay your bill is paid automatically each month. Shorten your to-do list and sign up for AutoPay at aps.com/autopay.

Have questions about your account?

We have the answers. With our Support Site you can find answers to a wide range of questions regarding your energy account as well as access to many helpful resources. Visit support.aps.com today to find commonly asked questions like how to start service or make a payment.



Your account number 9531211000 Bill date September 4, 2019

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

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ROGER L HEYEN
KAREN HEYEN
24830 N 62ND AVE
GLENDALE AZ 85310-2731

When paying in person, please
bring the bottom portion of your bill.

Total amount due: \$ 254.23

Payment due date: Sep 18, 2019

Total amount paid: \$ _____

- Pay 24 hours-a-day, 7 days a week
- Visit aps.com/paybill
 - Download our free, mobile app
 - Call 602-371-6555 or 866-776-0445

Contacting APS

- Visit our website: aps.com
- Call us at:
602-371-7171 (Phoenix) or 800-253-9405 (Other areas)
- Para servicio en español, llame al:
602-371-6861 (Phoenix) ó 800-252-9410 (Otras áreas)
- Hearing impaired:
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:
811 or 800-782-5348
- Electrical emergencies other than power outages, call:
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Billing and collection information

Make checks payable to APS and mail to:
APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:
602-371-7607 (Phoenix) or
800-253-9409 (Other areas)

- Your utility bill is due and payable no later than 14 days from the bill date. Late payments will be considered delinquent and are subject to a late payment charge of 1.5% per month.
- If your power is shut off for nonpayment, you must pay the delinquent amount(s) and a deposit or additional deposit before power will be restored.
- **Deposit Guidelines:** APS may require a security deposit for service if the account, during a consecutive 12-month period, becomes delinquent with two or more bills or has been disconnected for nonpayment or, when a Non-Residential customer's financial condition may jeopardize bill payment (determined by APS using a credit scoring worksheet).
- When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 800-222-7000 (Other areas).
www.azcc.gov

Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone		Business phone
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 **aps**
PO BOX 2906
PHOENIX AZ 85062-2906



Your electricity bill
September 4, 2019

Roger L Heyen
Karen Heyen

Your account number
9531211000

Service plan: Saver Choice,RCP

Meter number: 1180163

Meter reading cycle: 01

Charges for electricity services

Cost of electricity you purchased

Customer account charge	\$2.48
On-peak delivery service charge	\$10.74
Off-peak delivery service charge	\$51.85
Environmental benefits surcharge	\$4.71
Federal environmental improvement surcharge	\$0.51
System benefits charge	\$5.55
Power supply adjustment*	\$3.34
Metering*	\$6.83
Meter reading*	\$2.45
Billing*	\$2.75
Generation of electricity on-peak*	\$68.41
Generation of electricity off-peak*	\$106.42
Federal transmission and ancillary services*	\$22.06
Federal transmission cost adjustment*	\$5.06
Grid Access Charge	\$10.23
LFQR adjustor	\$3.46
Tax Expense Adjustor	-\$14.56
Cost of electricity you used	\$292.29

Taxes and fees

Regulatory assessment	\$0.70
State sales tax	\$16.74
County sales tax	\$2.09
City sales tax	\$8.07
Franchise fee	\$5.86
Cost of electricity with taxes and fees	\$325.75

Net electricity credit

Solar Export Credit	-\$71.52
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Total charges for electricity services \$254.23

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you purchased

Meter reading on Sep 4	4909
Meter reading on Aug 1	2898
Total electricity you used, in kWh	2011
On-peak meter reading on Sep 4	717
On-peak meter reading on Aug 1	372
On-peak electricity you used, in kWh (3 pm - 8 pm Monday - Friday)	345
Super off-peak meter reading on Sep 4	187
Super off-peak meter reading on Aug 1	125
Super off-peak electricity you used, in kWh (10 am to 3 pm Monday - Friday, November - April)	62
Off-peak electricity you used, in kWh (All other hours and certain holidays)	1666

Amount of electricity you sold

Meter reading on Sep 4	3480
Meter reading on Aug 1	2864
Total electricity you sold, in kWh	616
On-peak meter reading on Sep 4	574
On-peak meter reading on Aug 1	505
On-peak electricity you sold, in kWh (3 pm - 8 pm Monday - Friday)	69
Off-peak electricity you sold, in kWh	547.00

Comparing your monthly use

	This month	Last month	This month last year
Billing days	34	30	N/A
Average outdoor temperature	93°	96°	N/A
Your total use in kWh	2011	1495	N/A
Your average daily cost	\$7.48	\$5.05	N/A