



Your electricity bill


Bill date: August 11, 2020

Summary of what you owe

Amount due on your last bill	\$480.93
⊖ Payment made, thank you	-\$480.93
⊖ AutoPay discount	-\$0.48
⊖ Your balance forward	-\$0.48
Your new charges (details on following pages)	
⊕ Cost of electricity (includes taxes and fees)	\$605.79
⊖ Total amount due	\$605.31




We will debit your checking or savings account for \$605.31 on August 25, 2020.

Kathleen Ambrosat

 **YOUR ACCOUNT NUMBER:**
4694094618

 **FOR SERVICE AT:**
13444 W Orange Ct

Questions?

-  Log in to My Account at aps.com
-  Go to support.aps.com for help
-  Stay informed. Visit aps.com/alerts

Switch Plans To Save Money

We took a look at your energy usage and you would have saved **\$54.77** this month and **\$47.38** over the past 3 months with our **Saver Choice Max** plan. Call us at (800) 253-9405 or visit aps.com/compare to switch plans.

Bill Management Made Easy

Too many bills due at the same time of the month? With Preferred Due Date, you can select a time of month that works best for you and your budget. Sign up today at aps.com/duedate.

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See page 2 for more information.



Your account number

4694094618

Bill date

August 11, 2020

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

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KATHLEEN AMBROSAT
13444 W ORANGE CT
LITCHFIELD PARK AZ 85340-6309

**When paying in person, please
bring the bottom portion of your bill.**

**You do not need to mail a payment.
With AutoPay, your payment is
automatically deducted from your
checking or savings account.**

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News from APS

Help When You Need It

If you need help paying your energy bill, or if you know someone who does, we are here to help. A variety of programs are available to qualified customers.

- Crisis Bill Assistance - up to \$800 a year to cover your energy bill
- Energy Support program - 25% discount on your APS bill each month
- Energy Support with Medical program - 35% discount each month for qualified customers who have a life-threatening illness or use essential life-sustaining medical equipment
- Safety Net program - Select a relative, friend or community agency to also receive your APS bill so they can remind you when payment is due

Visit aps.com/assistance to see if you qualify.

Things you need to know

Have a question or concern regarding your bill or payment?

- Visit aps.com
- Call 602-371-7171 (metro Phoenix) or 800-253-9405 (other areas)
- Para servicio en español llame 602-371-6861
- Hearing Impaired Dial 711 (AZ Relay)
- Send us a letter: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933

Have an electrical emergency? Call:

- 855-688-2437 (metro Phoenix) or 855-688-2437 (other areas) for power outages
- 602-258-5483 (metro Phoenix) or 800-253-9408 (other areas) for other electrical emergencies
- 811 or 800-782-5348 (Blue Stake) before you dig to avoid an electrical emergency

Important billing information:

- Payment is due no later than 15 days from the bill date. If received later than 28 days from the bill date, your account will be delinquent and may be subject to a late payment charge of 1.5% + tax per month. If your power is shut off for nonpayment, you will need to pay the past due amount before service will be turned back on.
- We may require a deposit if an account becomes delinquent with two or more bills, or has been disconnected for nonpayment within a 12-month period. Deposits may also be required for customers with a non-residential service plan who do not meet certain financial conditions (as determined by APS using a credit scoring worksheet).

Electricity regulations and rates are approved by:

Arizona Corporation Commission
1200 W Washington Street, Phoenix, AZ 85007
602-542-4251 or 800-222-7000 (toll free in-state only)
azcc.gov

Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone	Business phone	
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PO BOX 60015
PRESCOTT AZ 86304-6015



Service plan: Saver Choice Plus

Meter number: DQ1022

Meter reading cycle: 06

Charges for electricity services

Cost of electricity you used

Customer account charge	\$2.41
Delivery service charge	\$58.18
Demand charge on-peak - delivery	\$45.60
Environmental benefits surcharge	\$7.16
Federal environmental improvement surcharge	\$1.73
System benefits charge	\$14.53
Power supply adjustment*	-\$2.40
Metering*	\$6.63
Meter reading*	\$2.38
Billing*	\$2.67
Generation of electricity on-peak*	\$107.67
Generation of electricity off-peak*	\$226.47
Demand charge on-peak - generation*	\$50.16
Federal transmission and ancillary services*	\$57.76
Federal transmission cost adjustment*	\$11.56
LFQR adjustor	\$4.24
Tax Expense Adjustor	-\$28.23
Cost of electricity you used	\$568.52

Taxes and fees

Regulatory assessment	\$1.37
State sales tax	\$31.91
County sales tax	\$3.99
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$605.79

Total charges for electricity services \$605.79

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on Aug 11	73893
Meter reading on Jul 9	68628

Total electricity you used, in kWh 5265

On-peak meter reading on Aug 11 35390

On-peak meter reading on Jul 9 34382

On-peak electricity you used, in kWh 1008

(3 pm - 8 pm Monday - Friday)

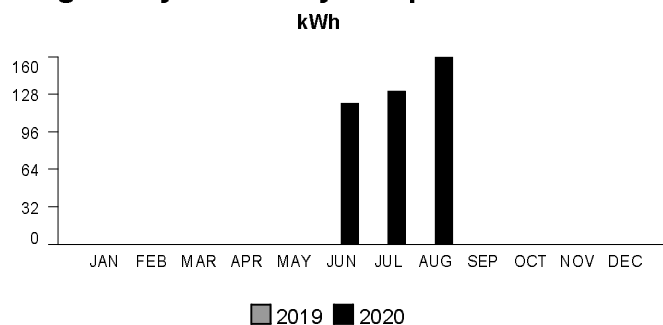
Off-peak electricity you used, in kWh 4257

(8 pm - 3 pm Monday - Friday and all day on weekends and 10 holidays)

On-peak demand meter reading 11.46

Your billed on-peak demand in kW 11.4

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	N/A
Average outdoor temperature	99°	93°	N/A
Your total use in kWh	5265	3928	N/A
Percentage of on-peak use	20%	21%	N/A
Your billed demand in kW	11.4	11.0	N/A
Your average daily cost	\$18.36	\$16.05	N/A

Switch Plans To Save Money

View monthly details or switch plans by calling (800) 253-9405 or visiting aps.com/compare.

Your Current Plan
Saver Choice Plus

Save The Most With
Saver Choice Max

This Month's Savings
\$54.77

3 Month Savings
\$47.38

Glossary of Terms

Customer account charge - The minimum charge for having service available, whether you used electricity or not.

Billing - The cost of calculating and providing your monthly statement.

Delivery service charge - A charge, based on your kWh usage and/or kW demand, to build and operate the equipment for delivering electricity, including lines, poles, transformers and substations.

Demand charge (residential customers) - A charge for the single highest hour of on-peak energy used during a billing cycle – averaged over an entire hour.

Demand charge (business customers) - Varies per service plan. Please see aps.com for details.

Environmental benefits surcharge - A charge to cover the costs of programs approved by the Arizona Corporation Commission, including: energy efficiency and renewable energy projects.

Federal Environmental Improvement Surcharge - A charge to recover a portion of the cost of investments and expenses for environmental improvements at APS' generation facilities designed to comply with environmental standards mandated by federal laws or regulations.

Franchise fee - A charge by a municipality for APS' use of the public rights-of-way for its facilities.

Generation of electricity off-peak - The cost of producing the electricity used during off-peak hours.

Generation of electricity on-peak - The cost of producing the electricity used during on-peak hours.

Grid access charge - A charge to recover some of the fixed costs of electric grid facilities that a customer with rooftop solar would not otherwise pay for through kilowatt-hour charges. Only applicable to customers with new rooftop solar who are billed on a non-demand rate.

Generation of electricity - The cost of producing the electricity you used this month.

Meter reading - A fixed fee to determine your energy use.

Metering - A fixed fee for providing and servicing the meter.

Power supply adjustment - An adjustment mechanism to recover fluctuations in fuel and purchased power costs.

Regulatory assessment - A cost imposed on customers of state regulated utilities to help fund the Arizona Corporation Commission and Residential Utility Consumer's Office.

Super off-peak charge - The cost of electricity used during super-off peak hours (applies to the Saver Choice plan only).

Systems benefits charge - A charge to cover the costs of programs approved by the Arizona Corporation Commission, including low-income assistance, demand side management, customer education, environmental, renewables, long-term public benefit research and development, nuclear fuel disposal and nuclear power plant decommissioning programs as well as other programs approved by the Commission.

Federal transmission and ancillary services - The cost for moving high voltage electricity from generating facilities and other sources to the APS distribution lines.

Federal transmission cost adjustment - A cost, based on your kWh usage, to adjust for annual changes in transmission-related costs procured to serve retail customers.

LFCR adjustor - A charge to recover fixed costs of providing service, such as power poles, wires, and other delivery infrastructure, that are lost due to mandated energy efficiency and rooftop solar.

Your safety is our priority. Please remember:

- Treat all wires with caution. Always assume a downed line is energized.
- Stay away from electrical equipment and substations.
- Electricity seeks all paths to ground. Never put yourself in a position to become a part of the path by touching energized equipment.
- If your vehicle comes in contact with a downed wire, stay in the vehicle and call 911 and then APS.
- Do not use water on an electrical fire. Call 911. If possible and if safe, unplug the device or turn off the main breaker.
- Call 811 at least two full working days before you excavate.
- Visit aps.com/safety for more electrical safety tips.