



Your electricity bill

Bill date: March 4, 2020

Summary of what you owe

Amount due on your last bill	\$18.33
⊖ Payment made	\$0.00
⊖ Your balance forward	\$18.33
Your new charges (details on following pages)	
+ Cost of electricity (includes taxes and fees)	\$104.28
⊖ Total amount due	\$122.61
Payment due date	Mar 18, 2020

Roger L Heyen
Karen Heyen

YOUR ACCOUNT NUMBER:
9531211000

FOR SERVICE AT:
24830 N 62 Ave

Questions?

- Log in to My Account at aps.com
- Go to support.aps.com for help
- Stay informed. Visit aps.com/alerts

The 2020 Census: Why It Counts

It's important to be counted. Your response to the 2020 U.S. census will help your community get its fair share of federal funding to create jobs, prepare for emergencies, offer public health programs, and build schools, roads and hospitals. It only takes a few minutes to provide your confidential census response by phone, mail or online.

2020census.gov

One Survey. Countless Ways to Save.

Our quick online Energy Analyzer survey is free and can help you save. It takes only minutes to answer a few questions about your home and receive a customized savings plan with recommendations and tips. To find savings, take the survey today at aps.com/ea.

Page 1 of 3

See page 2 for more information.



Your account number **9531211000** Bill date **March 4, 2020**

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

000004407 I=0000000000

ROGER L HEYEN
KAREN HEYEN
24830 N 62ND AVE
GLENDALE AZ 85310-2731

When paying in person, please
bring the bottom portion of your bill.

Total amount due: \$ **122.61**

Payment due date: **Mar 18, 2020**

Total amount paid: \$ _____

Pay 24 hours-a-day, 7 days a week

- Visit aps.com/paybill
- Download our free, mobile app
- Call 602-371-6555 or 866-776-0445

000000095312110000020200304000001833700001226110 000

News from APS

Choose the Way You Pay

Have you checked out all of the convenient options for paying your bill? A wide range of choices makes it easy to pay the way that works best for you. Visit aps.com/waystopay to see all of your options today.

Pay Your Bill On Time, Every Time

Relax and enjoy the convenience of AutoPay. Without lifting a finger, your bill is paid on time, every time. It's that simple. Learn more and enroll at aps.com/autopay.

100% Clean Energy by 2050

To reach our vision, we will eliminate the use of coal, add more solar with storage to harness Arizona's sunshine, and continue to invest in vital carbon-free resources. It's a bold vision that will take all of us to achieve. Together, we can create a clean energy future. Visit aps.com/cleanenergy for more information.

Things you need to know

Contacting APS

- Visit our website: aps.com
- Call us at:
602-371-7171 (Phoenix) or 800-253-9405 (Other areas)
- Para servicio en español, llame al:
602-371-6861 (Phoenix) ó 800-252-9410 (Otras áreas)
- Hearing impaired:
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:
811 or 800-782-5348
- Electrical emergencies other than power outages, call:
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Billing and collection information

Make checks payable to APS and mail to:
APS, PO Box 60015, Prescott AZ 86304-6015

Credit and Collections:

- 602-371-7607 (Phoenix) or
800-253-9409 (Other areas)
- Your utility bill is due and payable no later than 14 days from the bill date. Late payments will be considered delinquent and are subject to a late payment charge of 1.5% per month.
- If your power is shut off for nonpayment, you must pay the delinquent amount(s) and a deposit or additional deposit before power will be restored.
- **Deposit Guidelines:** APS may require a security deposit for service if the account, during a consecutive 12-month period, becomes delinquent with two or more bills or has been disconnected for nonpayment or, when a Non-Residential customer's financial condition may jeopardize bill payment (determined by APS using a credit scoring worksheet).
- When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 800-222-7000 (Other areas).
www.azcc.gov

Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone		Business phone
()		()



PO BOX 60015
PRESCOTT AZ 86304-6015



Your electricity bill
March 4, 2020

Roger L Heyen
Karen Heyen

Your account number
9531211000

Service plan: Saver Choice,RCP

Meter number: 1180163

Meter reading cycle: 01

Charges for electricity services

Cost of electricity you purchased

Customer account charge	\$2.12
Super Off-peak delivery service charge	\$2.25
On-peak delivery service charge	\$1.80
Off-peak delivery service charge	\$21.50
Environmental benefits surcharge	\$2.93
Federal environmental improvement surcharge	\$0.24
System benefits charge	\$2.63
Power supply adjustment*	-\$0.44
Metering*	\$5.83
Meter reading*	\$2.09
Billing*	\$2.35
Generation of electricity super off-peak*	\$1.47
Generation of electricity on-peak*	\$10.78
Generation of electricity off-peak*	\$44.14
Federal transmission and ancillary services*	\$10.45
Federal transmission cost adjustment*	\$2.40
Grid Access Charge	\$10.23
LFCR adjustor	\$1.64
Tax Expense Adjustor	-\$8.01
Cost of electricity you used	\$116.40

Taxes and fees

Regulatory assessment	\$0.28
State sales tax	\$6.66
County sales tax	\$0.83
City sales tax	\$3.21
Franchise fee	\$2.33
Cost of electricity with taxes and fees	\$129.71

Net electricity credit

Solar Export Credit	-\$25.43
---------------------	----------

Total charges for electricity services \$104.28

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you purchased

Meter reading on Mar 4	9706
Meter reading on Feb 4	8753
Total electricity you used, in kWh	953
On-peak meter reading on Mar 4	1305
On-peak meter reading on Feb 4	1247
On-peak electricity you used, in kWh	58
(3 pm - 8 pm Monday - Friday)	
Super off-peak meter reading on Mar 4	674
Super off-peak meter reading on Feb 4	470
Super off-peak electricity you used, in kWh	204
(10 am to 3 pm Monday - Friday, November - April)	
Off-peak electricity you used, in kWh	895
(All other hours and certain holidays)	

Amount of electricity you sold

Meter reading on Mar 4	7494
Meter reading on Feb 4	7275
Total electricity you sold, in kWh	219
On-peak meter reading on Mar 4	1172
On-peak meter reading on Feb 4	1123
On-peak electricity you sold, in kWh	49
(3 pm - 8 pm Monday - Friday)	
Off-peak electricity you sold, in kWh	170.00

Comparing your monthly use

	This month	Last month	This month last year
Billing days	29	32	N/A
Average outdoor temperature	55°	54°	N/A
Your total use in kWh	953	737	N/A
Your average daily cost	\$3.60	\$0.57	N/A