



Your electricity bill

Bill date: October 1, 2019

Summary of what you owe

Amount due on your last bill	\$254.23
⊖ Payment made, thank you	-\$254.23
⊖ Your balance forward	\$0.00
Your new charges (details on following pages)	
+ Cost of electricity (includes taxes and fees)	\$125.00
⊖ Total amount due	\$125.00
Payment due date	Oct 15, 2019

Roger L Heyen
Karen Heyen

YOUR ACCOUNT NUMBER:
9531211000

FOR SERVICE AT:
24830 N 62 Ave

- Questions?
- Log in to My Account at aps.com
 - Go to support.aps.com for help
 - Stay informed. Visit aps.com/alerts



Your account number Bill date
9531211000 **October 1, 2019**

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

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ROGER L HEYEN
KAREN HEYEN
24830 N 62ND AVE
GLENDALE AZ 85310-2731

When paying in person, please
bring the bottom portion of your bill.

Total amount due: \$ **125.00**

Payment due date: **Oct 15, 2019**

Total amount paid: \$ _____

- Pay 24 hours-a-day, 7 days a week
- Visit aps.com/paybill
 - Download our free, mobile app
 - Call 602-371-6555 or 866-776-0445

Contacting APS

- Visit our website: aps.com
- Call us at:
602-371-7171 (Phoenix) or 800-253-9405 (Other areas)
- Para servicio en español, llame al:
602-371-6861 (Phoenix) ó 800-252-9410 (Otras áreas)
- Hearing impaired:
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:
811 or 800-782-5348
- Electrical emergencies other than power outages, call:
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Billing and collection information

Make checks payable to APS and mail to:
APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:

- 602-371-7607 (Phoenix) or
800-253-9409 (Other areas)
- Your utility bill is due and payable no later than 14 days from the bill date. Late payments will be considered delinquent and are subject to a late payment charge of 1.5% per month.
- If your power is shut off for nonpayment, you must pay the delinquent amount(s) and a deposit or additional deposit before power will be restored.
- **Deposit Guidelines:** APS may require a security deposit for service if the account, during a consecutive 12-month period, becomes delinquent with two or more bills or has been disconnected for nonpayment or, when a Non-Residential customer's financial condition may jeopardize bill payment (determined by APS using a credit scoring worksheet).
- When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 800-222-7000 (Other areas).
www.azcc.gov

Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone		Business phone
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 **aps**
PO BOX 2906
PHOENIX AZ 85062-2906



Your electricity bill
October 1, 2019

Roger L Heyen
Karen Heyen

Your account number
9531211000

Service plan: Saver Choice,RCP

Meter number: 1180163

Meter reading cycle: 01

Charges for electricity services

Cost of electricity you purchased

Customer account charge	\$1.97
On-peak delivery service charge	\$6.35
Off-peak delivery service charge	\$30.44
Environmental benefits surcharge	\$3.90
Federal environmental improvement surcharge	\$0.30
System benefits charge	\$3.26
Power supply adjustment*	\$1.96
Metering*	\$5.43
Meter reading*	\$1.94
Billing*	\$2.19
Generation of electricity on-peak*	\$40.45
Generation of electricity off-peak*	\$62.47
Federal transmission and ancillary services*	\$12.97
Federal transmission cost adjustment*	\$2.97
Grid Access Charge	\$10.23
LFQR adjustor	\$2.03
Tax Expense Adjustor	-\$8.56
Cost of electricity you used	\$180.30

Taxes and fees

Regulatory assessment	\$0.43
State sales tax	\$10.32
County sales tax	\$1.29
City sales tax	\$4.98
Franchise fee	\$3.61
Cost of electricity with taxes and fees	\$200.93

Net electricity credit

Solar Export Credit	-\$75.93
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Total charges for electricity services \$125.00

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you purchased

Meter reading on Oct 1	6091
Meter reading on Sep 4	4909
Total electricity you used, in kWh	1182
On-peak meter reading on Oct 1	921
On-peak meter reading on Sep 4	717
On-peak electricity you used, in kWh	204
(3 pm - 8 pm Monday - Friday)	
Super off-peak meter reading on Oct 1	239
Super off-peak meter reading on Sep 4	187
Super off-peak electricity you used, in kWh	52
(10 am to 3 pm Monday - Friday, November - April)	
Off-peak electricity you used, in kWh	978
(All other hours and certain holidays)	

Amount of electricity you sold

Meter reading on Oct 1	4134
Meter reading on Sep 4	3480
Total electricity you sold, in kWh	654
On-peak meter reading on Oct 1	665
On-peak meter reading on Sep 4	574
On-peak electricity you sold, in kWh	91
(3 pm - 8 pm Monday - Friday)	
Off-peak electricity you sold, in kWh	563.00

Comparing your monthly use

	This month	Last month	This month last year
Billing days	27	34	N/A
Average outdoor temperature	86°	96°	N/A
Your total use in kWh	1182	2011	N/A
Your average daily cost	\$4.63	\$7.48	N/A