WATERS CORPORATION CHINA PRIVACY DISCLOSURES

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Introduction

We are Waters Corporation and its affiliated companies (collectively, "Waters"). The following additional People's Republic of China ("China") privacy disclosures (the "Disclosures") supplement the Waters Corporation Privacy Notice (the "Privacy Notice") and any other Waters privacy notices that link to, or expressly adopt or refer to, these Disclosures. These Disclosures apply only to our processing of Personal Information within the scope of China's Personal Information Protection Law ("PIPL") (collectively, the "PIPL Processing Activities") as follows: (i) processing of personal information by a Waters company located in China and (ii) processing of personal information of individuals located in China by a Waters company located outside of China in relation to offering goods or services into China or monitoring the behavior of individuals in China. Unless otherwise expressly stated, the terms of the Privacy Notice apply to PIPL Processing Activities identified in these Disclosures. We may gather Personal Information for these PIPL Processing Activities by any means, including hardcopy (such as, paper application or forms) and electronic means (such as, websites, mobile applications, and other digital properties).

The Waters affiliated company who controls the PIPL Processing Activity involving Personal Information about you will be the personal information processor responsible for the collection and use of such Personal Information.

If you have any questions about these Disclosures or our personal information practices, or if you would like to contact a specific personal information processor, please contact our Data Privacy team as set forth in the **Contact Us** section below.

Please read these Disclosures carefully.

How We Collect and Use Personal Information

When we use the term "personal information," we mean various types of information (either electronically recorded or otherwise) that can be used to identify a specific individual or reflect such individual's activities.

When we use the term "sensitive personal information," we mean personal information that, if divulged, illegally provided to others, or misused, may result in harm to persons or property, damage to personal dignity, reputation or physical or mental health, or lead to discriminatory treatment.

For more information about the types of personal information and sensitive personal information we collect as well as the purposes and legal bases for our processing of such information, click below:

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- Information Collected Automatically
- Information We Obtain from Third Party Sources
- Legal Bases for Processing Your Personal Information
- Sensitive Personal Information
- Information Security
- Data Retention
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- International Data Transfers

1. Information You Provide

We collect Personal Information you provide, such as when you enter the information into form fields on our digital properties, fill out job applications or complete forms at our tradeshow and seminars. We collect:

Category of Personal Information / Specific Disclosures for Sensitive Personal Information	Purposes of Processing (All Necessary Unless You Opt-Out)	Legal Bases for Processing
Contact Information including your name, home address, business address, email address and phone number.	 Communicating Providing you with information about order status and product delivery Allowing you to create and maintain a customer profile, as well as authenticating your customer profile 	To process transactions requested by you and meet our contractual obligations (for example, fulfilling orders that you place online)
	 Administering your account and customer profile Processing and completing you or your employer's transactions 	Health & Safety Necessity (for example, protecting natural persons in

Mobile phone numbers are sensitive personal information. We use your	including, as applicable, order confirmation, registration for our programs or events, product selection assistance, and delivering products, programs, events, or services	the event of a safety announcement or recall relating to our products)
mobile phone number in order for us and our service providers to contact you.	Delivering products and services to you	Your consent, where applicable and
	• Fulfilling our warranty and service obligations	unambiguously requested
providers to contact you.	 Responding to your product and service inquiries and requests 	
	 Alerting you or your employer about a product safety announcement or recall or correction of an offer, promotion, or advertisement 	
	 Conducting market research to help us understand trends and customer needs across product categories or customer groups 	
	 Preventing, investigating, or providing notice of fraud, unlawful or criminal activity, or unauthorized access to or use of Personal Information, our website or data systems 	
	 Communicating with you about programs, products, offers or services we believe may be of interest to you or your employer unless you opt-out 	
	 Administering sweepstakes and promotions or contacting you regarding a contest prize unless you opt-out 	
Professional Details including employer,	 Allowing you to create and maintain a customer profile, as well as authenticating your customer profile 	To process transactions requested by you and meet our contractual obligations (for example, fulfilling orders that you place online on behalf of your employer) Health & Safety Necessity (for
department and job title.	 Processing and completing you or your employer's transactions including, as applicable, order confirmation, registration for our programs or events, product selection assistance, and delivering products, programs, events, or services 	
	 Delivering products and services to you or your employer 	example, protecting natural persons
	• Fulfilling our warranty and service obligations	in the event of a safety
	 Alerting you or your employer about a product safety announcement or recall or correction of an offer, promotion, or advertisement 	announcement or recall relating to our products)
	 Conducting market research to help us understand trends and customer needs across product categories or customer groups 	Your consent, where applicable and unambiguously requested
	Developing a better understanding of our customer population	
	• Preventing, investigating, or providing notice of fraud,	

	unlawful or criminal activity, or unauthorized access to or	
	use of Personal Information, our website or data systems	
Account Information including account name, password, unique identification number and discount eligibility.	Allowing you to create and maintain a customer profile, as well as authenticating your customer profile	To process transactions requested by you and meet our contractual obligations (for example, fulfilling orders that you place online through
	Administering your account and customer profile	
	Allowing you to participate in interactive features of our services, when you choose to do so	your account on behalf of your employer)
	Processing and completing your transactions including, as applicable, order confirmation, registration for our programs or events, product selection assistance, and delivering products, programs, events, or services	Health & Safety Necessity (for example, protecting natural persons in the event of a safety announcement or recall relating to our products)
	Fulfilling our warranty and service obligations	of recall relating to our products)
	Alerting you about a product safety announcement or recall or correction of an offer, promotion, or advertisement	Your consent, where applicable and unambiguously requested
	Analyzing information about your interactions with us, including the products you viewed, even if you do not make a purchase, and the features you accessed	Salata igue sary 10 que seu
	Improving our products, services, programs and other offerings	
	Preventing, investigating, or providing notice of fraud, unlawful or criminal activity, or unauthorized access to or use of Personal Information, our website or data systems	
	Communicating with you about programs, products, offers or services we believe may be of interest to you or your employer and other information that are personally tailored to your interests and purchase behavior unless you Opt-Out	
Product Interest	Tailoring our products and services to you	Your consent, where applicable and
Information including products and areas of interest, and "favorited" purchases.	Conducting market research to help us understand trends and customer needs across product categories or customer groups	unambiguously requested
	Supporting our operations, including inventory and product management	
	Improving our products, services, programs and other offerings	
	• Communicating with you about programs, products, offers or services we believe may be of interest to you and other information that are personally tailored to your interests and purchase behavior <i>unless you Opt-Out</i>	

Online Purchase Information including payment card information, purchase details, government identification number, telephone number, automated order entries and other transaction information.	 Processing and completing your transactions including, as applicable, order confirmation, registration for our programs or events, product selection assistance, and delivering products, programs, events, or services Providing you with information about order status and product delivery 	To process transactions requested by you and meet our contractual obligations (for example, fulfilling automatic online orders that you create through your account)
	 Delivering products and services to you or your employer Fulfilling our warranty and service obligations 	Compliance with legal obligations (for example, required reporting to tax authorities)
Online Purchase Information is sensitive personal information. Your Online Purchase ("Financial") Information is needed in order for us to process your transaction. You may choose to disclose only the Financial Information that is necessary for us to process your transaction.	 Facilitating and ensuring the quality of our customer support services for our products and services Conducting market research to help us understand trends and customer needs across product categories or customer groups Developing a better understanding of our customer population and the usage of our products Supporting our operations, including inventory and product management Preventing, investigating, or providing notice of fraud, unlawful or criminal activity, or unauthorized access to or use of Personal Information, our website or data systems 	Your consent, where applicable and unambiguously requested
Employment Application Information including contact information, employment and education history, and other information you include in your CV/resume or application materials.	 Processing and evaluating job applications you submit Communicating with you about your job applications and requests 	To process transactions requested by you and meet our contractual obligations (for example, taking steps at your request prior to entering into a contract) Your consent, where applicable and unambiguously requested
Survey Responses including satisfaction with Waters, a Waters product or a Waters service; opinions on the design and usability of Waters services, products and	 Conducting market research to help us understand trends and customer needs across product categories or customer groups Developing a better understanding of our customer population and the usage of our products Improving and ensuring the quality of our products, services, programs and other offerings 	Your consent, where applicable and unambiguously requested

software; and information about the market, products you use today and your thoughts about the future.	Supporting our operations, including inventory and product management	
User Generated Content including information, you provide on our forms or other services, including reviews and feedback on Waters products.	 Administering your account and customer profile Allowing you to participate in interactive features of our services, when you choose to do so Developing a better understanding of our customer population and product usage Improving and ensuring the quality of our products, services, programs and other offerings Supporting our operations, including inventory and product management 	Your consent, where applicable and unambiguously requested
Inquiry and Report Information including the content of your email, text, or chat and, where applicable, your voice. Inquiry and Report Information is sensitive personal information. Creating Inquiry and Report Information is essential in order for us to communicate with you in response to a request or inquiry.	 Communicating with you about programs, products, offers or services in response to a request or inquiry Providing you with information about order status and product delivery Alerting you or your employer about a product safety announcement or recall or correction of an offer, promotion, or advertisement Administering your account and customer profile Processing and completing your transactions including, as applicable, order confirmation, registration for our programs or events, product selection assistance, and delivering products, programs, events, or services Fulfilling our warranty and service obligations Facilitating and ensuring the quality of our customer support services for our products and services Responding to your product and service inquiries and requests Ensuring the quality of our products and services Conducting market research to help us understand trends and customer needs across product categories or customer groups Developing a better understanding of our customer population and the usage of our products 	To process transactions requested by you and meet our contractual obligations (for example, providing support for warranty claims) Your consent, where applicable and unambiguously requested

	 Supporting our operations, including inventory and product management Improving our products, services, programs and other offerings Preventing, investigating, or providing notice of fraud, unlawful or criminal activity, or unauthorized access to or use of Personal Information, our website or data systems 	
Mobile Application Information including, for example, information relating to your product needs.	 Providing product selection assistance Allowing you to participate in interactive features of our services, when you choose to do so Tailoring our products and services to you and your device 	Your consent, where applicable and unambiguously requested
Mobile phone numbers are sensitive personal	 Analyzing information about your interactions with us, including the products you viewed, even if you do not make a purchase, and the features you accessed Conducting market research to help us understand trends and 	
information. We use your mobile phone number in order for us and our service providers to contact you.	 customer needs across product categories or customer groups Developing a better understanding of our customer population and the usage of our products 	
	 Supporting our operations, including inventory and product management Improving our products, services, programs and other offerings 	
	• Communicating with you about programs, products, offers or services we believe may be of interest to you and other information that are personally tailored to your interests and purchase behavior <i>unless you Opt-Out</i>	

2. Information Collected Automatically

As is true of most digital platforms, we gather certain data automatically when you use our online services. This information includes browser, device, cookie and similar data that we collect as follows:

Category of Personal Information / Specific Disclosures for Sensitive Personal Information	Purposes of Processing (All Necessary Unless You Opt-Out)	Legal Bases for Processing
Log Files including IP address, approximate location, browser type, internet service provider, pages visited, operating system, clickstream data and time and date of visit.	 Analyzing information about your interactions with us, including the products you viewed, even if you do not make a purchase, and the features you accessed Tailoring our communications to you based on your interactions with us and our services Tailoring our products and services to you and your device Ensuring the quality and functionality of our services Conducting market research to help us understand trends and customer needs across product categories or customer groups Developing a better understanding of our customer population and the usage of our products Supporting our operations, including inventory and product management Improving our products, services, programs and other offerings Maintaining the security and integrity of our services Preventing, investigating or providing notice of fraud, unlawful or criminal activity, or unauthorized access to or use of Personal Information, our website or data systems 	Your consent, where applicable and unambiguously requested
Cookies, Analytics and Related Technologies including a unique device identification number and browsing activity over time and across different websites.	 Managing our services and email communications Analyzing information about your interactions with us, including the products you viewed, even if you do not make a purchase, and the features you accessed Developing a better understanding of our customer population and the usage of our products 	Your consent, where applicable and unambiguously requested

For more information,
including how to control
your privacy settings and
your ad choices, read our
Cookie Policy.

- Conducting market research to help us understand trends and customer needs across product categories or customer groups
- Tailoring our services and communications to provide information relevant to your or your employer's interests

3. Information We Obtain from Third Party Sources

We also obtain from third-parties the same categories of Personal Information described in the <u>Information You Provide</u> and the <u>Information Collected Automatically</u> sections, which we use for the purposes and under the legal bases described in those sections and as otherwise described below in this section. In some cases, we obtain your consent for additional uses, where we unambiguously request such consent.

Business Partners and Service Providers: We use business partners and service providers to perform services on our behalf, and some of these parties provide us Personal Information about you that we do not otherwise have (for example, where you sign up directly with that provider) and share some or all this information with us. In addition to the purposes described above, we generally use this information to administer and tailor our services, analyze the use of our services, and conduct marketing and advertising campaigns. We receive Personal Information from the following categories of third-party business partners and service providers:

- **Prospective Employment Providers:** We collect Personal Information (including contact information, employment and education history, and other information you include in your CV/resume or application materials) from business partners and service providers who provide Personal Information about potential candidates (for example, prior employers and/or recruiters) or provide platforms for collecting job applications (for example, iCIMS).
- Event Coordinators: We may collect Personal Information (including contact information, professional details, financial information and product interest information) from business partners and service providers who host events on our behalf (for example, professional conference and webinar coordinators) or provide software through which we process event and program registration.
- Marketing and Analytics Providers: We may collect Personal Information (including contact information, professional details, product interest information, log files and information collected by cookies, analytics and other tracking technologies) from business partners and service providers who perform marketing and analytic services on our behalf.
- Survey and Form Providers: We may collect Personal Information (including contact information, professional details, product interest information, survey responses, user generated content and log files) from business partners and service providers who create our electronic forms and facilitate our surveys.
- Marketing List Providers: We collect Personal Information (including contact information, employment-related information and product interest information) from business partners and service providers that maintain marketing lists of relevant prospective customers.

Publicly Available Sources: We may collect Personal Information about you that we do not otherwise have (including contract information, details and product interest information) from social media platforms, blogs, and other publicly available databases.

4. Legal Bases for Processing Your Personal Information

We rely on separate and overlapping legal bases to process personal information lawfully. The most common legal bases on which we process your personal information is when it is necessary for us to process your personal information in certain ways in accordance with a contract between us or in preparation to enter into such a contract, and in accordance with your consent if your consent is obtained for certain processing operations. The primary legal bases we rely on for processing specific categories of personal information is described in <u>Section 1</u> and <u>Section 2</u> of these Disclosures. Additionally, we may sometimes rely on other legal bases to process your personal information, including:

- where necessary for us to comply with a legal obligation;
- where necessary for coping with public health emergencies or for the protection of the life, health, or safety of an individual or the safety of property;
- where it is for news reporting or supervision of public opinions carried out for the public interest, and it is reasonable in scope;
- where it is of your personal information you have publicly disclosed yourself or that has otherwise been legally publicly disclosed and it is reasonable in scope; and
- where it is under other circumstances permitted by laws and administrative regulations.

5. Sensitive Personal Information

We collect sensitive personal information you provide as described in <u>Section 1</u> of these Disclosures. We process sensitive personal information only as required or authorized by a collective agreement or applicable law, in accordance with your separate explicit consent. Sensitive personal information relating to criminal convictions are only processed as authorized under applicable law. Where we need to additionally process your sensitive personal information in a way that is not described in these Disclosures, we may ask you to provide your separate consent by appropriate and permitted means to such additional processing as required by applicable laws.

Providing us with your sensitive personal information increases the risk that you may suffer harm to your personal safety or dignity or your reputation, or loss or damage to your property if your sensitive personal information is accessed, used, or divulged without authorization while it is in our custody. While we take the security of your sensitive personal information seriously and take reasonable security measures to secure the sensitive personal information we collect about you or that you provide to us, please understand that no security measures can be entirely flawless, and we cannot guarantee that your sensitive personal information will never be accessed or used without authorization.

6. Information Security

We use reasonable security measures to secure your personal information and to protect your personal information from unauthorized access, public disclosure, use, modification, damage or loss. We have taken reasonable organizational measures, including the establishment and implementation of reasonable internal management systems, category-based management of personal information, and operating procedures, processes, and policies,

designed to enhance our capability to secure your personal information. If you have questions regarding our obligations regarding your personal information in China, please contact the Data Privacy team at Data Privacy@waters.com.

Waters uses encryption technology, such as Secure Sockets Layer (SSL) protocol, to securely transmit personal information. We have implemented information security policies and procedures in line with ISO 27001.

Please understand that no network is 100% secure and, while the security measures we employ are designed to enhance the security of your personal information, no security measures can guarantee the security of your personal information. If our physical, technical, or organizational measures are circumvented, compromised, or destroyed, it may be possible for unauthorized persons to access, disclose, alter, or destroy your personal information, and your rights and interests regarding your personal information may be impaired or damaged as a result.

In the event of an unfortunate security incident involving your personal information in our custody, we will comply with our legal obligations to inform you of the type of personal information involved, the mitigation measures we have taken or will take, and our suggestions for how you can prevent and mitigate any harm to your rights and interests. We will promptly inform you of the circumstances of the incident by mail, letter, telephone, push notification, etc. When it is difficult to individually inform all impacted individuals, we will give an announcement in a reasonable and effective manner. We will also comply with our legal obligations to report the security incident to relevant regulatory authorities as required by the relevant regulatory authorities and applicable laws.

7. Data Retention

We will retain Personal Information about you for as long as is necessary for the purposes set out in these Disclosures unless a longer period is required under applicable law or is needed to resolve disputes or protect our legal rights, all in accordance with the principles set forth in the China PIPL. The criteria used to determine the period for which Personal Information about you will be stored varies depending on the legal basis under which we process such Personal Information:

Consent	For the period of time necessary to fulfill the underlying agreement with you, subject to your right, under certain circumstances, to have certain Personal Information about you erased (see Your Rights below).
Contractual Necessity	For the duration of the contract plus some additional limited period of time that is necessary to comply with law or that represents the statute of limitations for legal claims that could arise from the contractual relationship.
Health and Safety	For the period of time necessary to cope with a public health emergency, or to protect the life, health, or safety of
Necessity	an individual or the safety of property.
Legal Compliance	For the period of time necessary for compliance with a legal obligation.

We may face threat of legal claim and in that case, we may need to apply a "legal hold" that retains information beyond our typical retention period. In that case, we will retain the information until the hold is removed, which typically means the claim or threat of claim has been resolved.

8. How We Share and Disclose Personal Information

We share Personal Information with certain categories of third parties as described in the *Privacy Notice*.

9. International Data Transfers

We may transfer Personal Information about you within Waters and/or to the third parties discussed in the *Privacy Notice*. Your Personal Information may be transferred to, stored, and processed in a country other than the one in which it was collected, including, but not limited to United States. The country to which Personal Information is transferred may not provide the same level of protection for Personal Information as the country from which it was transferred. We may transfer Personal Information about you outside China and when we do so, we rely on appropriate or suitable safeguards recognized under data protection laws.

Your Rights

We process all Personal Information in line with the rights granted to you under the law, including the right to be informed, right of access, rectification, restriction of processing, objection to processing, erasure and data portability, as applicable. In addition, we recognize your right to withdraw your consent to the processing of Personal Information about you where we are relying on consent for the purposes of such processing. If you have any complaints regarding our privacy practices, you have the right to lodge a complaint with your local data protection authority (i.e., supervisory authority).

We will provide you upon your reasonable, good faith request with information about whether we hold any Personal Information about you along with any details required to be provided to you under applicable law. In certain cases, subject to certain limitations at law, you may also have a right to:

- **Be Informed:** The right to be provided with clear, transparent and easily understandable information about how we use your information and your rights. This is why we are providing you with the information in these Disclosures;
- Access: The right to access and obtain a copy of Personal Information about you, as well as information relating to its processing;
- Rectification: The right to correct or update any Personal Information about you that is inaccurate or incomplete;
- Restriction of Processing: The right to "block" or suppress the ways in which we process Personal Information about you, including use for automatic decision-making by information systems. When processing is restricted, we can still store your information, but may not use it further. We keep lists of people who have asked for further use of their information to be "blocked" to make sure the restriction is respected in the future;
- Objection to Processing: The right to object to the processing of Personal Information about you, including processing for direct marketing;
- **Erasure:** The right to request the deletion or erasure of Personal Information about you. This is not a general right to erasure, there are exceptions; and
- **Portability:** The right to obtain a copy of Personal Information about you in an easily accessible format and the right to transmit that Personal Information to another personal information processor.

To submit a request, please contact us as set forth in the **Contact Us** section below. We will respond to your request within a reasonable timeframe.

Right to Withdraw Consent

Where the purpose of our processing of Personal Information about you is based on consent, you also have the right to withdraw your consent to such processing, subject to certain limitation at law (although if you do so, it does not mean that anything we have done with your personal information with your consent up to that point is unlawful). You may withdraw your consent in the following ways:

- Marketing Communications: Where you have provided your consent for marketing communications, you may withdraw your consent by following the opt-out instructions provided in the Managing Communication Preferences section in our *Privacy Notice*.
- Cookies, Analytics and Other Tracking Technologies: Where you have provided your consent for the use of cookies, analytics and other tracking technologies, you may withdraw your consent by following the instructions provided in our *Cookie Policy*.
- Instructions Provided Prior to Consent: Where instructions regarding the means of withdrawing consent were provided at the time you gave your consent, you may follow such instructions to withdraw your consent.
- Contact Us: You may also withdraw your consent by contacting us as set forth in the Contact Us section below.

If you withdraw your consent to the processing of Personal Information about you for the purposes set out in these Disclosures, you may not have access to all (or any) of our services, and we might not be able to provide you all (or any) of our services. In some cases, withdrawing your consent may require you to close your online account and discontinue the use of certain services.

Please note that, in certain cases, we may continue to process Personal Information about you after you have withdrawn consent or requested that we delete Personal Information about you, if we have a legal basis for the purpose of such processing. For example, we may retain certain information if we need to do so to comply with an independent legal obligation, or if it is necessary to comply with our legal obligations to keep our networks, systems, data, products and services safe and secure.

Right to Lodge a Complaint

If you have any complaints regarding our privacy practices, you have the right to lodge a complaint with your local data protection authority (i.e., supervisory authority).

Updates to these Disclosures

These Disclosures will be revised as required. These Disclosures are effective as of the Effective Date and you can determine when these Disclosures were last revised by checking the Last Updated date, both of which are listed at the start of these Disclosures.

Contact Us

If you have questions, comments, requests or concerns regarding these Disclosures or other privacy-related matters, please contact the Data Privacy team at Data Privacy@waters.com.