

Date

Dealer

Lessee

Lease Number

Verification Script

Hello, may I speak with

?

I am calling from Speed Leasing Company regarding your new lease with

Do you have a moment to speak?

☐ Yes ☐ No

This call will be recorded for quality assurance and training purposes.

Are the last four digits of your social security number are

?

☐ Yes ☐ No

Is your date of birth

?

☐ Yes ☐ No

Is your street address is

?

☐ Yes ☐ No

Following the end of this call, I will be sending you an email confirmation with our contact information for your records. What email address should I send that to?

What is the best phone number to reach you at?

Can you receive text messages on that number?

☐ Yes ☐ No

As a final step in the process, we will need to review your lease terms and bike information. Please confirm:

Your lease term is for months.

☐ Yes ☐ No

Your monthly payment amount is .

☐ Yes ☐ No

Your payment frequency will be .

☐ Yes ☐ No

Your first payment is due on .

☐ Yes ☐ No

Your second payment is due on .

☐ Yes ☐ No

Does that match your pay date?

☐ Yes ☐ No

At the end of your lease term, your option to purchase will be (“residual value”).

☐ Yes ☐ No

Could you please confirm the year, make, and model of the bike?

What color is the bike?

What are the last six digits of the VIN?

The VIN can be found on the neck where the fork attaches to the frame

What is the exact bike mileage?

Have you test driven the bike?

☐ Yes ☐ No

Is the bike in working order?

☐ Yes ☐ No

Please be aware that your lease payments are not contingent upon the bike's operation.

If you have any question in the future, our Customer Service phone number is 844-390-0717.

I appreciate you taking the time to speak with me. Enjoy your ride.

Notes

Tracking

Completed On

Completed By