



POLICY:

1. Please deposit 50% of your lash fee when booking which is non-refundable. The remaining balance will be paid on the day of your appointment via cash or immediate payment.
2. Cancellation of appointment should be done 24 hours prior to your appointment. Your booking fee will be used for your next scheduled date. If you do not cancel 24 hours prior to your appointment, your booking fee will be forfeited.
3. If you are 15 mins late, an additional fee of R30 will be charged. Once 30 mins has passed and you have not arrived, your appointment will be cancelled/rescheduled for another day (deposit non-refundable)
4. If you have a problem with your lashes, please report to me within 3 days of your appointment so that I can attend to it, no refunds will be given.
5. Please ensure that you do not have mascara on or any makeup products.
6. Please do not come with a guest.