RF Explorer

Firmware Upgrade Instructions

To upload this firmware, you must use the Uploader tool included in this software package. Firmware upgrade is a safe, simple process that can be repeated many times if something goes wrong.

You can update firmware using Windows, Linux or MacOS X operating systems.

For more details on how to upload firmware into your device, please visit online guide:

   www.rf-explorer.com/upgrade

Firmware upgrade S/N troubleshooting:

The S/N upgrade is a required step for units coming from older firmware versions (prior to v1.12) which had no visible Serial Number on screen. This is completed automatically and has been tested in thousands of units with success, but some may not complete correctly in first try.

Note: If the unit completes upgrade and remains on screen with "S/N Init..." message, please wait a few seconds to complete the upgrade.

If S/N upgrade fails for any reason to complete this step in the first try, please repeat the upgrade process once again.

Check in the CONFIG MENU of the RF Explorer device it is configured for 500Kbps or 2400bps same as you select in Firmware Update tool.

If fails after a couple of attempts, then please contact us at contact@rf-explorer.com and provide us with:

- File RFExplorer_Uploader.log available in the <My Documents> folder of your computer.
- Operating System version and confirmation you are connecting directly to USB port on your computer, not an intermediate USB hub.

If the problem persist, you can overcome this step by pressing ENTER when a small message shows up with <Press ENTER to Stop> next to "S/N Init..." on screen.