Mohammed Seemab Siddeeq

Senior Systems Engineer

As a salesforce developer, seeking a challenging role to utilize technical expertise and enhance the company's growth. Seeking a position that allows me to use my knowledge of Apex, SOQL, and Salesforce Lightning to create customized solutions that meet the unique needs of each client. My goal is to continuously learn and develop my skills while contributing to the success of the company.

✉ mdseemab.sid@gmail.com   📱 9640960269   📍 Hyderabad

WORK EXPERIENCE

Senior Systems Engineer
Infosys

06/2022 - Present

Compass Group Japan

- Collaborated with clients to determine need and formulate appropriate software solutions.
- Performed root cause analysis to provide resolutions for production issues.
- Worked with stakeholders to determine implementation and integration of developed solutions.
- Created flowcharts, diagrams and other documentation.
- Developed alerts for the thresholds in the database.

Systems Engineer
Infosys

11/2020 - 05/2022

Citibank

- Streamlined troubleshooting process to improve system support and enhance communication between Dev team and end users.
- Supported system users on troubleshooting and problem solving protocols.
- Analysed transmission logs to determine and reduce transfer failures.
- Optimized network software and operating systems by applying updates and patches.

EDUCATION

Bachelor of Technology
K L University, Vaddeswaram

04/2016 - 05/2020   *8.55*

Branch

- Computer Science Engineering

SKILLS

Apex · Triggers · SOQL · Batch processing · Lightning Component · HTML · CSS · Java · MySQL · User Experience Design · User Interface Design

TOOLS

Visual Studio Code

Infor Workforce Management

CERTIFICATES

Infosys Certified Salesforce Platform Developer 1 (08/2022 - Present)

Infosys Certified Salesforce Administrator (09/2022 - Present)

INTERESTS

Photography · Designing · Video Games · Latest Gadgets · Sports