Accounting Incident Resolution Accounting Technician Lead Accounting Technician DFAS Customer **Accounting Supervisor Accounting Manager MAJCOM SAF FMF** Verify Details and Process Start Assigned the Request. the Request. the Request. the Request. the Request. the Request. **Enter Accounting Incident** Verify Details and Process Details the Request. (Incident, Incident Title, Incident Respond Respond Respond Respond Respond Respond Description and Document.) Queued For Triage Customer Action Required Request Received Response Received Response Received Response Received Response Received Response Received Response Received Action Taken Resolved Resolved Resolved Resolved Red: Customer Response flow Blue: Multi-Level Elevation Black: Standard Flow End