

At-A-Glance

Key Statistics

The Overall Privacy Culture Score for your organisation is **6.35**

This score is: **Inconsistent**

A further drill down into the data will also reveal localised risks that need to be addressed.

The total number of respondents to the survey is **643**

The survey completion Rate is **32.3%**

Key Areas of Success are:

Data Breach & Incident Management

Governance & Accountability

Limitation, Minimisation & Accuracy

The above have a mean score greater than 6.5. This indicates respondents are demonstrating the desired behaviours in this area(s).

Key Metrics

The following metrics are used throughout this report



Key Areas of Concern are:

Lowest Scoring Locations:*

UAE

Netherlands

Thailand

Chile

Colombia

Lowest Scoring Functions:*

Operations

Other (Core)

Risk & Compliance

IT

Legal

Lowest Scoring Themes:

Risk Management

Policies, Training, Awareness & Culture

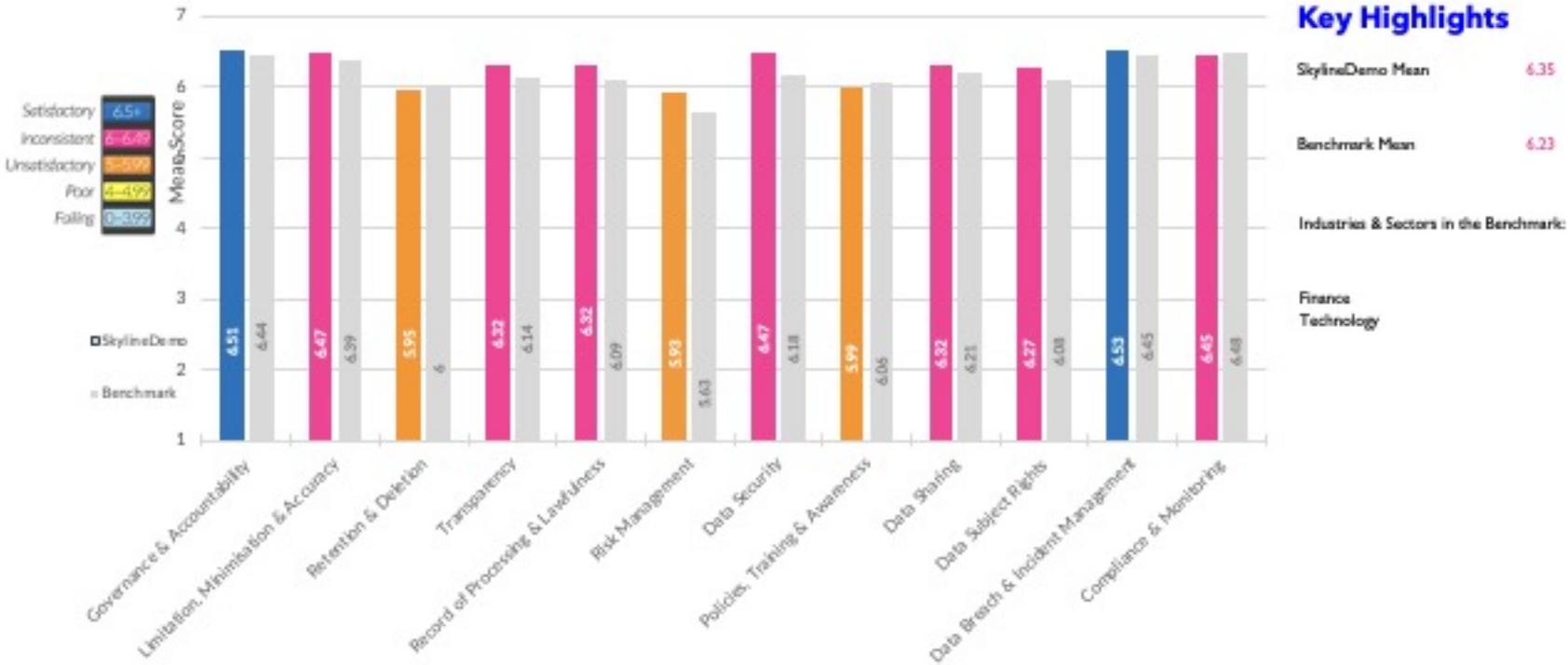
Retention & Deletion

These areas will be explored in this report to understand if the drivers for these results can be attributed to certain types of behaviour, attitude or gaps in knowledge and awareness.

We will also investigate how these results are distributed throughout your organisation to identify any hot spots that require further analysis.

*Base size is 5 or more respondents

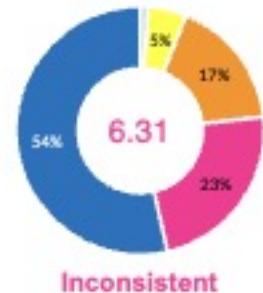
Theme & Benchmark Summary



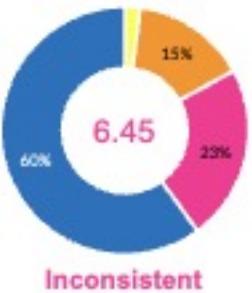
Overall Attribute Results

Satisfactory (6.5-7.5)
 Inconsistent (6.0-6.49)
 Unsatisfactory (5.5-5.99)
 Poor (4.0-4.99)
 Failing (0-3.99)

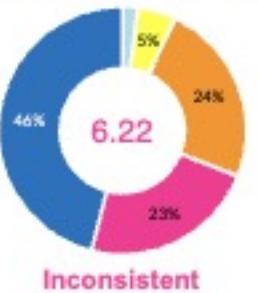
Culture



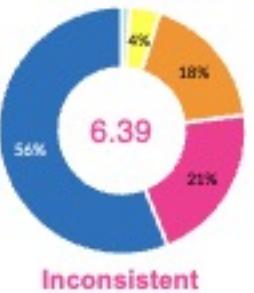
Attitude



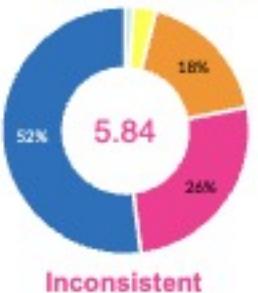
Perceived Control



Behaviour



Knowledge



Areas of Concern

Culture

Talk to/report colleagues who handle data inappropriately

Mean

%<4

Knowledge

Mean

%<4

Policies in place to assess legality, benefits and risk of data sharing

6.05

11

Inform third parties when data is deleted/disposed

6.01

15

Attitude

Role in mitigating cyber security attacks

6.26

8

Difference between Personal Data and Sensitive Personal data

6.14

9

Perceived Control

Importance of discussing data privacy regularly

6.06

11

DPIA completed for new activity involving personal data

5.32

29

Behaviour

Can identify a Data Subject Request

6.13

9

Third party vetted and sharing data is authorised

6.08

14

Knowledge

Receive adequate & regular data protection training

5.90

15

6.02

11

Results Summary by Function

Theme	Overall Avg	Risk & Compliance	Operations	Other	Customer Services	HR	Development	Finance	Executive Team	IT	Marketing	Sales	Admin	Engineering	Technology
Overall Average	6.35	6.30	6.08	6.08	6.46	6.55	6.35	6.49	6.39	6.32	6.37	6.34	6.49	6.44	6.38
Base	643	13	57	8	25	19	32	58	99	99	21	173	21	21	12
Governance & Accountability	6.51	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Limitation, Minimization & Accuracy	6.47	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Retention & Deletion	6.22	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Transparency	6.32	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Record of Processing & Lawfulness	6.32	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Risk Management	5.93	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Data Security	6.47	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Policies, Training & Awareness	6.14	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Data Sharing	6.32	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Data Subject Rights	6.27	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Data Breach & Incident Management	6.53	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Compliance & Monitoring	6.45	●	●	●	●	●	●	●	●	●	●	●	●	●	●



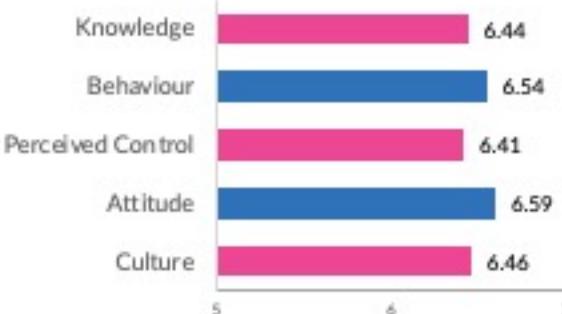
Results Summary For Finance

Key Highlights

The overall Culture score for this Function:	6.49
Expected / target Culture score:	6.40
The Privacy Culture in this Function is:	Inconsistent
Number of Respondents:	58
Team Engagement Score:	75%



Results by Attribute



Lowest Scoring Questions

Question	Mean	Risk Journey
DPIA completed for new activity involving personal data	5.86	In Progress (4 Open Tasks)
Can identify a Data Subject Request	6.03	Managed
Talk to/report colleagues who handle data inappropriately	6.14	Managed
Role in mitigating cyber security attacks	6.16	Not yet logged
Understand secure disposal/deletion of personal data	6.21	Not yet logged

Effectiveness of Training

