MUHAMMAD RAIHAN UDDIN

Dhaka, Bangladesh · 01516175214
sefatraihan75@gmail.com · 💼 MuhammadRaihan

EDUCATION

National University | Government City College.

B.Sc. in Mathematics | 2024.
Chattogram, Bangladesh.

Baitush Sharaaf Adarsha Kamil Madrasah.

Alim/Hsc in Science | 2017
Chattogram, Bangladesh.

COURSEWORK

- Fortran Computer Programing
- Differential Equation
- Method of Statistics

COURSES

- Web Design (SEIP) in BITM | 2019
- Full Stack Web Development in Pondit | 2020

SKILLS

BACK-END DEVELOPMENT
PHP ● Laravel ● Go

FRONT-END DEVELOPMENT
JavaScript ● jQuery ● Ajax ● React.js ● HTML ● CSS ● Bootstrap

SOFT SKILLS
Team player ● Bias for action

LANGUAGE

Bengali: Native language.

English: Intermediate

INTERESTS

Traveling ● Food ● Playing ● Self-improvement

PROFESSIONAL SUMMARY

Tech-savvy Full Stack Web Developer proficient in front-end languages and server-side languages. In-depth knowledge of MySQL and PostgreSQL. Analytical and precise professional with 3 years of hands-on experience taking charge of front-end and back-end web development. Skillful in creating servers and databases for functionality and designing and developing APIs. Hardworking collaborator with a track record of superior results.

WORK EXPERIENCE

DIGICON TECHNOLOGIES PLC | PHP, Laravel, OAuth2, Rest-API, MySQL, PostgreSQL.

October.2024 – Present

KBS (Knowledge Bank System):

- Developed a centralized learning platform for agents to improve their understanding of CRM systems and bank policies. The platform implements Single Sign-On (SSO) for seamless access through multiple CRM systems while also supporting independent user authentication and role-based authorization. Designed to enhance agent efficiency and customer support capabilities.

- Empowered agents to adapt to CRM updates, provide exceptional support, and ensure compliance, driving improved client satisfaction.

- Increased agent productivity and ensured compliance by centralizing learning resources and implementing seamless Single Sign-On (SSO) integration across systems.

Banking CRM:

- Developed a secure and scalable customer relationship management system tailored for banking operations to manage customer interactions, support tickets, and internal workflows efficiently.

- Implemented real-time notifications via WebSocket to enhance agent responsiveness and streamline communication across departments.

- Implemented robust RESTful API integrations with internal and third-party systems to enable seamless data exchange and service interoperability across platforms.

BARCODETECH AUTOMATION LTD. | PHP, Laravel, JavaScript, jQuery, Ajax, Rest-API.

January.2022 – September.2024

PFMS (Production Floor Management System):

- The production floor management system (PFMS) is a tailored solution aimed at optimizing manufacturing processes within apparel manufacturing facilities. It oversees important aspects including order entry, yarn addition and requisition, knitcard planning, roll generation and roll tracking.

- PFMS increases efficiency and accuracy from raw material to finished product and keeps a track record of manufactured fabrics. It ensures seamless operation across the production floor.

- Collaborated with project lead and software implementation team to analyze client requirements and design project architecture.

I have done a lot of modules. Some of those are: (Requisition Management System, Yarn Management System, Report Management, General Store, Batch Tracking etc.) completed with the team.