# YUSIF MCCALL

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## Summary

Dedicated professional with a proactive approach and rapid learning capabilities. Demonstrates a strong work ethic and effective communication skills. Committed to contributing to team success and achieving organizational objectives.

## Skills

- Customer relations and service
- Effective communication
- Repairs and troubleshooting
- System maintenance
- Equipment installation
- Surveillance techniques

- Network troubleshooting
- Incident reporting
- Emergency response
- Access control
- Risk assessment

## Experience

**Allied Security | New York, New York**
**Security Guard**
*09/2024 - 06/2025*

- Monitored premises to prevent unauthorized access and ensure safety.
- Conducted regular patrols to identify and report potential security risks.
- Responded promptly to alarms and emergencies, coordinating with local authorities.
- Documented incidents and prepared detailed reports for management review.

**Waffle House | Atlanta, Georgia**
**Assistant Manager**
*08/2022 - 10/2023*

- Managed customer service inquiries and complaints in a timely manner.
- Trained new employees on company policies and procedures.
- Supported inventory management and stock replenishment processes.

**SBA Networking | Alpharetta, Georgia**
**Tower Technician II**
*03/2022 - 07/2022*

- Installed and maintained communication towers following safety protocols.
- Operated various tools and equipment for tower construction and repair.
- Collaborated with team members to complete projects efficiently and safely.

**Pyrgos Communications | Alpharetta, Georgia**
**Tower Technician I**
*05/2021 - 11/2021*

- Replaced faulty components in order to resolve network connectivity issues quickly.
- Climbed various heights on multiple structures safely and efficiently to repair equipment.

## Education and Training

United States Marine Corps | Palm Desert, CA
**Some College (No Degree)** in Communications

## Accomplishments

- Honors: National Defense Service Medal, Global War on Terrorism Service Medal, Sea Service Deployment Ribbon

## Certifications

- Certificates in Network + and Security +