

ALVIN EDOKPAYI

647.893.1149 | ALVIN.EDOKPAYI@GMAIL.COM | TORONTO, ON |
LINKEDIN

"I hold the key to my own success because I always aim high"

SUMMARY OF QUALIFICATIONS

- 2+ years of experience analyzing data sets using Power BI, SQL and Excel
- Skilled in analytical processes based on SQL and Python
- Demonstrated ability to provide satisfactory solutions to clients with excellent problem-solving skills developed through years of customer support experience.
- Strong written and verbal communication skills with a proven track record of responding to needs efficiently in customer-facing roles

TECHNICAL SKILLS

Operating Systems: Windows 10

Applications & Tools: Microsoft Excel, Azure Sandbox

Tools: Google Workspace, RDBMS, IBM Cognos Analytics, Jupyter, SQLite

Project Management Fundamentals: Agile, Waterfall, Scrum, Kanban, Trello, Gantt Charts

Languages: SQL, Python, HTML, CSS

EDUCATION & CERTIFICATIONS

Microsoft Azure Fundamentals Professional Certificate Oct 2022

IBM Data Analyst Professional Certificate Dec 2022

Junior Data Analyst Program Sept 2022 - Dec 2022

NPower Canada | Toronto

Intensive online training on the fundamentals of computer technology, and project management

- Utilize Excel spreadsheets to perform data wrangling and data mining
- Develop working knowledge of Python language for data analysis using Pandas and Numpy
- Effectively complete a capstone project by collecting data from multiple sources, performing exploratory data analysis, data wrangling, statistical analysis and mining of the data using Python libraries
- Work extensively on creating charts and plots to visualize data, and building an interactive dashboard using IBM Cognos Analytics and various Excel charts/graphs
- Visualize data using Python libraries including Matplotlib, Seaborn, Plotly and Dash
- Compose queries to access data in cloud databases using SQL and Python from Jupyter notebooks
- Explain cloud concepts, benefits of cloud computing and core Azure architecture components
- Use core Azure services and choose the Azure AI services that best address a company's challenges
- Control Azure spending and managing bills by applying recommended practices to minimize cost
- Demonstrated a high level of understanding of Agile Project Management Lifecycle and key techniques and successfully complete Agile projects using tools such as Scrum, Kanban, and Gantt Charts

Computer Network Systems Technician Diploma (In Progress)

Mohawk College | Hamilton, Ontario

Ontario Secondary School Diploma

Michael Power St Josephs High School | Toronto, Ontario

WORK EXPERIENCE

SALES ANALYST

Core Mark | Milton, Ontario | January 2023 - May 2024

- - A range of reporting across both Independent and Regional markets using SQL, Excel and Power BI to help support decision making with relevant data
- - Developing a churn calculation report to help increase same store sales by 2% YOY
- - Monthly maintenance and set up of the pricing matrix for marketing promotions
- - Development and maintenance of a forecasting report to assist with budget planning for the year
- - Accurate completion of the new account set up process
- - Maintenance of the various member programs offered by the company

DATA ANALYST

Pro Football Focus | Toronto, Ontario | Feb 2022 - Feb 2023

- Effective categorization of 1000+ events during soccer games to capture an accurate statistical description of the various events during the game for primary and secondary market usage.
- Managed rigorous completion schedules to facilitate the multi-layered collection process that ensured that the full turnaround for an entire game and the 4 different collection processes took less than 24 hours on average.
- Development and maintenance of various parts of the collection process
- Assisted in revamping the second layer of collection (Base layer) to allow for less ambiguity in collection and decrease miscategorization events surrounding the shots aspect of collection by refining the descriptor definitions

SOFTWARE SUPPORT ADVISOR

Concentrix | Toronto, Ontario | March 2021 - February 2022

- Delivered strong customer service experience to all patrons of the client through effective verbal communication skills
- Provided guidance for customers throughout every part of the buying process through chat support and phone support coordinating with other departments to escalate concerns when required
- Trained 5 new hires on company's policies, operations, and day-to-day responsibilities ensuring efficient processes were instilled fulfilling business needs

SPECIAL PROJECTS

DirtyBird Clothing | Toronto, Ontario | Feb 2020

- Created designs for a full online marketplace using Adobe Illustrator
- Effectively used WordPress content management system to maintain content on the site
- Used Shopify backend resources to track customer information and coordinate shipping
- Created a mobile interface that works on multiple mobile devices and systems
- Oversaw the process of procurement and delivery of various parcels to customers across North America, while inducing a consistent customer experience through innovative packaging and progress notifications

GKS Media Manager

- Development of various forms of print and digital media using the Adobe design suite
- Curation and maintenance of a weekly streaming process to provide digital access to sermons for a growing online viewership

GURILLA KICKZ

- Back-end maintenance and setup of the 150+ item catalog for an online catalog of footwear and accessories
- Orchestrated an influencer marketing program that led to a 40% increase in sales