

Feb 21, 2023

Seif Mohamed
1236 S Plymouth ave
Rochester, NY 14611
United States

Subject: JetBlue Baggage Report ROCB680196953

Dear Mr. /Ms. Mohamed,

Thank you for your patience while we were reviewing the information you submitted for your baggage report. The final settlement for your claim is a JetBlue Travel Credit in the amount of \$300.00.

After you have completed the Release Form below, you may upload it on our Communication Portal <https://jetblue.nettracer.aero/jetblue-paxview/>. If you are unable to access the Communication Portal, you may mail your release to:

*JetBlue
Att: Central Baggage
6322 South 3000 East
Suite G10
Cottonwood Heights, UT 84121*

Once the release is received, your Travel Credit will be issued.

Seif, you are a valuable customer to us and we are truly sorry this unfortunate incident occurred. We hope you will give us the opportunity to regain your confidence with us on a future JetBlue flight.

Regards,

Matthew
Specialist, Central Baggage Services
JetBlue

FULL RELEASE AND SETTLEMENT AGREEMENT

TO ALL TO WHOM THESE PRESENTS SHALL COME OR MAY CONCERN KNOW THAT Seif Mohamed AS RELEASOR, in consideration of a \$300.00 JetBlue Travel Credit received from JETBLUE AIRWAYS CORPORATION and its Insurers as RELEASEE, releases and discharges JETBLUE AIRWAYS CORPORATION the RELEASEE, RELEASEE'S officers, employees, heirs, executors, administrators, successors and assigns from all actions, causes of action, suits, debts, dues, sums of money, accounts, reckonings, bonds, bills, specialties, covenants, contracts, controversies, agreements, promises, variances, trespasses, damages, judgments, extents, executions, claims, and demands whatsoever, in law, admiralty or equity, which against the RELEASEE, the RELEASOR, RELEASOR'S heirs, executors, administrators, successors and assigns ever had, now have or hereafter can, shall or may, have for, upon, or by reason of any matter, cause or thing whatsoever, arising out of the RELEASOR'S claim which arose out of travel on or about 1/14/2023 for Baggage Report ROCB680196953. Additionally, RELEASOR agrees to keep the terms of this Full Release and Settlement Agreement, as well as settlement discussions, confidential. RELEASOR further agrees that the terms and the discussions will not be released by you to anyone, except as required by a court of competent jurisdiction.

Whenever the text hereof requires, the use of singular number shall include the appropriate plural number as the text of the within instrument may require.

This RELEASE may not be changed orally.

Signed this _____ day of _____, 2023.

Seif Mohamed SIGNATURE

Mailing Address:

Address

Email Address