

Seifeddine Hamdi

AI and Data Science Student | Technical Support Specialist | Software Developer

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PROFILE

Motivated Data Science graduate student with hands-on experience in technical support, application development, and AI-driven projects. Strong foundation in software engineering, machine learning, and troubleshooting, with a proactive and adaptable mindset. Eager to contribute to innovative teams and solve complex challenges using data-driven approaches.

EDUCATION

Master's in Data Science Collège de Paris 09/2023 – 04/2025

Relevant Coursework: AI Project Specification, Data Analysis, AI Optimization, UX/UI Design

Bachelor's in Software Engineering and Information Systems Faculty of Sciences of Bizerte
09/2020 – 06/2023

Key Subjects: Web Development, Machine Learning, Data Structures, OOP, Operating Systems

EXPERIENCE

Technical Advisor – Customer Support (Remote) Concentrix 12/2023 – 06/2024

- Delivered remote technical support for electronic devices and components.
- Resolved user issues through detailed troubleshooting and clear communication.
- Maintained high customer satisfaction through efficient and empathetic assistance.

Intern – AR/AI Application Development Cosmanet 02/2023 – 06/2023

- Developed an AR mobile app with integrated AI-driven conversational features.
- Utilized React Native and Unity for cross-platform interactive experiences.
- Collaborated in a cross-functional team environment while independently learning new tools.

PROJECTS

- **AI Assistant in 3D Environment:** Built an AI-powered assistant in Unity to guide users within a virtual space.
- **AR Educational Guide with Chat and Quiz:** Created a 3D AR character with chatbot capabilities and dynamic quizzes.
- **Infrared Solar Panel Detection:** Used computer vision techniques to detect and analyze solar panels in thermal images.

TECHNICAL SKILLS

Programming Languages: Python, JavaScript, Java, HTML, CSS

Operating Systems: Windows, Linux

AI/ML Tools: TensorFlow, PyTorch, OpenCV

Development Tools: Unity, React Native

LIBRARIES & FRAMEWORKS

Data Science: scikit-learn, pandas, NumPy

Web Scraping: BeautifulSoup, Selenium

Visualization: Matplotlib, Seaborn

SOFT SKILLS

Teamwork and Collaboration · Adaptability to New Environments · Fast Learner

Disciplined and Reliable · Effective Communication

LANGUAGES

English (Advanced – C1) · French (Fluent) · Arabic (Native)