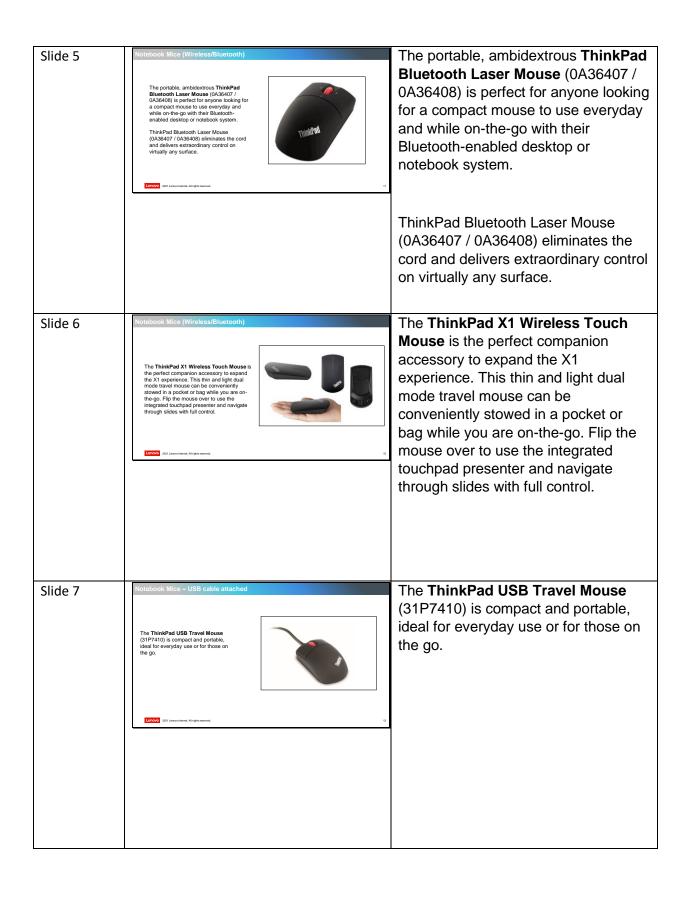
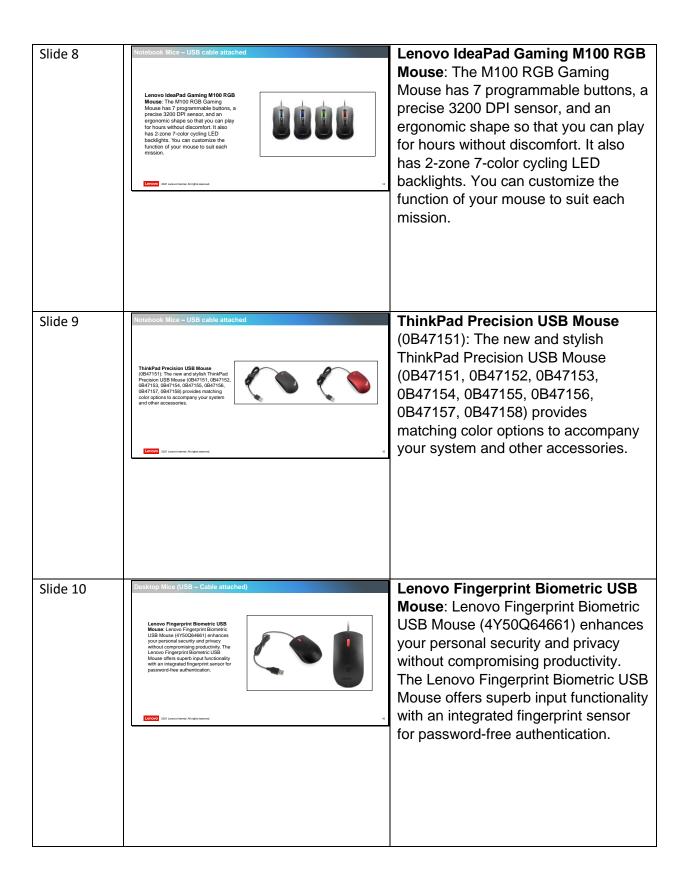
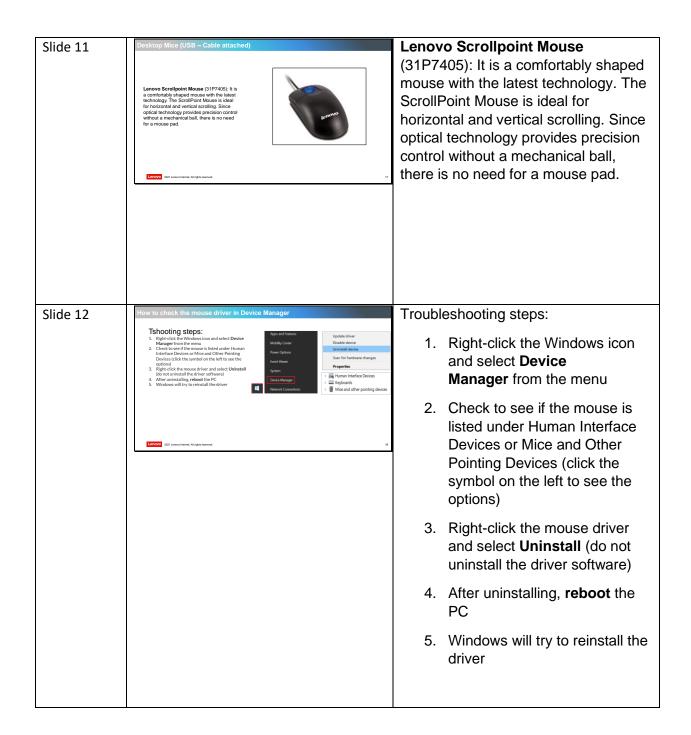
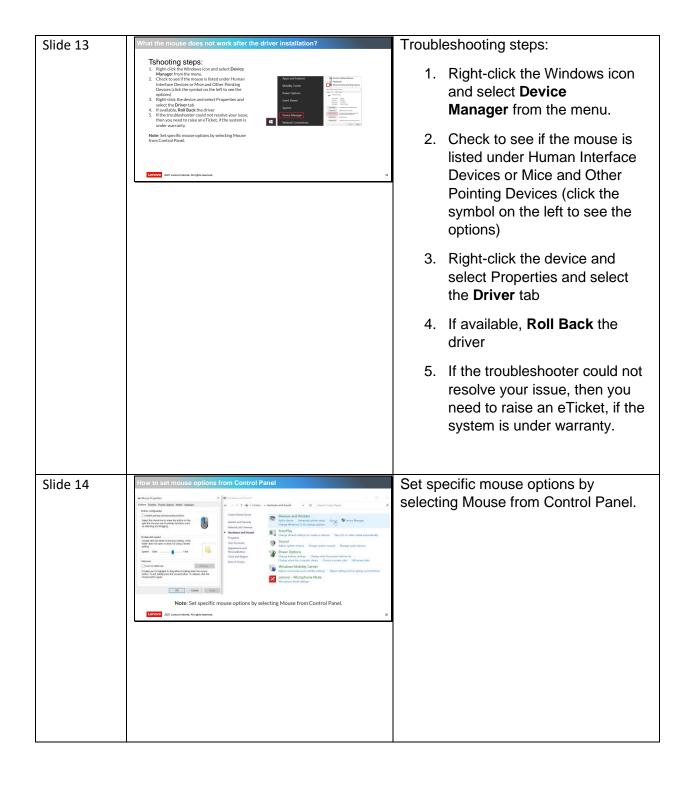
Slide 1 Smarter technology for all Lenovo Mouse issues Lenovo Global CEC Education Slide 2 Basic checklist: you'll tell them as a basic checklist: 1. Check or replace the batteries Check or replace the batteries if the mouse is wireless If the mouse has a switch or power button, make sure it is on (some product may have a light on the bottom when power is on) Check the mouse cable or USB connector. Try unplugging and then plugging the cable or connector back in If the PC has multiple ports that support the mouse cable or connector, try a different port. Clean the mouse using the manufacturate installed. if the mouse is wireless 2. If the mouse has a switch or different port S. Clean the mouse using the manufacturer's instructions Use the mouse on a flat, non-reflective surface Userly the latest driver from the manufacturer is installed for the mouse some wireless mice may have special pairing instructions. See the mouse manufacturer's web site for additional instructions. power button, make sure it is on (some product may have a light on the bottom when power is on) 3. Check the mouse cable or USB connector. Try unplugging and then plugging the cable or connector back in 4. If the PC has multiple ports that support the mouse cable or connector, try a different port 5. Clean the mouse using the manufacturer's instructions 6. Use the mouse on a flat, nonreflective surface 7. Verify the latest driver from the manufacturer is installed for the mouse 8. Some wireless mice may have special pairing instructions. See the mouse manufacturer's

		web site for additional instructions
Slide 3	Types of mouse products We shall look at three Lenovo mouse product types: Notebook Mice (wireless/Bluetooth) Notebook Mice – USB cable attached Desktop Mice (USB – Cable attached) Note: To get the entire list of mouse products, click on this link latter/Justical tenova com/le/se/sobstant/gd010131	Three mouse types: Notebook Mice (wireless/Bluetooth) Notebook Mice – USB cable attached Desktop Mice (USB – Cable attached)
Slide 4	The Lenovo Dual Mode Wireless N700 mouse (888015450) features a laser pointer and is ideal for those who give presentations regularly. This three-button mouse connects to your screen with a nano-dongle that uses 2.4G wireless technology or Bluetooth (Win8 or above). The dual functionality allows it to easily switch from mouse to pointer, with a laser sensor for precision tracking, Moreover, the compact design allows it to be easily transported for business meetings.	The Lenovo Dual Mode Wireless N700 mouse (888015450) features a laser pointer and is ideal for those who give presentations regularly. This three-button mouse connects to your screen with a nano-dongle that uses 2.4G wireless technology or Bluetooth (Win8 or above). The dual functionality allows it to easily switch from mouse to pointer, with a laser sensor for precision tracking. Moreover, the compact design allows it to be easily transported for business meetings.









Slide 15 Les on it is clast constraint as served computer watergement. to see if your mouse is listed under Human Interface Devices or Mice and brinting Devices on the mouse entry and select uninstall is one mouse entry and select uninstall you are prompted to delete the drives click yes. the Actions tab at the top and select Scan for Hardware Changes. This update the driver for the mouse.

Scenario -1

My mouse suddenly stopped responding when I moved it and the red-light of the mouse turned on. None of the buttons on it work though. I tried checking the settings but that didn't work as well. I also tried turning the mouse on and off but nothing happened and finally I tried unplugging my mouse from my computer but that also did not help. What do I do now?

Troubleshooting steps:

This may be a driver issue. Depending on version of Windows,

- 1. Right click on the Start button and select Computer Management
- 2. Select Device Manager
- 3. Check to see if your mouse is listed under Human Interface Devices or Mice and Other **Pointing Devices**
- 4. Right click on the mouse entry and select uninstall
 - 1. if you are prompted to delete the drives click yes.
- 5. Click on the Actions tab at the top and select Scan for Hardware Changes. This should update the driver for the mouse.

Slide 16 Why is my Lenovo mouse blinking? The flashing amber LED indicates a Why is my Lenovo mouse blinking? The flashing amber LED indicates a low battery power level. Push the power switch to the off position when you are not using the mouse. This extends the battery life. After disconnecting the USB dongle from your computer, store it in the wireless mouse compartment or in the wireless keyboard compartment. low battery power level. Push the power switch to the off position when you are not using the mouse. This extends the battery life. After disconnecting the USB dongle from your computer, store it in the wireless mouse compartment or in the wireless keyboard compartment. Why has my mouse stopped working? In most cases, when a mouse and/or keyboard become unresponsive, one of two things are to blame: (1) The batteries in the actual mouse and/or keyboard are dead (or are dying) and need to be replaced; or (2) the drivers for either or both devices need to be updated. Slide 17 How do I unlock the mouse on my How do I unlock the mouse on my Lenovo Yoga? Lenovo Yoga? the Windows logo key and press the R key to open a run command box 1. Type "control mouse" in the box and press Enter 2. Click the "Device Settings" tab 3. Click the Lenovo Touchpad in the "Devices" list and click the "Enable" button to activate the Hold the Windows logo key and press Touchpad 4. Click the "OK" button to save your changes How to Manually Connect a Bluetooth Lenovo Mouse the R key to open a run command box Click the "Start" button on the desktop (with the current touchpad), then select "Control Panel" Click 'Hardware and Sound" from the Control Panel window, followed by "Bluetooth Devices" Select the mouse and click 'OK' (most Bluetooth mice do no have a pair cod 1. Type "control mouse" in the box Why is my wireless mouse flashing red and green? and press Enter Lenovo 2021 Lenovo Internal. All rights reserved. 2. Click the "Device Settings" tab 3. Click the Lenovo Touchpad in the "Devices" list and click the "Enable" button to activate the Touchpad 4. Click the "OK" button to save your changes **How to Manually Connect a Bluetooth Lenovo Mouse** 1. Click the "Start" button on the

desktop (with the current

		2.	touchpad), then select "Control Panel" Click "Hardware and Sound" from the Control Panel window, followed by "Bluetooth Devices"
		3.	Select the mouse and click "OK" (most Bluetooth mice do not have a pair cod
		Why is my wireless mouse flashing red and green?	
		ligl red	your device has a battery indication ht, it will blink and alternate between d and green to indicate that e device is discoverable.
Slide 26	Smarter technology for all		
	thanks.		