## INTERN:-Sejal Rahul Sanas

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*Intern ID:- CT4MGAE
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\*Domain:- Machine Learning

\*Duration:-January 20, 2025, to May 20, 2025

\*Company:- CODETECH IT SOLUTIONS

\*Mentor:- Neela Santhosh Kumar

### TASK TWO: SENTIMENT ANALYSIS WITH NLP

PERFORM SENTIMENT ANALYSIS ON A DATASET OF CUSTOMER REVIEWS USING TF-IDF VECTORIZATION AND LOGISTIC REGRESSION.

# DELIVERABLE: A JUPYTER NOTEBOOK SHOWCASING PREPROCESSING, MODELING, AND SENTIMENT EVALUATION

```
In [1]: import pandas as pd
    from sklearn.feature_extraction.text import TfidfVectorizer
    from sklearn.model_selection import train_test_split
    from sklearn.linear_model import LogisticRegression
    from sklearn.metrics import classification_report, confusion_matrix, accuracy_score
    import matplotlib.pyplot as plt
    import seaborn as sns
```

```
In [2]: # Step 1: Load the dataset
        # Creating a simple dataset with customer reviews and sentiment labels
        # 1 = Positive sentiment, 0 = Negative sentiment
        data = pd.DataFrame({
            "review":
                "This product is amazing!",
                "Terrible service, would not recommend.",
                "I love it, works perfectly.",
                "Not worth the money. Completely dissatisfied.",
                "Very good quality and fast delivery.",
                "Awful experience. The item arrived broken.",
                "Exceptional! Exceeded my expectations.",
                "Mediocre at best. Expected better.",
                "Fantastic! Will buy again.",
                "Poor customer service. Never buying here again."
            "sentiment": [1, 0, 1, 0, 1, 0, 1, 0, 1, 0] # Sentiment labels
        })
```

```
In [3]: # Display dataset preview
print("Dataset preview:")
print(data.head())
```

Dataset preview:

```
review sentiment

This product is amazing!

Terrible service, would not recommend.

I love it, works perfectly.

Not worth the money. Completely dissatisfied.

Very good quality and fast delivery.
```

```
In [4]: # Step 2: Split the dataset into features (X) and labels (y)
X = data['review']
y = data['sentiment']
```

```
In [5]: # Step 3: Split the data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
```

```
In [9]: # Step 7: Make predictions on the test set
y_pred = model.predict(X_test_tfidf)
```

```
In [10]: # Step 8: Evaluate the model
    # Calculate accuracy
    accuracy = accuracy_score(y_test, y_pred)
    print(f"Model Accuracy: {accuracy:.2f}")
```

Model Accuracy: 0.50

```
In [11]: # Print classification report
print("\nClassification Report:\n")
print(classification_report(y_test, y_pred))
```

### Classification Report:

	precision	recall	f1-score	support
0	0.50	1.00	0.67	1
1	0.00	0.00	0.00	1
accuracy			0.50	2
macro avg	0.25	0.50	0.33	2
weighted avg	0.25	0.50	0.33	2

C:\Users\Shejal Sanas\anaconda3\Lib\site-packages\sklearn\metrics\\_classification.py:1469: UndefinedM etricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero\_division` parameter to control this behavior.

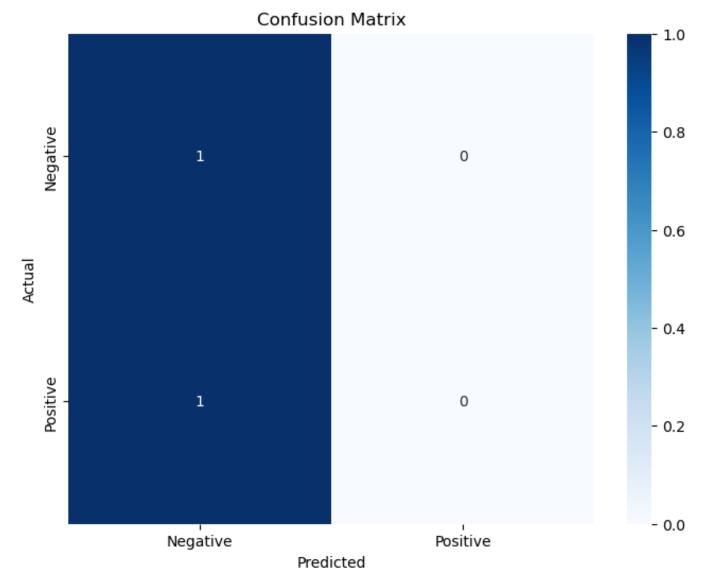
\_warn\_prf(average, modifier, msg\_start, len(result))

C:\Users\Shejal Sanas\anaconda3\Lib\site-packages\sklearn\metrics\\_classification.py:1469: UndefinedM etricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero\_division` parameter to control this behavior.

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\_warn\_prf(average, modifier, msg\_start, len(result))



Review: 'The product quality is excellent!' | Sentiment: Positive Review: 'Horrible experience, will not return.' | Sentiment: Negative Review: 'Decent product but expected better.' | Sentiment: Negative Review: 'Absolutely love it! Fast delivery too.' | Sentiment: Positive

```
In [14]: # Step 11: Visualize Example Predictions
# Create a bar plot to visualize the sentiment predictions
sentiments = ["Positive" if s == 1 else "Negative" for s in example_preds]
plt.figure(figsize=(8, 6))
sns.barplot(x=sentiments, y=[1]*len(sentiments), palette="viridis", dodge=False)
plt.title("Sentiment Predictions for Example Reviews")
plt.xlabel("Predicted Sentiment")
plt.ylabel("Count")
plt.show()
```

# Sentiment Predictions for Example Reviews 1.0 0.8 0.4 0.2 0.0

```
In [15]: import pandas as pd
    from sklearn.feature_extraction.text import TfidfVectorizer
    from sklearn.model_selection import train_test_split
    from sklearn.linear_model import LogisticRegression
    from sklearn.metrics import classification_report, confusion_matrix, accuracy_score
    import matplotlib.pyplot as plt
    import seaborn as sns
```

Predicted Sentiment

Negative

Positive

```
In [16]:
         # Step 1: Load the dataset
         # Creating a simple dataset with customer reviews and sentiment labels
         # 1 = Positive sentiment, 0 = Negative sentiment
         data = pd.DataFrame({
             "review":
                 "This product is amazing!",
                 "Terrible service, would not recommend.",
                 "I love it, works perfectly.",
                 "Not worth the money. Completely dissatisfied.",
                 "Very good quality and fast delivery.",
                 "Awful experience. The item arrived broken.",
                 "Exceptional! Exceeded my expectations.",
                 "Mediocre at best. Expected better.",
                 "Fantastic! Will buy again.",
                 "Poor customer service. Never buying here again."
             ],
             "sentiment": [1, 0, 1, 0, 1, 0, 1, 0] # Sentiment Labels
         })
```

```
In [17]: # Display dataset preview
         print("Dataset preview:")
         print(data.head(0))
         Dataset preview:
         Empty DataFrame
         Columns: [review, sentiment]
         Index: []
In [18]: print(data.head(5))
         print(data.tail(5))
                                                   review sentiment
                                 This product is amazing!
                   Terrible service, would not recommend.
         1
                                                                    0
                              I love it, works perfectly.
         2
                                                                    1
         3 Not worth the money. Completely dissatisfied.
                                                                    0
                     Very good quality and fast delivery.
         4
                                                                    1
                                                      review sentiment
         5
                 Awful experience. The item arrived broken.
         6
                     Exceptional! Exceeded my expectations.
         7
                         Mediocre at best. Expected better.
         8
                                 Fantastic! Will buy again.
                                                                     1
         9 Poor customer service. Never buying here again.
                                                                      0
In [19]: # Step 2: Split the dataset into features (X) and labels (y)
         X = data['review']
         y = data['sentiment']
In [20]: # Step 3: Split the data into training and testing sets
         X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
         # Step 4: Vectorize the text data using TF-IDF
         # Transform the text data into numerical format for modeling
         vectorizer = TfidfVectorizer()
         X_train_tfidf = vectorizer.fit_transform(X_train)
         X_test_tfidf = vectorizer.transform(X_test)
In [21]: # Step 5: Initialize the Logistic Regression model
         model = LogisticRegression(random_state=42)
In [22]: # Step 6: Train the model on the training data
         model.fit(X_train_tfidf, y_train)
Out[22]:
                   LogisticRegression
         LogisticRegression(random_state=42)
In [23]:
         # Step 7: Make predictions on the test set
         y_pred = model.predict(X_test_tfidf)
In [24]: # Step 8: Evaluate the model
         # Calculate accuracy
         accuracy = accuracy_score(y_test, y_pred)
         print(f"Model Accuracy: {accuracy:.2f}")
         Model Accuracy: 0.50
```

```
In [25]: # Print classification report
print("\nClassification Report:\n")
print(classification_report(y_test, y_pred))
```

### Classification Report:

	precision	recall	f1-score	support
0	0.50	1.00	0.67	1
1	0.00	0.00	0.00	1
accuracy			0.50	2
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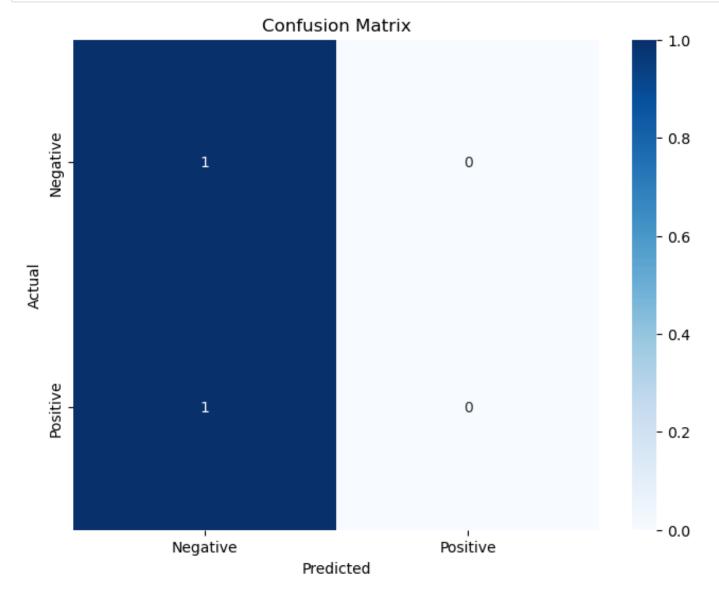
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\_warn\_prf(average, modifier, msg\_start, len(result))

```
In [26]: # Step 9: Plot the Confusion Matrix
# Visualize the confusion matrix to better understand predictions
conf_matrix = confusion_matrix(y_test, y_pred)
plt.figure(figsize=(8, 6))
sns.heatmap(conf_matrix, annot=True, fmt='d', cmap='Blues', xticklabels=['Negative', 'Positive'], ytic
plt.title("Confusion Matrix")
plt.xlabel("Predicted")
plt.ylabel("Actual")
plt.show()
```



```
In [27]: # Step 10: Example predictions on new reviews
         # Input some example reviews to test the model
         example_reviews = [
             "The product quality is excellent!",
             "Horrible experience, will not return.",
             "Decent product but expected better.",
             "Absolutely love it! Fast delivery too."
         ]
         # Transform the example reviews using the TF-IDF vectorizer
         example_tfidf = vectorizer.transform(example_reviews)
         # Predict the sentiment for each example review
         example_preds = model.predict(example_tfidf)
         # Display predictions
         for review, sentiment in zip(example_reviews, example_preds):
             sentiment_label = "Positive" if sentiment == 1 else "Negative"
             print(f"Review: '{review}' | Sentiment: {sentiment_label}")
```

```
Review: 'The product quality is excellent!' | Sentiment: Positive Review: 'Horrible experience, will not return.' | Sentiment: Negative Review: 'Decent product but expected better.' | Sentiment: Negative Review: 'Absolutely love it! Fast delivery too.' | Sentiment: Positive
```

```
In [28]: # Step 11: Visualize Example Predictions
# Create a bar plot to visualize the sentiment predictions
sentiments = ["Positive" if s == 1 else "Negative" for s in example_preds]
plt.figure(figsize=(8, 4))
sns.barplot(x=sentiments, y=[1]*len(sentiments), palette="viridis", dodge=False)
plt.title("Sentiment Predictions for Example Reviews")
plt.xlabel("Predicted Sentiment")
plt.ylabel("Count")
plt.show()
```



Predicted Sentiment

Negative

Sentiment Predictions for Example Reviews

#!/usr/bin/env python

Positive

#coding: utf-8

0.0