



Mihail Korniusenko

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Hard-working team player with excellent communication, problem solving, and planning and organizational skills. I am eager to learn and I enjoy overcoming challenges;
English – Intermediate (spoken & written), Russian – native, Turkish – basic.

Areas of Expertise and Key Skills include:

Excellent customer service skills • Sales ability • Reliability and good timekeeping
• Use of advanced barista equipment • Speed, efficiency, and accuracy • Strong understanding of hygiene

Professional Experience:

XYZ Cihangir • IG: @xyzcihangircoffee • March, 2022 – Present

Barista

Consistently delivering an outstanding standard of customer service; able to build a good rapport with customers from every walk of life from across the world.

COFFEEBURO • IG: @coffeeburo • October **2021** – March 2022

Bar manager, Administration

Organization of team buildings; Quality control; Recruitment and training of staff; Creating of a seasonal menu.

- During my time in the administration team I managed to upgrade the equipment and standard procedures what allowed to significantly improve speed and efficiency.

Wake Cup (coffee shop chain) • IG: @wakecup.ru • February **2019** – October 2021

Bar manager

Organization of field events; Recruitment and training of staff; Inventories; Compilation of seasonal drinks; Support of baristas.

Literate Coffee • IG: @literate_coffee • September **2018**– February 2019

Barista, later bar manager

Seasonal menu creating; Recruitment and training of staff; Products purchasing and inventories; Support of baristas.

ABA Coffee Group • IG: @francocoffee • January **2017**–September 2018

Company representing the FRANCO coffee

Sales manager

Sales of roasted coffee, equipment, syrups, coffee devices; Barista coach; Assistance in the service department of coffee equipment

Education

- The direction is information systems. Applied programming (2013-2017 / 2021-2022)
Primorsky Polytechnic College
- Various trainings, master classes on brewing, sensory, cupping, grain evaluation from the teams: @qqcoffee.ico; @sovalovescoffee; @theweldercatherine