MOHAMMAD SELIM MIAH

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CAREER OBJECTIVE:

To carry out technical and leadership roles in a suitable position of a reputed telecommunication company that will enable proper utilization of the acquired technical knowledge & skills in both individual and group based work along with the opportunity for career advancement and travel.

WORK EXPERIENCE:

APR 2005 – Present

Company Name: Grameenphone Ltd.

Place: Bangladesh
Date of joining: 17 April 2005
Tenure: More than 9 years.
Position: Lead Engineer

Company profile: Leading telecommunication provider of the country owning the

major market share of the mobile market of the country. It is a joint venture enterprise between Telenor (62%), the largest telecommunications service provider in Norway with mobile phone operations in 12 other countries, and Grameen Telecom Corporation (38%), a non-profit sister concern of the internationally acclaimed

micro-credit pioneer Grameen Bank.

TECHNICAL EXPERIENCE OVERVIEW

- Over 9 years of telecommunication operation experience [Ericsson & Huawei]
- I have 7 years of Ericsson & Huawei core network O&M experience and 2 year of Ericsson intelligent network (IN) hands on experience.
- Operation and maintenance of Ericsson Charging System nodes (CCN, TSP, SDP, MINSAT, EMM, CRS, EMA, AIR.), SUN servers.
- Hands on experience on Ericsson CS4.0 and CS5.0, version upgrade and ICP loading

- Integration, configuration and O&M experience of Ericsson and Huawei core nodes [MGW/MSS, BSC,MSC]
- Signaling (SS7 and SIGTRAN) integration between core nodes (MSC/MGW, STP, etc)
- Conceptual Knowledge on GSM, GPRS (SGSN, GGSN).
- Active participation of routine task automation and process efficiency enhancement, java and shell script writing
- Systems Administrations SUN Solaris 9, 10.
- IP and ATM Networking Knowledge
- SUN HW knowledge
- I have many useful technical training
- Understand organizational goals and objectives
- Prioritize faults to meet SLA.
- Working with Siemens TNMS hiT 7070, 7050 SC, DC Mux
- Working with HP/Linux servers (SDP)
- Investigating faults/root cause analysis related to system/network problems.
- Interfacing with Marketing & Revenue Assurance teams for IN product configurations.
- Experience in Tektronix/Sigmon SS7, SIGTRAN analysis
- Handling and analyzing Trouble Tickets and recommend timely actions and solutions to Trouble Tickets with guidance or supervision, when necessary.
- Performing second level Preventive Maintenance of nodes.
- Acceptance testing of nodes (UAT).
- Independently handle upgrade/updates of live nodes.
- Rollout of New Feature as per MOP. Configuration of Prepaid Products as per customer requirements.
- Ability to perform under time constrains depending upon the business requirements.
- Ability to work on new features independently.
- Ability to analyze and provide recommendations to Customer Service Requests and O&M queries of complex nature.
- Understand the internetworking of IN nodes with HLR, MSC and third party products.
- Practical knowledge on IP Routing and Protocols (TCP/IP, OSPF, BGP, EIGRP, VLAN).
- Basic knowledge of different wireless communication protocols and standards.

COMPUTER SKILL:

Programming Language	C, C++, Java, Visual Basic, Visual C/C++, HTML, Perl
Database	Oracle, Sybase, Timesten
Operating System	Windows, Solaris/Unix, Linux
Hardware	Troubleshooting, Maintenance and Assembling of any
	Brand/Personal computers

OTHER SKILLS

- Proficiency in Linux, Solaris, Microsoft OS (Windows XP, Windows 7), Office Applications and comfortable in using web based solutions

- Good communication skills in English (**IELTS Score 7.5**)
- Ability to work under pressure, proactive, self-motivated and flexible
- Pleasant and accommodating personality

Projects Particiaption:

- MINSAT migration project (MINSAT expansion)
- ❖ ECMS project as replacement of MINSAT.
- * CS5 (SDP, AIR, CCN) upgrade project
- Gy implemention project offloading OLM
- SIGTRAN Migration projects
- ❖ MSC to MSS/MGW swap project
- ❖ BSC Re parenting and cell/site rehoming project
- HLR IMSI Migration project
- NPC (Number Plan Change) project
- Swap Ericsson BTS by Huawei BTS project

PROFESSIONAL TRAINING:

- CS 5.0 Rating Management Training
- Oracle Database 11g: Performance Tuning
- Split Architecture and SIGTRAN (APIS Technical Training, Sweden)
- GSM/WCDMA M-MGW R4 Operation & Configuration, Ericsson Education Sweden
- APG40 Operation & Maintenance (Ericsson Education, Malaysia)
- Understanding the new telecom (Company Internal)
- Axe system survey (Company Internal)
- GSM System Survey (Company Internal)
- NOC in-house development course, Intermediate Level (Company Internal)
- Basic Transmission System (Company Internal)
- Basic Training on IP (Company Internal)

PROFESSIONAL DEVELOPMENT:

- Team Building Program (TEAMSWORK, Malaysia)
- Leadership Skill Course (British Council)
- Negotiation Skill Course (British Council)

PREVIOUS JOB EXPERIENCE:

Nov 2004 – APR 2005: Software Developer (Java)

Job responsibilities:

- Software Development in Java (J2SE, J2EE, J2ME)
- Software testing
- Reporting to immediate supervisor

Research work on RAT (Robust Audio Toolkit)

EDUCATION:

2004 B.Sc. in Computer Science and Engineering

Bangladesh University of Engineering and Technology (BUET)

Dhaka, Bangladesh

1998 Higher Secondary Certificate (H.S.C) in Science

Achieved marks: 83.5%

1996 Secondary School Certificate (S.S.C) in Science

Achieved marks: 86.1%

PERSONAL INFORMATION:

Father's name: Mohammad Pannu Miah Mother's name: Mrs. Selina Begum Date of birth: November 21, 1980

Nationality: Bangladeshi Marital Status: Married

Religion: Islam

Australian Permanet Resident visa holder [visa subclass-189, Skilled Independent]

REFERENCE:

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