

Wen Yan

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KEY COMPETENCIES

- Project Design (UI/UX): Wireframing, Prototyping, Design System, Responsive Design
- User Research: Data Analysis, Surveys, User Interviews, Usability Testing
- Toolkits: Figma, SPSS, Google Forms, Canva, Miro, WordPress
- Project Management: Trello, Planning, Execution, Reporting,
- Additional Skills: Programming, Excellent communication and collaboration; Fluent English, Storytelling

PROJECTS

Momochi UI/UX Mobile Redesign Project (Self-led project)

08.2024-Present

- Objective: Redesign Momochi's website to enhance user experience, specifically focusing on improving the online ordering process to increase mobile engagement.
- Research: Conducted extensive user research to identify key pain points. Found that 100% of users interested in ordering but faced challenges due to missing features like ordering system and checkout.
- Design Process: Developed mobile-first wireframes and interactive prototypes to visualize the new ordering process, based on research findings.
- Results: Increased user engagement, enhanced user experience and potentially boost business growth.

Kid's Toys E-commerce UI/UX Design Project (Self-led project)

06.2024-07.2024

I designed and developed a user-friendly online store using WordPress and WooCommerce. With a focus on bright colors, clear layout, and intuitive navigation, I created a fully functional website that's ready for customers to use with their own products.

Digital Advent Calendar Builder Design and Development Project (Team project)

03.2024-05.2024

I contributed as both UI/UX designer and partial full-stack developer, building a customizable digital calendar with HTML, CSS, React and Firebase. The tool enables users to create personalized calendars, blending functionality with a delightful user experience.

PROFESSIONAL EXPERIENCE

Beauty Advisor / La Prairie at Helsinki-Vantaa Airport

Mar 2018 - Aug 2023

- During seasonal campaigns, boosted user engagement by 30%, approached 800+ customers, and successfully converted 10 daily interactions into loyal clients by active listening and empathy-driven service.
- Achieved a continuous 32% sales increase over 4 months in 2019 through effective communication, storytelling and strong collaboration across functional teams.

EDUCATION & CERTIFICATIONS

Software Development

2023-Present

Helsinki Business School

UI/UX Design, Style Guide, Wireframing, Prototyping, Coding

Bachelor of Engineering

2013-2017

Centria University of Applied Sciences

Basics of IT, Project Management, Business Management

REFERENCES

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