# IPELENG SITHOLE

DIGITAL OPERATIONS | BUSINESS SYSTEMS | ERP/CRM

# CONTACT

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## **EDUCATION**

## 2024-2026 STADIO UNIVERSITY

 Bachelor of Information Technology in Web Design & Development

#### 2018-2022 CURRO HAZELDEAN COLLEGE

High School

## SKILLS

- Productivity & Planning: Trello,
  Notion, Google Workspace
- Data & Reporting: Excel (Pivot Tables, Charts), Power BI (basic)
- ERP & CRM Tools: Odoo ERP (demo), HubSpot CRM
- Web: Basic HTML/CSS knowledge from coursework

# KEY SKILLS

- Digital Workflow Optimization
- Data Visualization
- · Tech-Savvy, Fast Learner
- Team Collaboration & Communication

## PROFILE SUMMARY

I'm a second-year Bachelor of Information Technology student majoring in Web Design and Development, with a growing interest in digital operations, business systems, and ERP/CRM tools. My strengths lie in improving efficiency using digital platforms rather than code — focusing on smart systems, clean processes, and meaningful data insights.

Currently building practical experience through ERP simulations, process mapping, and dashboard creation. I'm actively pursuing certifications in Business Process Management, CRM, and Digital Transformation, and I'm seeking internship opportunities where I can apply my systems thinking, digital toolset, and business logic in real-world environments.

## CERTIFICATIONS

Alison (Online)

- Business Process Management
- Introduction to ERP Systems
- Digital Transformation

**HubSpot Academy (in progress)** 

- · CRM for Beginners
- · Inbound Sales

#### OPEN TO

Internship Roles in:

- Business Systems / Digital Operations
- ERP/CRM Assistant
- · Customer Success / Digital Onboarding
- Business Analysis Support
- Operations & Strategy Internships
- Junior Analyst

# PORTFOLIO