# Benjamin Anderson

☎317-224-3405 | ✉ benanderson370@gmail.com | 🔲 https://www.linkedin.com/in/benanderson54/

## SKILLS

- Java (Spring Boot/Native, JUnit), Python, JavaScript, Git, SQL, Assembly, Swift
- Operating Systems, React, Flask, NodeJS, Frontend, Backend, Jira, Xcode, Android Studio

## WORK EXPERIENCE

**Insightful Inc**: *iOS Engineer*                                    08/2024 –Present
- Headed the development and maintenance of cutting-edge iOS applications, resulting in a 30% increase in user engagement and a 25% improvement in app performance through the use of Swift, SwiftUI, and UIKit.
- Architected scalable software architectures, integrating Firebase and Cloud Firestore, which reduced data retrieval times by 40% and improved app stability by 20%.
- Utilized Cocoa Touch and CocoaPods to streamline development, reducing the average feature deployment time by 15%, and ensuring the integration of third-party libraries with 99% reliability.
- Enhanced app performance and scalability by implementing NoSQL databases like Realm, leading to a 35% reduction in app load times and a 20% increase in user retention
- Fostered collaboration with cross-functional teams, including front-end developers using React.js, contributing to a 30% increase in user satisfaction scores by integrating seamless social media features and responsive UI/UX designs.
- Adhered to Object-Oriented Programming (OOP) principles, ensuring clean, maintainable code that reduced technical debt by 25% and improved code review efficiency by 30%.

**FYI**: *Lead Software QA Engineer Intern*                          05/2024 –09/2024
- Championed code reviews and contributed to the refinement of QA processes, instilling a culture of quality and precision within the development team.
- Streamlined bug tracking and reporting processes, leveraging detailed metrics and root cause analysis to enhance resolution efficiency, driving a 25% increase in team productivity.
- Conceptualized the execution of comprehensive software testing procedures, meticulously identifying and documenting over 200 critical bugs using Jira, resulting in a 30% increase in overall software quality.
- Orchestrated cross-functional collaboration to perform rigorous regression testing and validate fixes, ensuring flawless integration and timely delivery of software updates.
- Engineered and optimized automated test scripts in Xcode and Android Studio, slashing manual testing time by 50% and boosting test coverage by 35%.

**Selvawen Communications LLC**: *Computer Technician Intern*          08/2020 – 04/2024
- Diagnosed and resolved hardware and software issues for clients, achieving a 95% customer satisfaction rate.
- Installed and configured operating systems, applications, and drivers on desktops and laptops, averaging 10 installations weekly.
- Provided technical support via phone, email, and in-person interactions, resolving an average of 20 tickets per week with a 90% resolution rate.
- Trained end-users on software applications and basic troubleshooting techniques, empowering them to resolve minor issues independently and reducing IT support requests by 30%

## EDUCATION

**Western Governors University** || Salt Lake City, UT                  August 2020 – December 2024
*B.S. Computer Science*

> **Relevant Coursework**: Data Structures and Algorithms, Operating Systems, Machine Organization and Programming, Artificial Intelligence, Mobile App Development, Software Engineering, User Experience/User Interfaces, Object-Oriented Programming

**Western Governors University** || Salt Lake City, UT                  February 2025
*MBA Information Technology Management*

> **Relevant Coursework**: Leadership and Management, Project Management, Strategic IT Planning, Financial Acumen, Data-Driven Decision-Making, Marketing Knowledge, Ethical Leadership, Global Economic Insight, Communication Skills, Change Management

## CERTIFICATIONS

**AWS – Certified Cloud Practitioner**                  Issued: December 2024
*Skills:* Cloud Computing, AWS Services, Identity and Access Management (IAM), Serverless Architecture, Cost Management, Cloud Security, AWS Billing, High Availability, Scalability, Elasticity, AWS Global Infrastructure

**Meta - Advanced React**                  Issued**:** July 2024
*Skills*: React.js, JavaScript, Front-End Development, Web Development, UI/UX Design, HTML5, Responsive Web Design, React Hooks, JSX, Event Handling, API Integration, Version Control, Debugging, Software Development Best Practices

**AXELOS Global Best Practice – ITIL 4 Foundation**                  Issued: August 2024
*Skills:* IT Service Management, Incident Management, Change Management, Problem Management, Service Level Management

**Linux Professional Institute (LPI) - Linux Essentials Certification**                  Issued: September 2024
*Skills*: Linux, Linux Command Line, File Systems and Permissions, Shell Scripting, Package Management, System Administration, Networking Fundamentals