<<interface>> Manager

+LogIn();
+SetCategories();
+ManageStatus();
+AssignEmployee();
+SendNotification();
+ViewForwarded();
+ViewMsgsHistory();
+ViewUser();
+EditUser();

Admin

+MngID : Int
+MngName : String
+MngPassword : Int
+MngEmail : String
+MngMobile : Int
+Privilege : String
+Status : String
+Category : String

+LogIn();
+EditCategories();
+ManageStatus();
+AssignEmployee();
+SendNotification();
+ViewForwarded();
+ViewMsgsHistory();
+ViewUser();
+EditUser();
+AddStaff();
+ViewStaff()
+SetPrivilege();
+GetPrivilege();
+GenerateStaffIDs();

> New Admins/ Employees which denoted as Staff are added manually by Admin and then he set their roles

<<Interface>> Person

+LogIn();
+EditProfile();

User

+UniID : Int
+Name : String
+Password : Int
+UniEmail : String
+Mobile : Int

+Register();
+LogIn();
+EditProfile();
+MakeComplaint();
+ProvideSuggestion();
+CheckStatus();
+ViewFeedback();
+ViewMessagesHistory();
+SendAsAnonymous();
+GetNotification();

Employee

+ID : Int
+Name : String
+Password : Int
+Email : String
+Mobile : Int

+LogIn();
+EditProfile();
+ManageMsgStatus();
+ViewAssignedMsgs();
+ViewUserMsgs();
+SendFeedback();
+Forward();
+SendNotification();

Messages

+MsgID : Int
+MsgTitle : String
+MessageTxt : String
+MsgDateTime : LocalDateTime
+MsgStatus : String
+MsgCategory : String
+SenderID : Int
+AssignedEmpID : Int

+SetMsgID();
+SetMsgTitle();
+SetMsgTxt();
+SetSender();
+GetSender();
+SetStaus();
+GetStaus();
+SetCategory();
+GetCategory();
+SetEmpolyee();
+GetEmpolyee();
+SetDate();
+GetMsgDetails();

Suggestion

+MsgID : Int
+MsgTitle : String
+MessageTxt : String
+MsgDateTime : LocalDateTime
+MsgStatus : String
+MsgCategory : String
+SenderID : Int
+AssignedEmpID : Int

+SetMsgID();
+SetMsgTitle();
+SetMsgTxt();
+SetSender();
+GetSender();
+SetStaus();
+GetStaus();
+SetCategory();
+GetCategory();
+SetEmpolyee();
+GetEmpolyee();
+SetDateTime();
+GetMsgDetails();
+SaveToSuggestionList();
+GetSuggestionList();

Complaint

+MsgID : Int
+MsgTitle : String
+MessageTxt : String
+MsgDateTime : LocalDateTime
+MsgStatus : String
+MsgCategory : String
+SenderID : Int
+AssignedEmpID : Int

+SetMsgID();
+SetMsgTitle();
+SetMsgTxt();
+SetSender();
+GetSender();
+SetStaus();
+GetStaus();
+SetCategory();
+GetCategory();
+SetEmpolyee();
+GetEmpolyee();
+SetDateTime();
+GetMsgDetails();
+SaveToComplaintList();
+GetComplaintsList();

> In theImplementation Stage Save To List & Get List Functions Will Be Connected To The System's Database And Will Be Prioritize According To Their Time