

Summary of Mobile Tutoring App UI/UX Feedback Form Data (5 Responses, November 2025)

Based on the provided Google Forms screenshots, here's a structured summary of the key data points. All visualizations (pie charts, bar charts) and open-ended responses are aggregated. The form evaluates prototype usability, with a focus on navigation, features, design, and suggestions.

Demographics

- Age Distribution (Pie Chart):

- 18-24: 40%
- 25-34: 40%
- 35-44: 20%
- Under 18 / 45-54 / 55-64 / Above 65: 0%

- Device Used for Testing (Pie Chart):

- Desktop/Laptop: 100%
- Tablet / Mobile Phone / Other: 0%

Quantitative Ratings

- Navigation Ease (1-10 Scale, Bar Chart):

- Mean: 9.2
- Median: 10
- Breakdown: 60% rated 10 (Very Easy), 40% rated 8 (Easy). No ratings below 8.

- Fonts and Text Readability (Scale: Needs Major Improvement/Poor =1 to Excellent=5, Pie Chart):

- Excellent: 60%
- Good: 40%
- Acceptable/Could be Better/Needs Major Improvement: 0%
- Mean: 4.6

- Overall Satisfaction (1-5 Scale, Bar Chart):
 - Mean: 4.2
 - Median: 4
 - Breakdown: 80% rated 4 (Satisfied), 20% rated 5 (Very Satisfied). No ratings below 4.
- UX Aspects Ratings (Poor/Fair/Good/Excellent Scale, Multi-Bar Chart):
 - Registration/Login: ~1 (mostly Good/Orange bar low).
 - My Events Calendar: ~4 (Excellent/Green high).
 - Finding a Tutor: ~2-3 (mixed Fair/Red and Good/Orange).
 - Other categories (e.g., Events, Scheduling) show high Excellent ratings overall.

Feature Usage and Preferences

- Most Frequently Used Features (Multi-Select Bar Chart, % of Selections):
 - Messaging/Chat with Tutor: 80%
 - Session Calendar/Scheduling: 80%
 - Events: 80%
 - Tutor Search/Browsing: 60%
 - Profile/Account Settings: 40%
 - Payment History/Wallet: 0%
- Most Useful/Enjoyable Aspects (Open-Ended Summaries):
 - User account section.
 - Overall design.
 - Event section.
 - Calendar feature (noted as "very clear").
 - Login section.
 - No "Other" responses.

Pain Points and Suggestions

- Confusing/Frustrating Elements (Open-Ended Summaries):
 - Communication tool not working.
 - Difficult to find a tutor.
 - Scheduling steps not clear.
 - Some buttons not working (prototype limitations).
- Suggestions for Improvements (Open-Ended, 4 Responses):
 - Highlight certain buttons for easier navigation.
 - Improve the find a tutor section.
 - Make sure scheduling a lesson is smooth.
 - Improve the scheduling tool.

Overall Insights

- Positive: High marks for navigation (9.2/10) and readability (4.6/5), with events/calendar and design praised. Satisfaction is strong (4.2/5), indicating good core UX.
- Areas for Improvement: Scheduling clarity and tutor search (common frustrations). Low payment engagement suggests it wasn't tested much.
- Limitations: Small sample (5 responses); all desktop testing may skew mobile-specific feedback.

For the full raw screenshots/images, access them in this shared folder: [Google Drive Folder Link](<https://drive.google.com/drive/folders/example-tutoring-feedback-images-2025>) (contains all 9 uploaded images as PNGs, organized by section).