After a Long Time

User Acceptance Test Takes Place in NSPA

By working hard to make the application better for our users, we strive to extend the existing or adding new functionalities to the different modules, adapting to new work environment, demands and challenges our user community faces.

This time, the focus is on the Maintenance and Repair module (MCMS). Not only updating and improving the current functions, but also going beyond, the new tool will allow the management of facilities, such as buildings and infrastructure.

As one of the last steps of the process of implementation, a user acceptance test will be organized in NSPA, with participation of personnel being in charge of the **Facility Management, Maintenance and Repair of assets** (Buildings and Infrastructure, Vehicles, Equipment) in current NDSS user organizations.

The testing takes place in April between the 23rd and the 25th. Participation is available only in person, and the number of seats are limited for this one of a kind event.

We are excited to introduce the new development and put it to the biggest test to get your endorsement.

* Classroom is ready. Testers will work in a training room/meeting room, equipped with all IT assets required. First hand expertese contributions and user feedback are invaluable.
* Illustration. Not showing the actual event facility.

Looking Ahead: Ambitious Goals Set For This Year. The View Will Be Nice From The Summit Once The Tasks Are Left Behind.

Behind the Scenes

Plans for this Year

New tools, upgrades and more communication

The first two months of the year have just passed, and turned out to be eventful for us, although, mostly in the background. Some eLearning modules had been released in JADL, accessible for you from literally everywhere, where internet access is available. Additionally, YouTube videos are being released to help you with NDSS in your daily job.

The first in-person events are also training related (RDSS, PAM and MTM-MCMS). However, following that, the main event is the Facility Management, Maintenance and Repair User Acceptance test at the end of April (see other article).

Back to the online realm, the RDSS Survey has just been closed. Thank you for all who took their time and filled it in. The results may contribute to the analysis and the development of the future RDSS.

Nevertheless, not only this module is under review and renewal. We work relentlessly to be able to deploy the highly anticipated CustReq2 and the new MCMS module in PAM. More to follow...

Many of you have received some kind of short manuals or desk guides from us in different forms via different channels, and they prove to be efficient and useful for you. Hence, we are launching the "Knowledge Nuggets", with intended monthly release. Topics are open for suggestions.

Lastly, I would mention the release of this new bimonthly paper, the NDSS Post. I hope it will provide you with some short, but interesting and useful information about our plans, efforts, work and the events of the NDSS community.

Knowledge Nuggets
Being Served Hot!

Knowledge

These are small guides that help you navigate thru tasks with NDSS when it comes to operations being done occasionally or too topic specific. First issue is about How to make items PAM items and the way around.

NDSS Portal / Email

YouTube Videos
In The Make

Training

As you could learn about it earlier, new videos are released regularly on YouTube, explaining some fundamental procedures in a few minutes videos. Check out the latest one and get to know more on MTM Utilization.

YouTube (@NDSS-NSPA

We Want To Hear
Your Opinion Or Questions

Generic

Would you like to hear more about a topic or get a Knowledge Nuggets on a specific operation? Want to have your say or pose questions to us or to the community? Send us your suggestions, questions, feedback or articles to discuss.

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