

Nicholas Jones Cyber Security Analyst

Experience

Wittenberg Solution Center, Springfield, OH – ITS Assistant

October 2022 – Present

- Contributed to a positive work environment with strong interpersonal skills and proactive teamwork attitude.
- Greeted guests in with friendliness and professionalism.
- Answered incoming phone calls to process requests, transfer calls, or relay messages to appropriate personnel.
- Safeguarded sensitive information through proper documentation handling, data entry, and record maintenance procedures.
- Boosted customer satisfaction by promptly addressing inquiries and resolving issues professionally.

Lowe's Home Improvement, Springfield, OH – Customer Service Sales Associate

July 2020 – March 2024

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Built relationships with customers to encourage repeat business.
- Maintained calm demeanor and professionally managed issues in busy, high-stress situations.
- Helped customers locate products and checked store system for merchandise at other sites.
- Answered customer questions about sizing, accessories, and merchandise care.
- Rotated stock and restocked shelves to maintain product availability and store appearance.

United States Marine Corps Reserves, Nitro, WV – Combat Engineer

January 2021 – November 2022

- Upheld Marine Corps dress and appearance regulations for professional appearance.
- Maintained awareness of subordinates' personal problems and shortcomings, supporting personal and professional growth.
- Maintained required level of proficiency in use of firearms.
- Anything else I was instructed to do.

JCPenney Department Store, Beavercreek, OH – Customer Service Sales Associate

January 2019 – December 2020

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Handled cash transactions efficiently while adhering to company cash handling policies, ensuring accuracy in all financial exchanges.
- Maintained calm demeanor and professionally managed issues in busy, high-stress situations.
- Helped customers locate products and checked store system for merchandise at other sites.
- Answered customer questions about sizing, accessories, and merchandise care.

Education

Wittenberg University, Springfield, OH – Bachelor of Arts in Computer Science (Cyber Security Concentration)

Fall 2020 - Present

Current GPA: 3.478

School of Combat Engineering, Camp Lejeune, NC – Combat Engineering

June 2020 - August 2021

GPA: N/A: class top 5

Our Lady of Victory School, Post Falls, ID – High School

August 2014 - April 2020

GPA: 4.0

Personal Info

Donnelsville, OH

senoj.nicka@outlook.com

(937) 460-8924

Skills

Programming Languages:

- C++
- Java
- Python

Microsoft Office

Imaging Windows Computers

Online Documentation

General Computer Skills

Forklift Operation

Combat Engineering

Familiar with Windows and Linux

Cybersecurity Tools:

- Wireshark
- Nmap
- Kali Linux basics
- Metasploit
- FTK Viewer

Fundamentals of cryptography

Fast Learner

Reliability

Certificates

COMPTIA Security+

(Projected date: December 16, 2024)

Languages

English – Fluent

German – Beginner

French – Beginner

Latin – Beginner