

Nicholas Jones Cyber Security Analyst

I am enthusiastic about joining MediTechSafe as a Cybersecurity Analyst to protect data and combat cyber threats. My dedication to ensuring community safety aligns with your mission to enhance cybersecurity in our interconnected world.

Experience

Wittenberg Solution Center, Springfield, OH – ITS Assistant

October 2022 – Present

- Contributed to a positive work environment with strong interpersonal skills and proactive teamwork attitude.
- Greeted guests in with friendliness and professionalism.
- Answered incoming phone calls to process requests, transfer calls, or relay messages to appropriate personnel.
- Safeguarded sensitive information through proper documentation handling, data entry, and record maintenance procedures.
- Boosted customer satisfaction by promptly addressing inquiries and resolving issues professionally.

Lowe's Home Improvement, Springfield, OH – Customer Service Sales Associate

July 2020 – March 2024

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Built relationships with customers to encourage repeat business.
- Maintained calm demeanor and professionally managed issues in busy, high-stress situations.
- Helped customers locate products and checked store system for merchandise at other sites.
- Answered customer questions about sizing, accessories, and merchandise care.
- Rotated stock and restocked shelves to maintain product availability and store appearance.

United States Marine Corps Reserves, Nitro, WV – Combat Engineer

January 2021 – November 2022

- Upheld Marine Corps dress and appearance regulations for professional appearance.
- Maintained awareness of subordinates' personal problems and shortcomings, supporting personal and professional growth.
- Maintained required level of proficiency in use of firearms.
- Anything else I was instructed to do.

JCPenney Department Store, Beavercreek, OH – Customer Service Sales Associate

January 2019 – December 2020

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Handled cash transactions efficiently while adhering to company cash handling policies, ensuring accuracy in all financial exchanges.
- Maintained calm demeanor and professionally managed issues in busy, high-stress situations.
- Helped customers locate products and checked store system for merchandise at other sites.
- Answered customer questions about sizing, accessories, and merchandise care.

Education

Wittenberg University, Springfield, OH – Bachelor of Arts in Computer Science (Cyber Security Concentration)

Fall 2020 - Present

Current GPA: 3.478

School of Combat Engineering, Camp Lejeune, NC – Combat Engineering

June 2020 - August 2021

GPA: N/A: class top 5

Our Lady of Victory School, Post Falls, ID – High School

August 2014 - April 2020

GPA: 4.0

Personal Info

Donnelsville, OH

senoj.nicka@outlook.com

(937) 460-8924

Skills

Programming Languages:

- C++
- Java
- Python

Microsoft Office

Imaging Windows Computers

Online Documentation

General Computer Skills

Forklift Operation

Combat Engineering

Familiar with Windows and Linux

Cybersecurity Tools:

- Wireshark
- Nmap
- Kali Linux basics
- Metasploit
- FTK Viewer
- Nessus

Fundamentals of cryptography

Fast Learner

Reliability

Certificates

COMPTIA Security+

(Projected date: December 16, 2024)

Languages

English – Fluent

German – Beginner

French – Beginner

Latin – Beginner