

# Jerry Chen

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## EDUCATION

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### Carnegie Mellon University

Pittsburgh, PA

*Bachelor of Science in Statistics and Machine Learning, Minor in Artificial Intelligence*

*Aug. 2023 – May 2026*

### Dean's List with High Honors

*Recognized as top of class for strong academic performance and excelling in relevant coursework*

### SLE Leadership Award

*Recognized for exceptional leadership at the Summer Leadership Experience program at West Point, USMA*

## EXPERIENCE

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### Data Project Manager

Sep. 2023 – Present

*Students using Data for Social Good*

*Pittsburgh, PA*

- Led a team of 5 to consolidate and clean 9,000 educational records into a centralized SQL database
- Developed and created documentation for a JavaScript API for secure data querying
- Built a React and D3.js dashboard for real-time data visualization, conducting user testing to enhance usability

### Technology Consulting Intern

May 2024 – Aug. 2024

*4P Consulting*

*Remote*

- Collaborated with product management and engineering teams to outline automation features aimed at modernizing Trip.com's UI/UX interface
- Conducted market research and performed financial and competitive analyses to guide website modernization
- Designed customer surveys to identify redundancy and pain points, translating findings into recommendations

### Head of Workstream

Sep. 2023 – Present

*180 Degrees Consulting*

*Pittsburgh, PA*

- Designed wire frames and sample user flow diagrams in Figma for RMHC Pittsburgh's mobile application
- Created comprehensive handoff materials to enhance usability and scalability for 1,050 staff and residents
- Collected user feedback through functional and usability testing to enhance user flow and app structure
- Presented the final deliverable virtually to the client and the Tepper School of Business

### Lead Tutor

Jun. 2022 – Mar. 2023

*Center for Enhanced Performance*

*West Point, NY*

- Led a team of four peer tutors, providing training and mentorship on teaching strategies and communication
- Conducted regular assessment sessions to evaluate progress and adjust tutoring techniques, ensuring personalized learning experiences
- Guided students in mastering complex chemistry concepts, resulting in a 20% increase in average test scores for the tutored cohort

## PROJECTS AND RESEARCH

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### Volunteer Hour Tracker

Feb. 2023 - Mar. 2023

*United States Military Academy*

- Developed an interactive Tableau dashboard to automate the volunteer hour tracking process for USMA CEP
- Integrated the tracking application with USMA's AlloyDB database to streamline volunteer hour management
- Led data validation and cleansing routines, enhancing data quality by 30%

### Undergraduate Research Intern

Jan. 2023 - Mar. 2023

*United States Military Academy*

- Reacted hydrazine derivatives with isothiocyanates to synthesize the desired semithiocarbazides
- Analyzed and rated the yield of target compounds through X-ray diffraction analysis and NMR spectroscopy
- Purified crude product through recrystallization techniques to maximize crystal formation

## TECHNICAL SKILLS

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**Languages and Tools:** Java, Python, R, Tableau, Excel, SQL (Postgres), JavaScript, HTML/CSS

**Interests:** Backpacking and hiking, National Parks, Urban Exploration, Ultimate Frisbee, Piano, Discovering New Books