



Purchase Request SOP

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A. PURPOSE

This standard Operating Procedure (SOP) establishes uniform procedures for the purchase request process

B. SUMMARY OF METHODS

All purchases must go through the purchase request process. At SETi, the purchase request includes a purchase request, management approval, purchasing approval, ordering and receiving.

C. DEFINITIONS

Common Terms

Purchase Request

A formal request that initiates the process of acquiring goods or services for an organization. It is the first step in the procurement process. A purchase request includes a title, description (Reason for Purchase), items to be purchased, quotes, and any other relevant information.

Purchase Order

A formal order to be sent to the supplier to request goods or services. The purchase order in the context of SETi also includes formal recognition that the order has been made.

Purchase Request /Order Action Descriptions

Action	Description
Create New	Create a new purchase request
Modify	Modify an existing request before it is ordered.
Cancel	Cancel an existing request before it is ordered. Canceling a request deletes it and notifies the appropriate parties.
Reorder	Reorder an existing request. Will open the request form with all fields filled out except the approver
Approve/Reject	Approve/Reject an existing request before it is ordered. Rejected requests will not be deleted.
Order	Order an approved request.
Check-in	Check-in a request/purchase order

Table 1: Available Actions

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Purchase Request/Order Action by Role and Request State

Note that Approver and Purchaser roles inherit Requester actions for the requests they create.

User Role	Request State	Actions
Requester	None	Create New
	Needs Approval	Modify, Cancel
	Approved	Modify, Cancel
	Ordered	Reorder
	Delivered	Reorder
	Rejected	Reorder
Approver	Needs Approval	Approve/Reject
	Approved	Approve/Reject
	Ordered	N/A
	Delivered	N/A
	Rejected	N/A
Purchaser	Needs Approval	N/A
	Approved	Order, Cancel
	Ordered	Check-in
	Delivered	N/A
	Rejected	N/A

Table 2: Actions available to roles by request state

Purchase Request System Roles

Role	Description
Requester	Standard purchase request system User. Create and Edit purchase requests
Approver	Manager role. Approve/Reject Requests
Purchaser	Procurement manager. Purchases (Orders) and receives orders.

Table 3: Purchase Request System Roles

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Website Overview

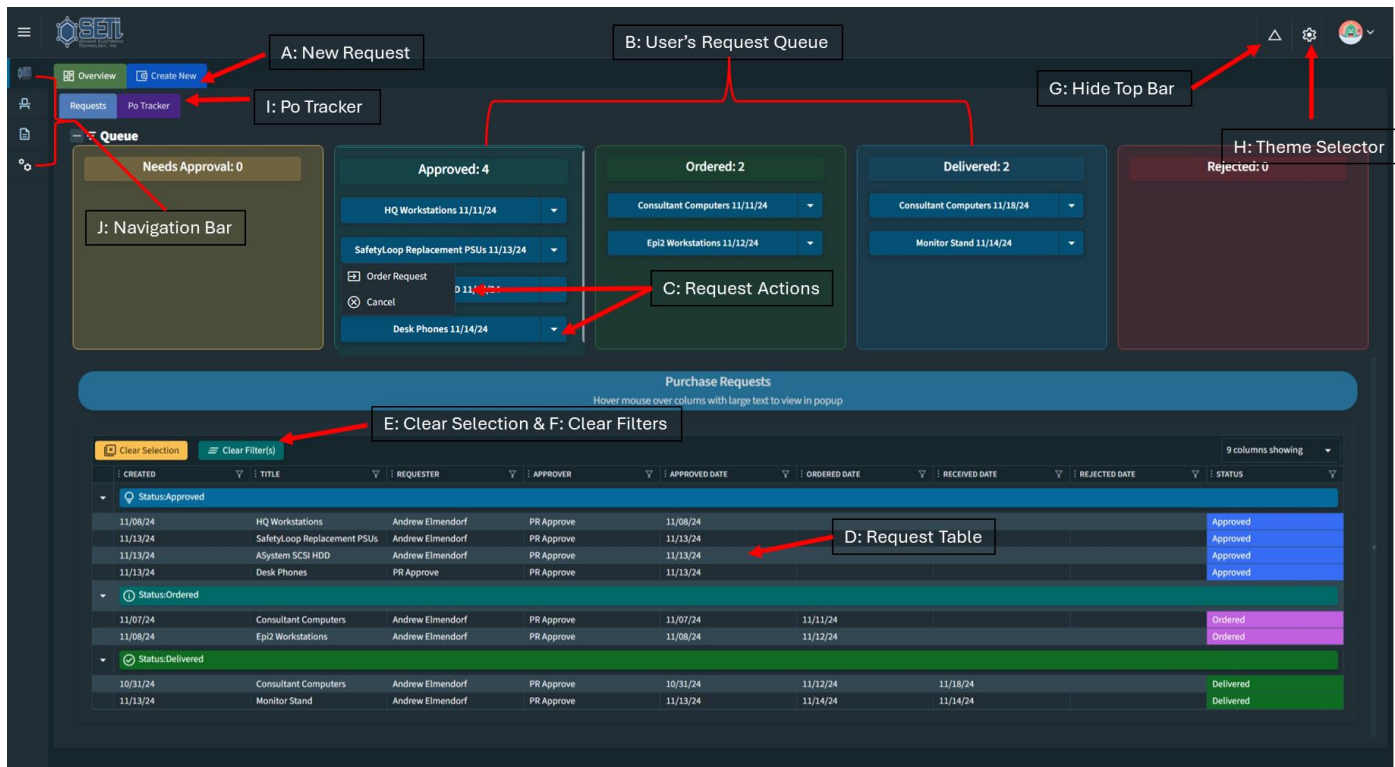


Figure 1: Shows the main user dashboard with a key area labeled

A: New Request Page:

- Start new purchase request

B: User Request Queue

- Shows requests separated by request state.
- Clicking on a request in the queue will open a side pane with selected request details; see Figure 2.
- Clicking the down icon on a request in the queue will open a menu. See C for details
- Requests shown are limited to the user's role and request made by the user.
 - Requester: Requests created by the user
 - Approver: Requests created by the user and requests where the user is designated as the approver
 - Purchaser: Requests created by the user, requests waiting for purchase, and purchased/received request
- Delivered requests will only show for 7 days after they are received

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C: Request Actions:

- The requests in the request queue serve as a drop-down menu with actions related to the request state and the user's role. See [Purchase Request/Order Action by Role and Request State](#) for action details.

D: Request Table:

- Shows the same requests as in the Request Queue.
- Left-clicking a request will open a side pane with the selected request details
- Right clicking the request will show the available actions to the users. See table 1 for details

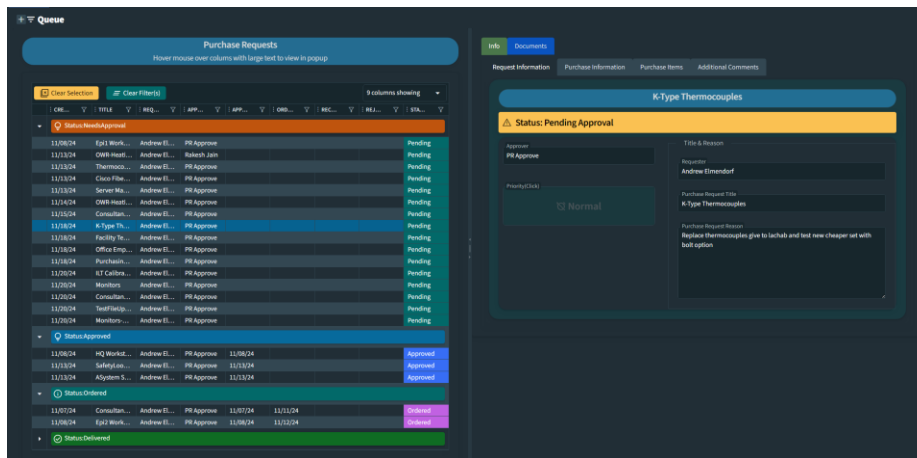


Figure 2: Selected request details inside pane

- Each column allows sorting and filtering
- More columns are available through the column selector shown in Figure 3

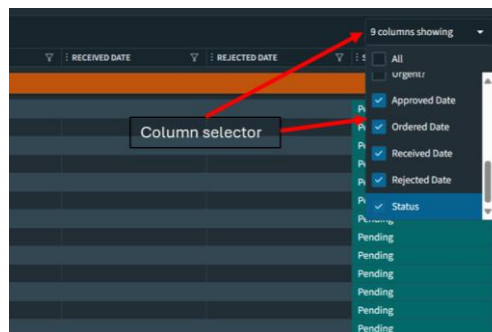


Figure 3: Column selector and drop-down menu

E: Clear Select

- Clears the selected request and resets the dashboard UI layout

F: Clear Filters

- Clears all column filters

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G: Hide Top Bar

- Hides the top bar for a better vertical viewing experience
- After hiding the top bar menu will move to the left-hand navigation side bar, see Figure 4

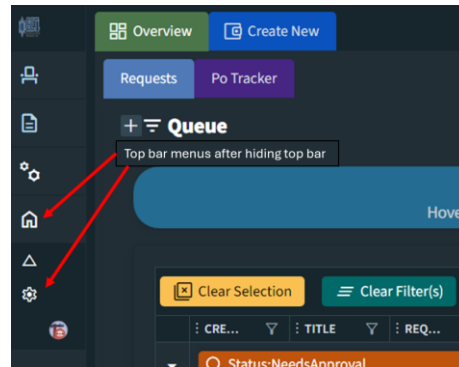


Figure 4: Top bar menu location after hiding the top bar

H: Theme Selector

- Opens a side bar with the available application themes.

I: Po Tracker:

- Opens to the Po Tracker table shown in Figure 5
- Requests will show here once the requests have been ordered.
- Purchase orders will stay here until 7 days after delivery

Po Tracker												
REQ. DATE	DEPARTMENT	REQUESTER	PURCHASE TYPE	DESCRIPTION	PRIORITY	ITEM TYPE	TO FINANCE	PO DATE	PO#	VENDOR	CHECK-IN DATE	STATUS
10/31/2024	Support	Andrew Elmendorf	Purchase Card	The consultant co...	Urgent	Other	10/31/24	11/12/24	2024-AE-0004	Amazon.com	11/18/24	Delivered
11/13/2024	Support	Andrew Elmendorf	Purchase Card	The consultant co...	Urgent	Other	11/13/24	11/14/24	2024-AE-0007	A AND C MACHINE...	11/14/24	Delivered
11/7/2024	Epi	Andrew Elmendorf	Purchase Card	The consultant co...	Normal	Other	11/07/24	11/11/24	2024-AE-0003	Big Red Box LLC		Open
11/8/2024	Epi	Andrew Elmendorf	Purchase Card	The consultant co...	Normal	Other	11/08/24	11/12/24	2024-0005	Dominion Energy ...		Open

Figure 5: Po Tracker table

J: Navigation Menu

See Figure 6 for the expanded navigation menu. To expand the navigation menu, click the three stack lines on the top right most corner. When the navigation menu collapses to only icons, hover the mouse over an icon to view the tooltip.

- **Dashboard:** Home page
- **Requests Query:** Purchase requests table with requests from all users.
- **Quotes:** All quotes from every user and purchase request
- **Vendors:** Table with all vendors. Can add or edit a vendor here

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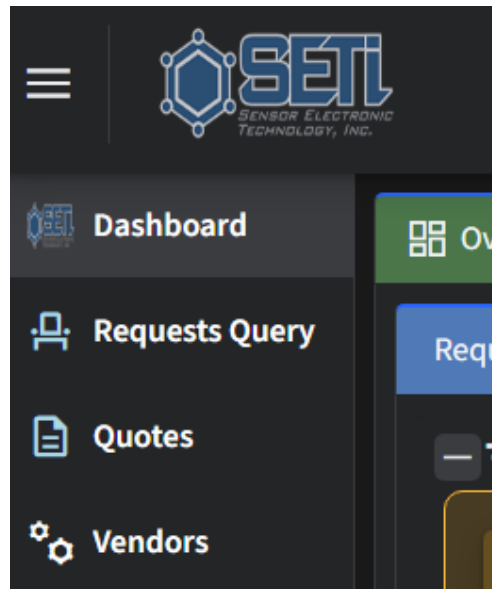


Figure 6: Navigation menu with menu expanded to icons and text

D. SAFETY

Not Applicable

E. PERSONNEL QUALIFICATIONS

Personal must be assigned a purchase request system role before they can use the software

F. PROCEDURES

First Login

1. Open the browser and go to <http://purchasing.seti.com>
2. Enter your SETi domain credentials then press enter or the “Login” button
 - a. Only enter the username. The username input does not require the domain.

Figure 7: Login form

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3. After you press enter or the login button you will be prompted to check your user information. Select a profile icon and verify the information, make any necessary changes. Once completed press the “Register” button

General Website Procedures

Access User Actions

1. Open the browser and go to <http://purchasing.seti.com>
2. With the purchasing system open on the home page, select one of the following three locations to view the available user actions
 - Location 1: On the request queue, select the downward facing triangle on the desired purchase request. A drop-down menu will appear with the available actions. See Figure 8 an example purchases request actions. For the available actions by role and request status See [Purchase Request/Order Action by Role and Request State](#) for actions available by role and state

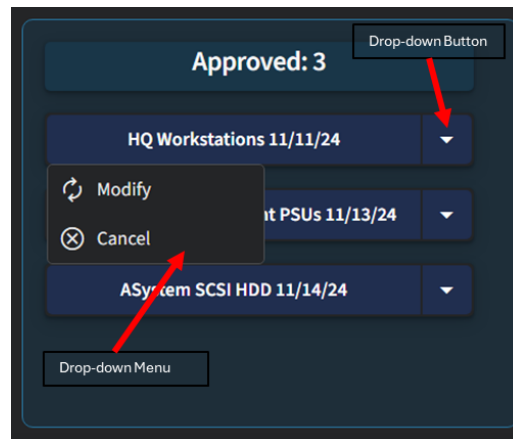


Figure 8: Approved state on the request queue. Demonstrating the pop-up menu of the "HQ Workstations 11/11/23" request

- Location 2: On the purchase request table, right-click the row of the desired purchase request. A pop-up menu will display the available actions corresponding to the request's status. See [Purchase Request/Order Action by Role and Request State](#) for actions available by role and state

11/13/24	Selected Row	Server Management Software	Andrew Elmendorf	PR Approve
11/14/24		OWR-Heating Pads-Reneat-2...	Andrew Elmendorf	PR Approve
11/15/24		Consultant C	Andrew Elmendorf	PR Approve
11/18/24		K-Type Ther...	Andrew Elmendorf	PR Approve
11/18/24	Pop-up Menu	Facility Tech. Computer	Andrew Elmendorf	PR Approve
11/18/24		Office Employee Computer	Andrew Elmendorf	PR Approve

Figure 9: Purchase request table right-click context menu

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- Location 3: On the purchase request table, click on the row corresponding to the purchase request an action is to be performed on. A side panel window will open with the purchase request details. See [Purchase Request/Order Action by Role and Request State](#) for actions available by role and state

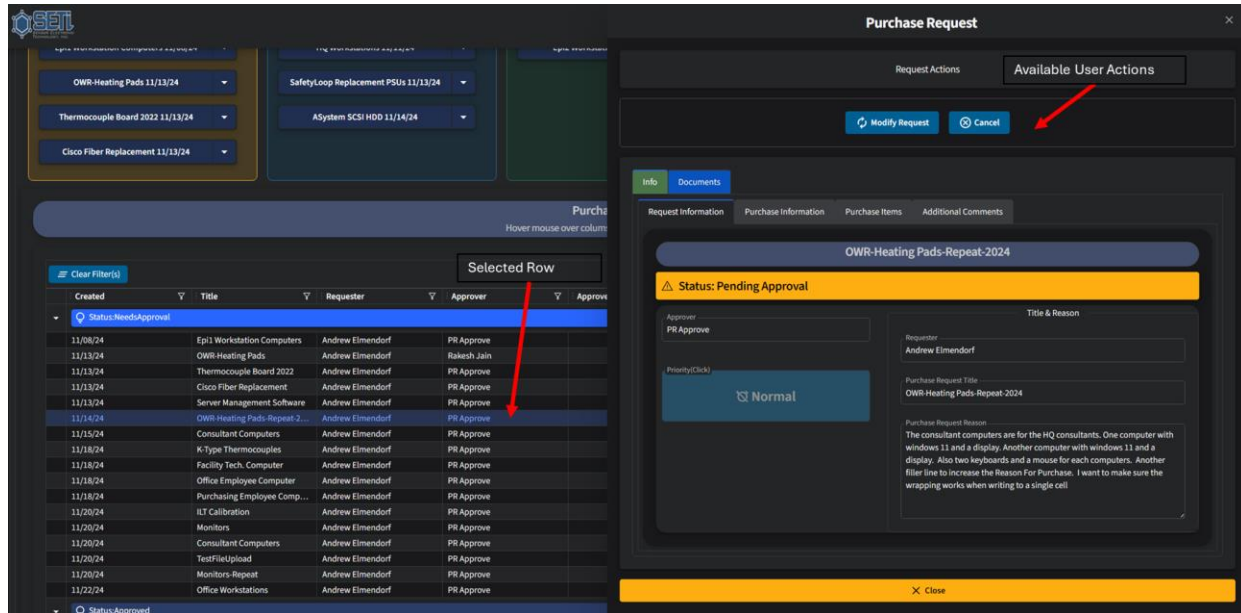


Figure 10: Purchase request details with available actions

- Location 4: On the request query page, right-click on the row corresponding to the purchase request an action is to be performed on. A pop-up menu will display the “Repeat Request” action.

View All Purchase Requests from All Users

- Open the browser and go to <http://purchasing.seti.com>
- On the left-hand side select the “Request Query” icon to navigate to the request query page. See [Definitions-Website Overview-J: Navigation Menu](#)
 - Hover your mouse over the icons to view the name
 - Click the three vertical lines at the top to expand the navigation menu so it displays icons and text
- The table displays all purchase requests from all users. To filter the table, click the filter icon of the desired column.

View All Quotes from All Users

- Open the browser and go to <http://purchasing.seti.com>
- On the left-hand side select the “Quotes” icon to navigate to the quotes page. See [Definitions-Website Overview-J: Navigation Menu](#)
 - Hover your mouse over the icons to view the name

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- Click the three vertical lines at the top to expand the navigation menu so it displays icons and text
2. All quotes can be found on the displayed table
 - Filter the table by clicking the filter icon the desired column
 - To view or download a quote, right-click a row to display a pop-up menu

Repeat Another User's Previous Request

1. Open the browser and go to <http://purchasing.seti.com>
2. On the left-hand side select the "Request Query" icon to navigate to the request query page.
[Definitions-Website Overview-J: Navigation Menu](#)
 - Hover your mouse over the icons to view the name
 - Click the three vertical lines at the top to expand the navigation menu so it displays icons and text
3. On the requests table right-click the row corresponding to the request that needs to be repeated and select "Repeat Request". See [Access User Actions](#) for locating the action menu.
4. The new purchase request form will open with all the information filled out except the title, approver, and additional email recipients. Follow the instructions detailed in [Requester Action Procedures-Create Purchase Request](#)

Add or Edit a Vendor

A vendor can be edited or created while creating a new purchase request or separately on the vendor's page. Follow the [Requester Action Procedures-Create Purchase Request](#) for creating a vendor while creating a purchase request.

1. Open the browser and go to <http://purchasing.seti.com>
2. On the left-hand side select the "Vendors" icon to navigate to the request query page. See [Definitions-Website Overview-J: Navigation Menu](#)
 - Hover the mouse over the icons to view the name
 - Click the three vertical lines at the top to expand the navigation menu so it displays icons and text
3. The table displays all the available vendors, see Figure 11.
 - To filter click the filter button a column
4. Add or Edit
 - To Add a vendor, click the "Add Vendor" button on the top right-hand side of the table
 - I. A pop-up form will appear, fill out the information then click the "Save" button
 - To edit a vendor, click the edit button on the row corresponding to the vendor to be edited

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Filter Button

Add Vendor Button

Edit Button

Name	Email	Contact	Phone #	Fax #	Street Address	City	State	Zip	
360Brands Inc		Brent Bodi			PO Box 2478	Mt. Pleasant	SC	29465	
A & R Power and Controls LLC		AP	26-3262844		108 Railroad Ave	Lexington	SC	29072	
A AND C MACHINE			803-860-1805			Stratham	SC		
A AND C MACHINE, LLC			803-860-1805		269 Robbie Road	Lexington	SC	29073	
ABB Inc.		AP			305 Gregson Dr	Cary	NC	27511	
ACOS Enterprises LLC		AP	678-624-0949		PO Box 746832	Atlanta	GA	30374-6832	
Action Tech		James Kimo	82-31-286-2601		Suji-gu, Yongin-si, Gyeonggi...	403-402 Sinbong 3-ro 12 be...	09	16808	
Adura Led Solutions LLC		Deannae Ch	714-660-2944		511 Princeland Court	Corona	CA	92879	
ADVACO			410-876-8200				MD		
ADVANCE					Willows Industrial Park	North Andover	MA		

1 2 3 4 5

Figure 11: Vendor table with various buttons pointed to

Change the Website Theme

1. Open the browser and go to <http://purchasing.seti.com>
2. On the top right-hand side click the cog icon
3. A side panel will appear with the available themes, see Figure 12.
 - It is recommended to use the default “Standard Dark” theme or the “Dark” theme. The app was designed around these two themes

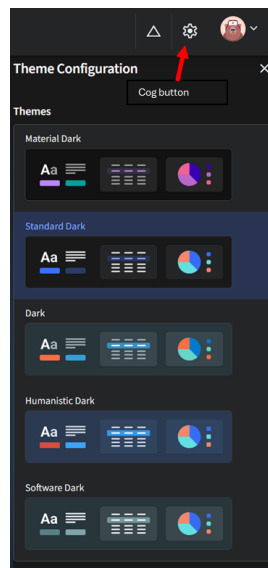


Figure 12: Theme selector

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Hide the Top Bar

Hiding the top bar can be useful if there is too many scroll bars. The app was designed such that it was not necessary to hide the top bar but at times it can still be useful

1. Open the browser and go to <http://purchasing.seti.com>
2. On the top right-hand side click the upward facing triangle button, see Figure 13.

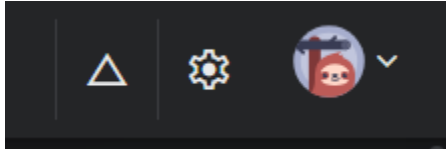


Figure 13: Top bar menu

3. The top bar will hide, and the menu will be moved to the right-hand side navigation bar.
4. To un-hide the top bar, click the “Top Bar Menu” button to show a drop-down menu, see Figure 14.
5. Click the upward pointing triangle to un-hide the top bar.

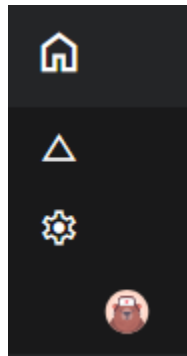


Figure 14: Top bar menu on the navigation menu

Requester Action Procedures

Create Purchase Request

Introduction

Creating a purchase request is broken down into five steps. The steps are Request Information, Purchase Information, Purchase Items, Comments & Quotes, and Finalize. Each step requires certain information, before starting a purchase request prepare the following.

- Know your approver
 - Usually your direct manager
- A descriptive title
- Detailed reason for purchase
- What department
 - If you are unsure use your best guess, the approver can change the department
- Shipping Method/Freight
 - Default is Ground, the purchaser will make the final decision

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- Vendor
 - You can create a new Vendor (shown in the following steps) and in [General Action Procedures-Add or Edit a Vendor](#) . The bare minimum is the Vendor name and email address but please include as much information as possible
- Purchase Items
 - Quantity, Product Description/Number, Link (Strongly recommended), Unit Cost
- Quotes
 - Any quotes supplied by the vendor for the items being purchased

Procedure

3. Open the browser and go to <http://purchasing.seti.com>
4. Select the “Create New” tab on the dashboard
 - See the [Website Overview-New Request Page](#) section for an overview of the dashboard
5. Enter the requested information with the purchase request form opened and “Step 1 (Request Information)” selected. See Figure 15 for an example of a filled-out form
 - Select the approver from the “Select Approver” drop-down list
 - Set the priority (Default Normal) by clicking the “Priority (Click)” button field
 - I. Only mark the urgent if the request needs to be approved and ordered on the same day as the request was submitted
 - Enter the purchase request title in the “Purchase Request Title” field
 - Enter the reason for purchasing in the “Purchase Request Reason” field

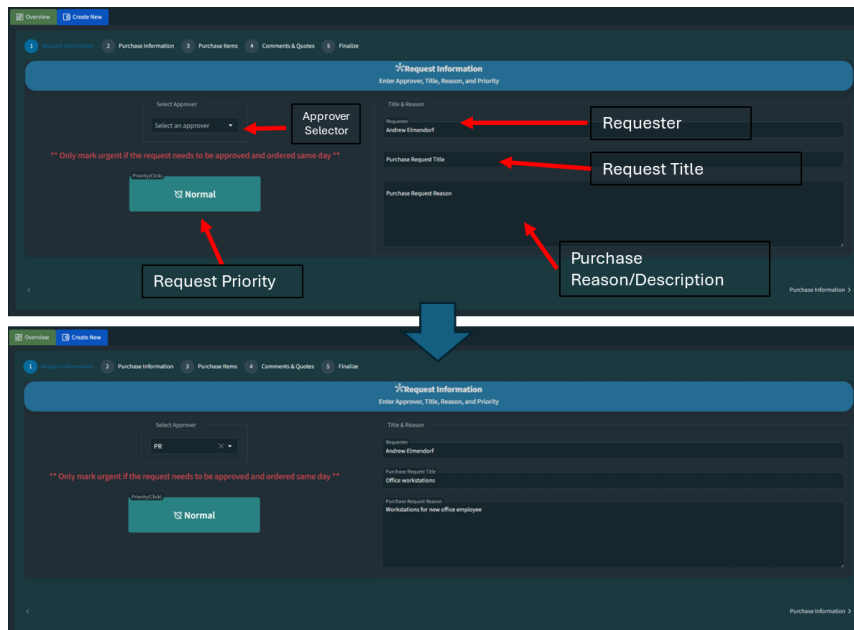


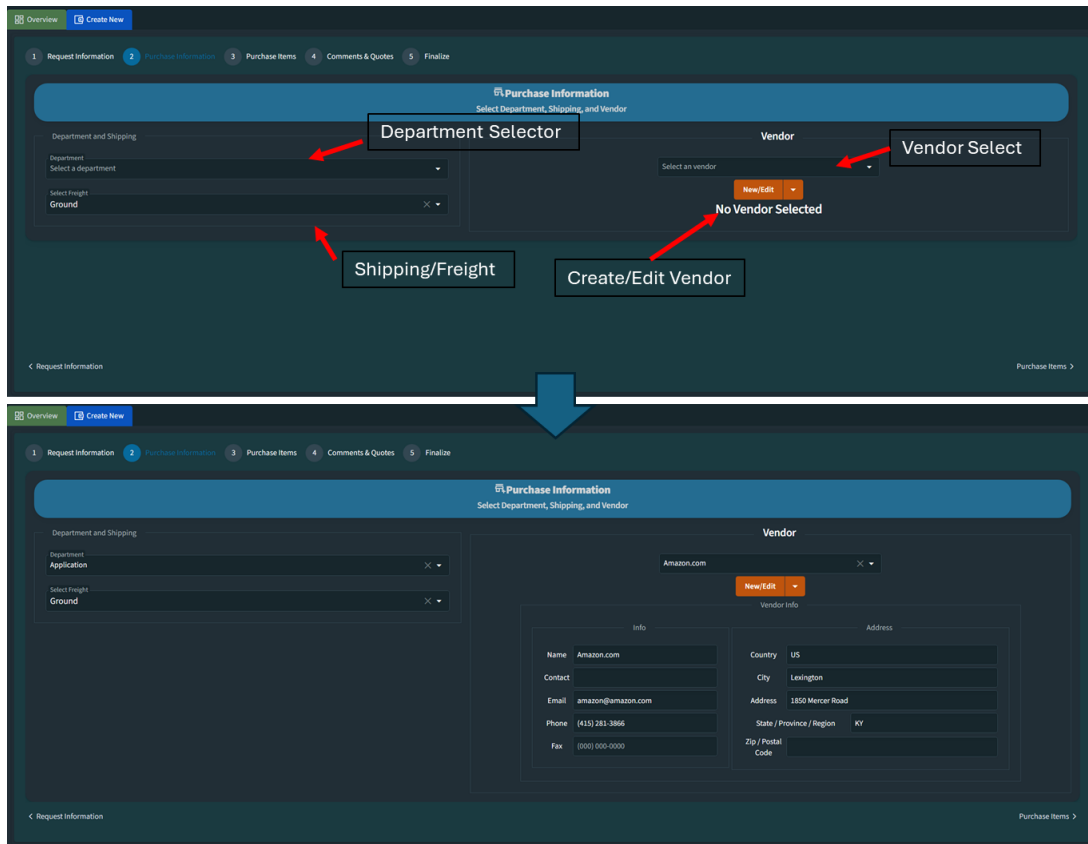
Figure 15: Step 1 of the purchase request form. Shows an empty form with labels and a correctly filled out form

6. To proceed to the next step, select “Step 2 (Purchase Information)” at the top of the form or click the “Purchase Information” link at the bottom.

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7. Enter the requested information. See Figure 16 for example of filled out form

- Select the department from the “Department” drop-down list
 - I. If you are unsure, use your best guess, the approver will verify the department
- Select Freight/Shipping method from the “Select Freight” drop-down list
 - I. Default is Ground, the purchaser will make the final decision when ordering
- Select the vendor from the “Vendor” Field
 - I. If the vendor is unavailable, pick the “Create New” option from the “New/Edit” drop-down menu. A pop-up form will appear, fill out the information then press the “Save” button
 - The minimum required vendor info is a vendor name, but for the benefit of all users, please fill out as much information as possible.
 - II. If the vendor is missing information pick the “Edit” option from the drop-down button. A pop-up form will appear, fill out the missing information then press the “Save” button



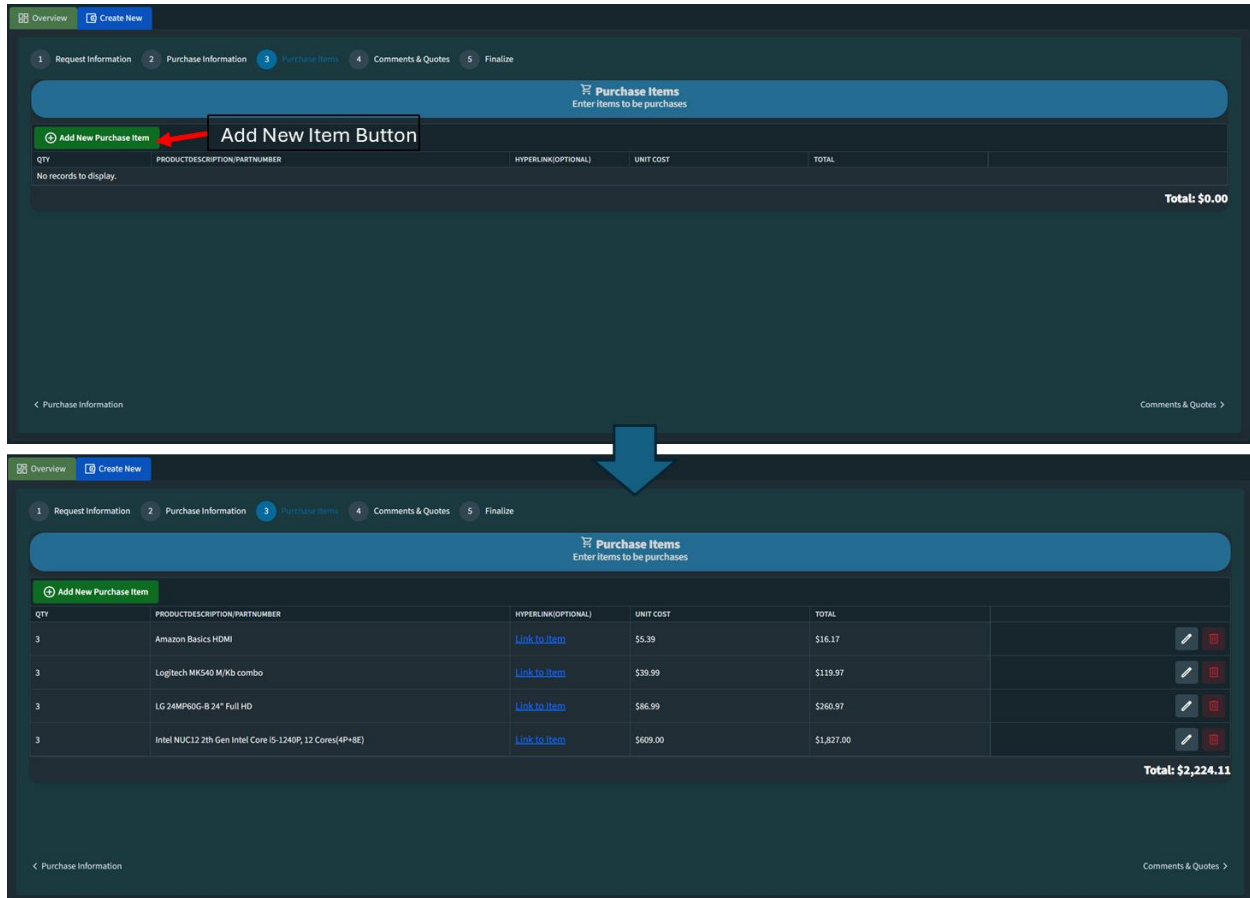
The figure shows two screenshots of the 'Purchase Information' form. The top screenshot is the empty form with labels: 'Department Selector' pointing to the 'Department' dropdown, 'Vendor Select' pointing to the 'Select a vendor' dropdown, 'Shipping/Freight' pointing to the 'Select Freight' dropdown, and 'Create/Edit Vendor' pointing to the 'New/Edit' button. The bottom screenshot shows the form filled out: 'Department' is 'Application', 'Select Freight' is 'Ground', 'Vendor' is 'Amazon.com', and the 'New/Edit' button is highlighted. Below the vendor name, there is a detailed vendor information form with fields for Name, Contact, Email, Phone, Fax, Country, City, Address, State / Province / Region, and Zip / Postal Code.

Figure 16: Step 2 (Purchase Info), show the empty form followed by the form filled out

8. To proceed to the next step, select “Step 4 (Purchase Items)” at the top of the form or click the “Purchase Items” link at the bottom.
9. Enter the requested information. See Figure 17 for an example of a filled-out form
- Click “Add New Purchase Item” Button

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- Enter the “Quantity”, “Item description”, “Hyperlink”, and “Unit Cost”
 - The hyperlink is optional, but it is strongly recommended. This makes it much easier for the purchaser to quickly find the item
- Click the green check button on the right to save the changes



The figure shows two screenshots of the 'Purchase Items' form. The top screenshot shows the empty form with a table header and a total of \$0.00. A red arrow points to the 'Add New Purchase Item' button. The bottom screenshot shows the form filled out with four items, with a total of \$2,224.11. A blue arrow points from the top screenshot to the bottom one.

QTY	PRODUCT DESCRIPTION/PART NUMBER	HYPERLINK (OPTIONAL)	UNIT COST	TOTAL
No records to display.				
Total: \$0.00				

QTY	PRODUCT DESCRIPTION/PART NUMBER	HYPERLINK (OPTIONAL)	UNIT COST	TOTAL
3	Amazon Basics HDMI	Link to Item	\$5.39	\$16.17
3	Logitech MK540 M/Kb combo	Link to Item	\$39.99	\$119.97
3	LG 24MP60G-B 24" Full HD	Link to Item	\$86.99	\$260.97
3	Intel NUC12 2th Gen Intel Core i5-1240P, 12 Cores(4P+8E)	Link to Item	\$609.00	\$1,827.00
				Total: \$2,224.11

Figure 17: Step 4 (Purchase Items), show the empty form followed by the form filled out

- To proceed to the next step, select “Step 4 (Comments/Quotes)” at the top of the form or click the “Comments/Quotes” link at the bottom.
- Enter the requested information. See Figure 18 for example of filled out form
 - Enter any comments in the “Additional Comments” field
 - These should be anything extra the approver or purchaser might need to know. They will be appended to the email
 - Upload any quotes by pressing the “+” icon button labeled “Add Quote”
 - Quotes must meet the following criteria
 - **Cannot** be encrypted
 - 10Mb or less

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- Accepted file types: .pdf, .doc, .docx, .xls, .xlsx, .jpg, .jpeg, .png

The figure consists of two screenshots of a web application interface for Step 4, 'Comments & Quotes'. The top screenshot shows the empty form. It has a header 'Comments and Quotes' with the instruction 'Enter any additional comments and upload quotes'. Below this are two main sections: 'Additional Comments' on the left and 'Add Quote' on the right. The 'Additional Comments' section has a text area with a red arrow pointing to it and a label 'Additional Comments' below. The 'Add Quote' section has a red arrow pointing to a '+' button and a label 'Add Quotes' below. The bottom screenshot shows the form filled out. The 'Additional Comments' section now contains the text 'See amazon shopping list, http://shoppinglist.amazon.com'. The 'Add Quote' section now contains three quote entries: 'MonitorsQuote 2.pdf', 'NormanComputerQuote.pdf', and 'XPS 15 9510.pdf'. Each entry has a 'Preview' button and a close 'X' button. A large blue arrow points from the top screenshot to the bottom screenshot, indicating the transition from the empty form to the filled-out form.

Figure 18: Step 4(Comments & Quotes), show the empty form followed by the form filled out

- To proceed to the next step, select “Step 6 (Finalize)” at the top of the form or click the “Finalize” link at the bottom.
- Fix any errors in the “User Action Alerts” list.
- Review the email under the “Email Preview” tab and the purchase request pdf under the “Purchase Request Pdf” tab. See Figure 19 and 20.
- Once you are satisfied that all the information is correct and there are no errors, press the “Submit” button. See Figure 21 for an example of a properly fill-out form
 - An email will be sent to the selected Approver, the Requester, and any additional email(s) selected

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Finalize
Check the preview(s) before submitting

Submit/Cancel
Submit Cancel Create

User Action Alerts

- Approver
Approver not selected
- Department
Department not selected

Email Recipients
Emails will be sent to the following users:
aelmendorf@s-et.com, Approver Email

Additional Emails (CC)
Users

- ☐ Purchase Req. Admin Admin : itsupport@s-et.com
- ☐ Rakesh Jain : rakesh@s-et.com
- ☐ Norman Culbertson : nculbertson@s-et.com
- ☐ Kevin Park : kevin.park@seoulsemicon.com
- ☐ PR Approve : itsupport@s-et.com
- ☐ Sharon Pace : space@s-et.com

Email Preview

Approved Requested

Purchase Request	Consultant Computers
Requester	Andrew Elmendorf
Approver	
Link	{prLink}

Description:
The consultant computers are for the HQ consultants. One computer with windows 11 and a display. Another computer with windows 11 and a display. Also two keyboards and a mouse for each computers. Another filler line to increase the Reason For Purchase. I want to make sure the wrapping works when writing to a single cell

Additional Comments:
See amazon shopping list. <http://shoppinglist.amazon.com>

Figure 19: Step 5 (Finalize) shows the final step with labels. This is also an example of a form with errors in the previous steps

Request Preview

Download

1 of 1 100%

SETI Purchase Request

Date Of Request: 11/22/2024
Requester: Andrew Elmendorf
Department: Support
Vendor Name: Amazon.com
Contact:
Address: 1850 Mercer Road
City/State/Zip: Lexington,KY,40511
Phone: 415-283-3866
Email:
Description: Office Workstations
Reason For Purchase:
Workstations for new office employees. Includes Monitor, Computer, Kb/M, and cables
Delivery Method: Ground

Qty	Product/Description	Unit Price	Total
3	Intel NUC12 2th Gen Intel Core i3-1240P, 12 Cores(4P+8E)	\$609.00	\$1,827.00
3	LG 24MP60G-B 24" Full HD	\$86.99	\$260.97
3	Logitech MK540 M/Kb combo	\$39.99	\$119.97
3	Amazon Basics HDMI	\$5.39	\$16.17
	Total		\$2,224.11

Figure 20: Purchase Request Pdf

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Finalize
Check the preview(s) before submitting

Submit/Cancel
Update **Cancel Update**

User Action Alerts
Purchase Request
Purchase Request is ready for submission

Email Recipients
Emails will be sent to the following users:
aelmendorf@s-et.com, itsupport@s-et.com

Additional Emails(CC)
Users
Purchase Req. Admin Admin : itsupport@s-et.com
Rakesh Jain : rakesh@s-et.com
Norman Culbertson : nculbertson@s-et.com
Kevin Park : kevin.park@seoulsemicon.com
PR Approve : itsupport@s-et.com
Sharon Pace : space@s-et.com

Selected
[Search] [X] [Search]

Email Preview
Approved Requested

Purchase Request	Office Workstations
Requester	Andrew Elmendorf
Approver	PR Approve
Link	{prLink}

Description:
Workstations for new office employees. Includes Monitor, Computer, Kb/M, and cables

Additional Comments:
See amazon shopping list. <http://shoppinglist.amazon.com>

Figure 21: Step 5 (Finalize), shows a properly filled out form ready for submission

Modify Purchase Request

Introduction

The user who created a purchase request can modify the request until it has been ordered. Approvers and Purchasers can modify various parts of the request during the approval and ordering processes. While a request is being edited, it will be locked to other users. If another user attempts to perform any action on the same request, the other user will be notified that the request is locked by the user editing the request.

Procedure

1. Open a browser window and navigate to <http://purchasing.seti.com>
2. The option for modifying the purchase request can be found on the request table, the request queue, or the request's detailed view. See [General Action Procedures-Access User Actions](#) to locate the menu
3. Follow the instructions detailed in [Requester Action Procedures-Create Purchase Request](#) to modify the request.
 - a. An email will be sent to the selected Approver, the Requester, and any additional email(s) selected

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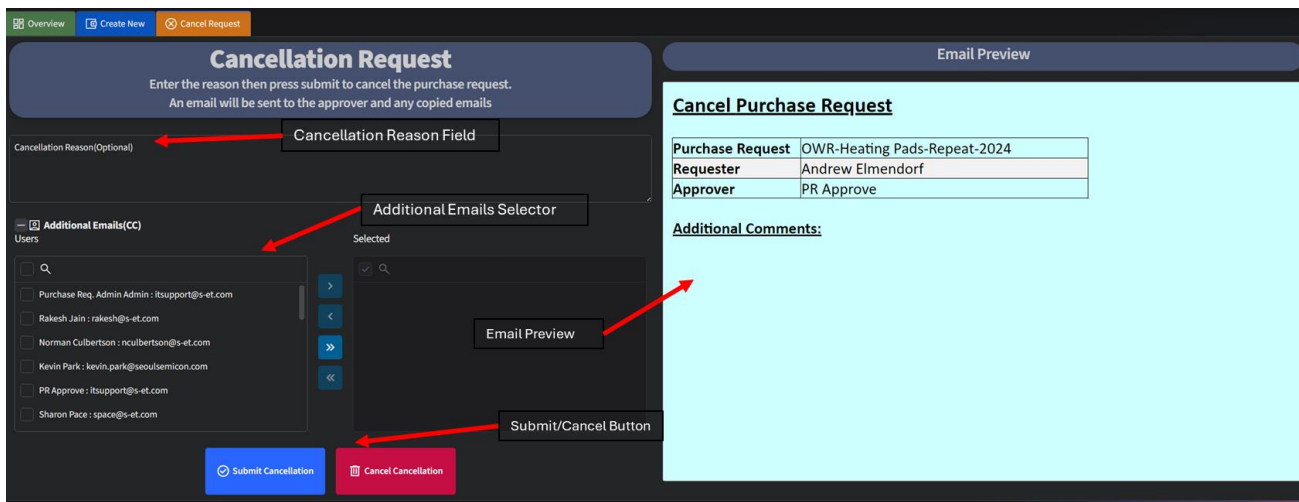
Cancel Purchase Request

Introduction

The user who created a purchase request can cancel it until the request has been ordered. Once a request has been ordered the Purchaser can cancel the request. While a request is being edited, it will be locked to other users. If another user attempts to perform any action on the same request, the other user will be notified that the request is locked by the user editing the request.

Procedure

1. Open a browser window and navigate to <http://purchasing.seti.com>
2. The option for canceling a purchase request can be found on the request table, the request queue, or the request's detailed view. See [General Action Procedures-Access User Actions](#) to locate the menu
3. With the "Cancel Request" form open, enter a reason for cancellation in the "Cancellation Reason" field, see Figure 22.
4. Select any additional users to be notified from the "Additional Emails (CC)" list
5. Review the email preview then press submit
 - a. All appropriate users will be notified of the cancellation



The screenshot shows the 'Cancellation Request' form. At the top, there's a header with 'Overview', 'Create New', and 'Cancel Request' tabs. The main form area has a title 'Cancellation Request' and a sub-header 'Enter the reason then press submit to cancel the purchase request. An email will be sent to the approver and any copied emails'. Below this is a 'Cancellation Reason(Optional)' field. To the right is an 'Email Preview' section. Below the reason field is an 'Additional Emails(CC)' list with a search bar and a list of users. To the right of this list is an 'Additional Emails Selector' with a 'Selected' list. Below the selector is an 'Email Preview' section. At the bottom are two buttons: 'Submit Cancellation' and 'Cancel Cancellation'.

Figure 22: Cancellation Form

Repeat Purchase Request

Introduction

A user can repeat a request made by any user if the request is ordered, checked-in, or rejected.

Procedure

1. Open a browser window and navigate to <http://purchasing.seti.com>

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2. If the request to be repeated was made by another user or the request was delivered more than seven days ago, navigate to the “Request Query” page. See [Website Overview-Navigation Menu](#) for the navigation menu location
3. If the request to be repeated was made by the same user and the request was delivered within the last seven days, stay on the home page
6. With either the request query or home page open locate the actions menu on the request query, request table, or the purchase request details page then select the “Repeat Request” option. See [General Action Procedures-Access User Actions](#) to locate the menu
4. The new purchase request form will open with all the information filled out except the title, approver, and additional email recipients. Follow the instructions detailed in [Requester Action Procedures>Create Purchase Request](#)

Approver Action Procedures

Approve/Reject

Introduction

A purchase request can be approved/rejected up until the purchase request has been ordered. To approve/reject a purchase request, the user must have the Approver role. While a request is being edited, it will be locked to other users. If another user attempts to perform any action on the same request, the other user will be notified that the request is locked by the user editing the request.

Procedure

1. Open a browser window and navigate to <http://purchasing.seti.com>
2. The option for approving/rejecting a purchase request can be found on the request table, the request queue, or the request’s detailed view. See [General Action Procedures-Access User Actions](#) to locate the menu
3. With the Approve/Reject Request form open select the action from the “Select Action” field
4. Verify the department in the “Select Department” field.
5. Select any additional users to be modified from the “Additional Email (CC)” selector

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Figure 23: Approval Reject Form with comments

6. Proceed to the next step by selecting “Step 2 (Finalize)” at the top of the form or click the “Finalize” link at the bottom.
7. Review the email preview then press submit, see Figure 24.
 - a. All purchasers will be notified
 - b. All appropriate users will be notified of the selected action
 - c. When a request is rejected, it is **not** deleted. The request will be visible on the dashboard for three days. After three days the request will be available on the “Request Query” page. See [Website Overview-Navigation Menu](#) for location.

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Approve/Reject Form
Select action then press submit

1 Approve/Reject Form 2 Finalize

Submit/Cancel

Submit Cancel

Email Preview

Request Approved -- Needs Order

Purchase Request	SafetyLoop Replacement PSUs
Requester	Andrew Elmendorf
Approver	PR Approve
Link	{prLink}

Approve Comments

< Form Next >

Figure 24: Approve/Reject form finalize view

Purchaser Action Procedures

Order

Introduction

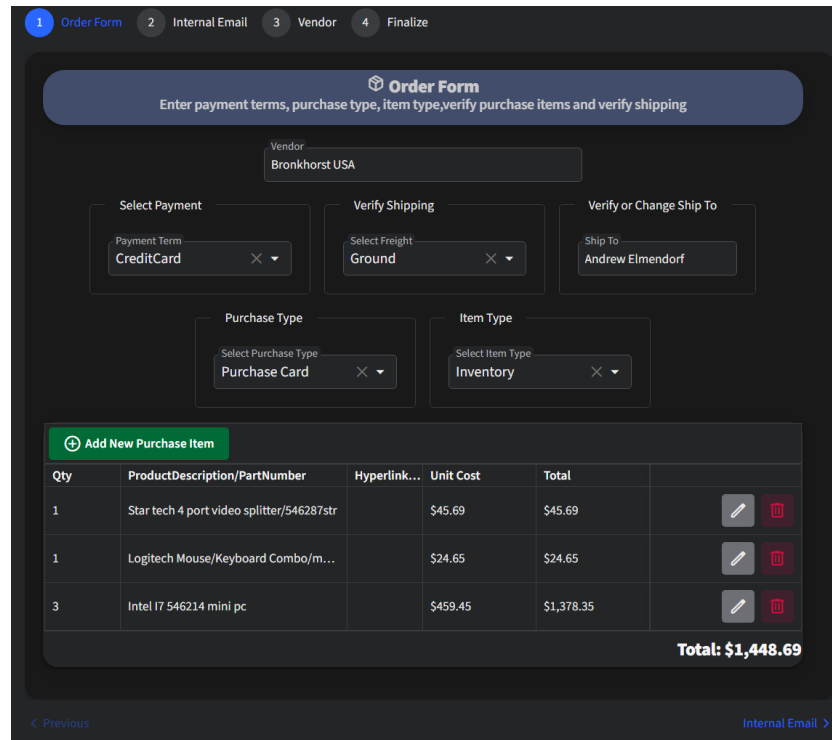
A purchase request can be ordered once the purchase request has been approved. To order a purchase request, the user must have the Purchaser role. While a request is being edited, it will be locked to other users. If another user attempts to perform any action on the same request, the other user will be notified that the request is locked by the user editing the request.

Procedure

1. Open a browser window and navigate to <http://purchasing.seti.com>
2. The option for ordering a purchase request can be found on the request table, the request queue, or the request's detailed view. See [General Action Procedures-Access User Actions](#) to locate the menu
3. With the "Order Request" form opened to "Step 1 (Order Form)", select the payment option from the "Select Payment" drop-down, see Figure 25.
4. Modify the shipping method/freight from the "Verify Shipping" drop-down list
5. Verify the "Ship To" entry.
 - a. Default is the requester
6. Select the purchase type from the "Purchase Type" drop-down list
7. Select the item type from the "Item Type" drop-down list
8. Verify the items to be purchased in the purchase items table.

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- a. Modify by clicking the pen icon on the row to be modified
- b. Delete by clicking the red trash can icon on the row to be deleted



Order Form
Enter payment terms, purchase type, item type, verify purchase items and verify shipping

Vendor: Bronkhorst USA

Select Payment: Payment Term: CreditCard







Verify Shipping: Select Freight: Ground

Verify or Change Ship To: Ship To: Andrew Elmendorf

Purchase Type: Select Purchase Type: Purchase Card

Item Type: Select Item Type: Inventory

[Add New Purchase Item](#)

Qty	ProductDescription/PartNumber	Hyperlink...	Unit Cost	Total	
1	Star tech 4 port video splitter/546287str		\$45.69	\$45.69	 
1	Logitech Mouse/Keyboard Combo/m...		\$24.65	\$24.65	 
3	Intel I7 546214 mini pc		\$459.45	\$1,378.35	 
				Total: \$1,448.69	

[< Previous](#) [Internal Email >](#)

Figure 25:Order form

9. Select “Step 2 (Internal Emails)” at the top of the form or click the “Internal Emails” link at the bottom of the form to transition to the next step, see Figure 26.
10. Select any additional users to be notified from the “Additional Emails (CC)” list
 - a. The requester, approver, and purchaser will be notified by default. This is specified above the “Additional Emails (CC)” list in the field labeled “Email Recipients”



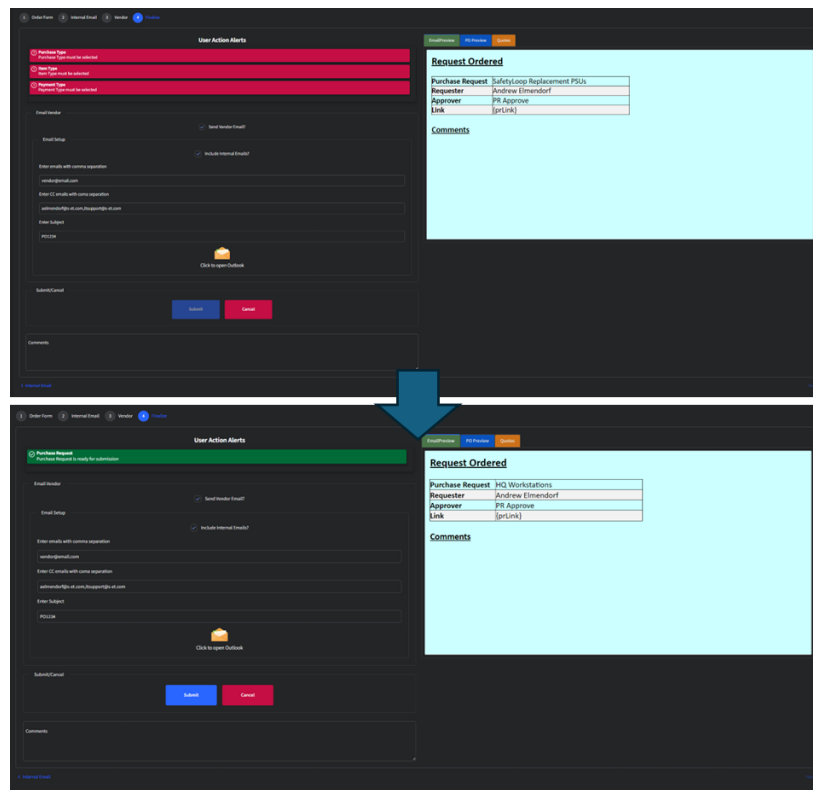
Figure 26: Internal Email Settings

11. Select “Step 3” at the top of the form or click the “Vendor” link at the bottom of the form to transition to the next step
12. Verify the vendor’s information and modify if needed, See Figure 27.
 - a. To modify the vendor, click the drop-down icon on the “New/Edit” button and select “Edit”.
A pop-up form will appear with the current information already filled out
 - b. Fill out the form as necessary
 - c. Press the “Save” button to save or the “Cancel” button to cancel

Figure 27: Vendor form

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13. Select “Step 4 (Finalize)” at the top of the form or click the “Finalize” link at the bottom of the form to transition to the next step, see Figure 28.
14. Fix any errors listed in the “User Action Alerts” list.
15. Add any additional comments needed in the “Comments” entry.
 - a. These will be appended to the “Comments” box in the PO document
16. If an external email will be sent, click the check box “Send Vendor Email?”
 - a. Click the “Include Internal Emails?” to copy requester, approver, and any additional emails to the external email
 - b. Verify/Enter the vendor email
 - c. Very/Enter the CC emails
 - d. Enter the email subject
 - e. Press the mail icon “Click to open Outlook” to open outlook with the filled-out information pasted into a new email
 - f. If the PO and quotes are needed, select the “Po Preview” and/or “Quotes” tab(s) then click the download icon labeled “Download” to download the document(s) to the desktop
17. Review the email under the “Email Preview” tab and review the purchase order under the “Po Preview” tab
18. Press the “Submit” button to finish the order



The figure displays two screenshots of a web application interface for finalizing a purchase request. The top screenshot shows the 'User Action Alerts' section with three red error messages: 'Purchase Request: Purchase Request is not finalized', 'User Type: User Type is not finalized', and 'Purchase Request: Purchase Request is not finalized'. The bottom screenshot shows the same form with the errors resolved, indicated by green bars. A blue arrow points from the top screenshot to the bottom one.

Figure 28: Order finalize step with errors and without

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Received/Check in

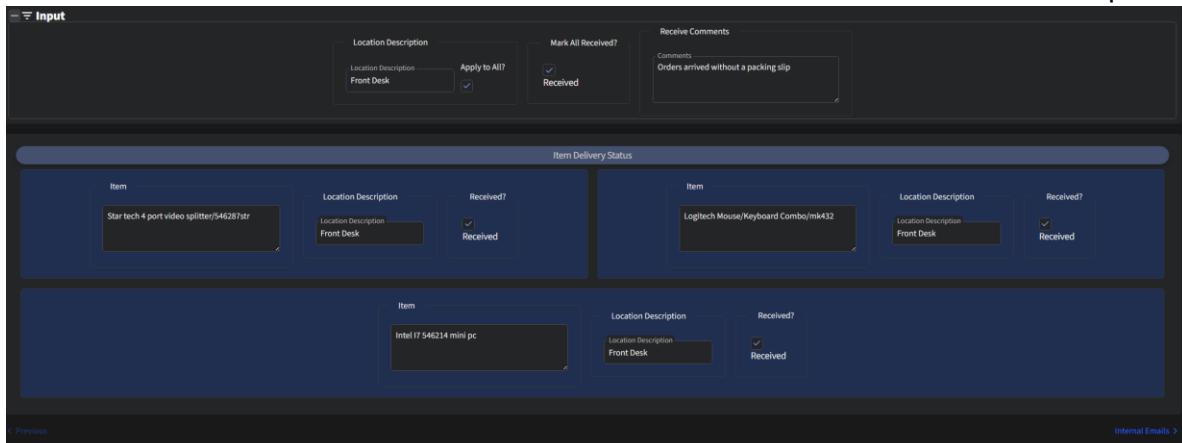
Introduction

A purchase request/order can be received by a Purchaser when the items have been delivered. While a request is being edited, it will be locked to other users. If another user attempts to perform any action on the same request, the other user will be notified that the request is locked by the user editing the request.

Procedure

1. Open a browser window and navigate to <http://purchasing.seti.com>
2. The option for checking in a purchase request/order can be found
3. The “Check-in Order” form should be opened to “Step 1(Mark Received)”. There are two unique check-in scenarios that will change what to put in the location field, see Figure 29
 - a. Scenario 1: The recipient notices the item has been delivered and reports it to the Purchaser.
 - i. Use the recipient’s name as the location
 - b. Scenario 2: The purchaser notices the items have been delivered and puts the item in a common location for the recipient to pick up later
 - i. Use the common location as the location
4. Enter any comments in the “Receive Comments” field
5. Enter the location and mark the item as received. Partial check-in is allowed
 - a. Scenario 1: All items received and are at the same location
 - i. Fill out the “Input” form above the items table
 1. Enter the location in the ‘Location Description’ field
 2. Click the “Apply to All?” check box
 3. Click the “Mark All Received” check box
 - b. Scenario 2: All Items received but are at different locations
 - i. For each item received fill out the “Location Description” and click the “Received Item?” check box
 - c. Scenario 3: Partially received
 - i. For each item received fill out the “Location Description” and click the “Received Item?” check box

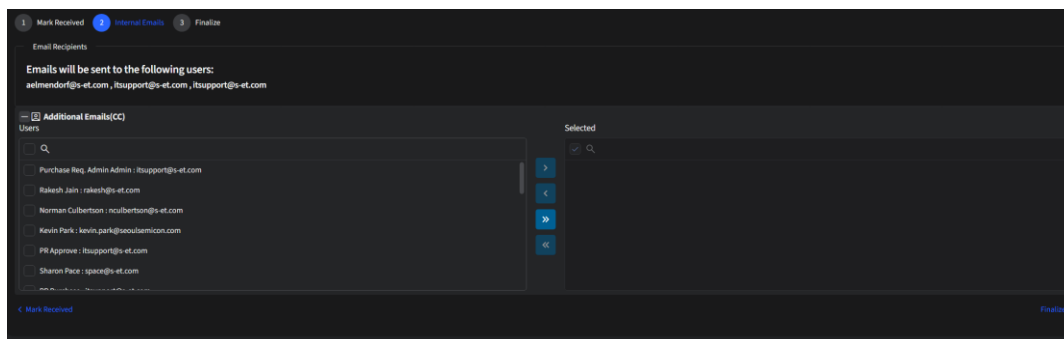
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Item	Location Description	Received?
Star tech 4 port video splitter/546287str	Front Desk	Received
Logitech Mouse/Keyboard Combo/mk432	Front Desk	Received
Intel i7 546234 mini pc	Front Desk	Received

Figure 29: Check in/Receive Form

6. Select “Step 2 (Internal Emails)” at the top of the form or click the “Internal Emails” link at the bottom of the form to transition to the next step
7. Select any additional users to be notified from the “Additional Emails (CC)” list
 - a. The requester, approver, and purchaser will be notified by default. This is specified above the “Additional Emails (CC)” list in the field labeled “Email Recipients”



1 Mark Received 2 Internal Emails 3 Finalize

Email Recipients

Emails will be sent to the following users:
aemendorf@s-et.com, itsupport@s-et.com, itsupport@s-et.com

Additional Emails(CC)

Users

- Purchase Req Admin Admin : itsupport@s-et.com
- Rakesh Jain : rakesh@s-et.com
- Norman Culbertson : ncubertson@s-et.com
- Kevin Park : kevin.park@sooulamicon.com
- PR Approver : itsupport@s-et.com
- Sharon Pace : space@s-et.com

Selected

Figure 30: Internal Emails

8. Select “Step 3 (Finalize)” at the top of the form or click the “Finalize” link at the bottom of the form to transition to the next step.
9. Note the notification in the “All Items Checked-in?” field. If the notification displays “Partial Check-in” and this was intended, go to the next step. If this was not intended, one or more of the items were not marked as received. Go back to “Step 1 (Marked Received)” and check the form
10. Fix any errors listed in the “User Action Alerts” list
11. Review received items at the bottom of the form a review the email preview
12. Press the “Submit” button to finish the check-in process. See Figure 31 for all items checked in and Figure 32 for a partial check in
 - a. If the check-in was a partial check-in, the request/order’s status will change to delivered but will be marked as incomplete. To finish the check-in simply follow this procedure again once the items are received

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1 Mark Received 2 Internal Emails 3 Finalize

Check email preview and items received before submitting

All Items Checked-in?

Check-in Status
Check-in All

Check-in Cancel Cancellation

User Action Alerts

No Errors
Okay to submit

Item	Location	Received?
Star tech 4 port video splitter/546287str	Front Desk	Received
Logitech Mouse/Keyboard Combo/mk432	Front Desk	Received
Intel i7 546214 mini pc	Front Desk	Received

Internal Emails

Email Preview

Items Checked-In

Purchase Request	HQ Workstations
Requester	Andrew Elmendorf
Receiver	PR

Comments:

Orders arrived without a packing slip

Star tech 4 port video splitter/546287str	Front Desk	Received
Logitech Mouse/Keyboard Combo/mk432	Front Desk	Received
Intel i7 546214 mini pc	Front Desk	Received

Figure 31: Check-in finalize, all items

1 Mark Received 2 Internal Emails 3 Finalize

Check email preview and items received before submitting

All Items Checked-in?

Check-in Status
Partial Check-in

Check-in Cancel Cancellation

User Action Alerts

No Errors
Okay to submit, but please review any warnings before proceeding

Received Items
Some items have not been marked as received, this will mark the receive as partial.

Item	Location	Received?
Star tech 4 port video splitter/546287str	Front Desk	Received
Logitech Mouse/Keyboard Combo/mk432	Front Desk	Received
Intel i7 546214 mini pc	Front Desk	Incoming

Internal Emails

Email Preview

Items Checked-In

Purchase Request	HQ Workstations
Requester	Andrew Elmendorf
Receiver	PR

Comments:

Orders arrived without a packing slip

Star tech 4 port video splitter/546287str	Front Desk	Received
Logitech Mouse/Keyboard Combo/mk432	Front Desk	Received
Intel i7 546214 mini pc	Front Desk	Not Received

Figure 32: Check-in finalize, partial

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H. QUALITY CONTROL

N/A

I. CORRECTIVE ACTION

N/A

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J. REVISIONS

This process must be reviewed and approved by the authorized manager:

Revision No:	Revision Date	Nature of Change	Reviewed and Approved By:
1	11/23/24	Original Issue	