



Sam Robertson

Web developer experienced in a variety of technologies and processes, with a record of success designing, reviewing, and writing great software on projects of any size. Driven and adaptive learner with years of experience bringing value to teams with forward-thinking, innovative solutions and clear communication.

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WORK EXPERIENCE

CAPTECH CONSULTING, *Senior Consultant*

Sep 2021-Apr 2023



- Worked with a small team of senior engineers developing a debit card application backend using JS/TypeScript, PostgreSQL, Jenkins, Python, Handlebars, CSS, and Cucumber
- Worked with product management and offshore frontend engineers to design, develop, test, and release new features at a fast-paced fintech startup
- Updated legacy code in a large codebase, converting routing and service layer JavaScript to TypeScript, and implemented new norms and design patterns on existing functionality
- Led the development of multiple user-facing features, integrating with both third-party and internal ecosystem APIs and services
- On and offboarded specialized product and technical knowledge, developing Confluence and Markdown documentation and leading knowledge transfer sessions
- Developed norms and processes for automated testing and release management, including building a faster, more developer-friendly automated integration testing process
- Led the development of agent-facing interfaces and processes for alerting fraud signals and actioning accounts, as well as a customer-facing IVR system
- Acted as primary point of contact between engineers and fraud/customer operations team, responding in real-time to security incidents and taking part in the design and development of robust cloud and application-layer security practices

FAST ENTERPRISES, *Implementation Consultant*

Jun 2020-Sep 2021



- Developed and implemented commercial off-the-shelf tax administration software solution for government client in Louisiana.
- Practiced implementation methodology involving weekly meetings with team of on-site developers for rollout and production support projects.
- Applied expertise in web application architecture to find and develop efficient solutions for issues in backend code, reference data, and converted application data.
- Corresponded with clients about project requirements and production issues to ensure comprehensive support and meet project needs.
- Used Visual Studio, C#, VB .net, XML, and Microsoft SQL Server as part of a toolkit for application development and reference database configuration.
- Tested development changes and wrote testing and staging documentation in deployment environments as part of a multi-tiered release management system.

EDUCATION

BA, COMPUTER SCIENCE/PHILOSOPHY

Spr 2017 - Spr 2020

Lake Forest College



Majoring in Philosophy with a minor in Computer Science. Developed virtual reality program for and assisted in design of a behavioral experiment on causality and serial position effect judgements in VR, and presented experiment at LFC Student Symposium 2020. Recipient of the Roger A. White Philosophy Scholarship.