



# Nano Tips for Empathetic Customer Service with Brenda Bailey-Hughes

Course completed by Sepehr Abbaspour  
May 17, 2025 at 03:28PM UTC • 14 minutes

Top skills covered

Emotional Intelligence

Customer Service

A stylized, handwritten signature in black ink, appearing to read "Shea H".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: 078e084ebd92ee2fe561a8124def1e75782b1af86a09309fc6c6c77048697e71