# Steven Odhiambo
## Software Developer and IT Support Specialist

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https://github.com/Sephens

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https://portfolio-lake-five-68.vercel.app/
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## Technical Skills

- Computer Networking
- Project Management: Agile, Scrum.
- Cybersecurity
- Source Control: GIT(Git Flow), Gitlab/Github
- Backend: Python,Java,Django/Flask, MongoDB, PostgreSQL/MySQL, Firebase,
- Frontend: HTML5, CSS3, JS,
- Frameworks/Libraries- React, BootStrap, Angular, React.js, Express.js, Next.js, Typescript, Webpack, Node.js, PyTorch, Laravel
- Platforms - Heroku, Netlify, Vercel
- Database Management

## Soft Skills

- Problem Solving
- Team Player
- Time Punctual
- Verbal and written communication
- Critical thinker
- Flexible
- Fast Learner

## Summary

- I am an upcoming and enthusiastic software developer with three years of experience in software development and design. Strong creative and analytical skills. Team player with an eye for detail.
- Considered an expert in troubleshooting complex problems and reaching innovative solutions while adhering to rules and requirements of project scope. Dynamic team player when interfacing with other staff members, vendors, and end-users.Strong work ethic and a commitment to delivery, with the willingness to take on and be deployed to new tasks and new environments.

## Work Experience

**Kenya Revenue Authority, Kisumu — IT Technical Support, ICT Authority Intern**
**December 2023 - To Current**
**Key responsibilities:**

- Service Desk  - Providing first-line technical support to users via phone, email, and ticketing system, troubleshooting hardware, software, and network issues.
- Diagnosing and resolving technical problems related to desktops, laptops, printers, and other peripherals, ensuring minimal downtime and disruption to operations.
- Escalating complex issues to appropriate teams or specialists for further investigation and resolution.
- Assisting with the installation, configuration, and maintenance of software applications, operating systems, and other IT systems.

**Northstart Technologies, Mandera — ISP Technician**
**March 2023 - November 2023**
Key responsibilities:

- Installing, configuring, and testing network equipment (routers, modems, etc.)
- Troubleshooting and resolving customer network issues
- Performing routine maintenance on network infrastructure
- Providing technical support to customers
- Adhering to safety protocols and company guidelines
- Maintaining accurate records of work performed

**Lakehub Foundation, Kisumu — Software Developer Intern**
**August 2022 - March 2023**
Key responsibilities:

- Worked on several projects and designs built with React.js, Node.js, Typescript and Figma to make the user experience smooth and more usable.
- Debugging , and ability to communicate technical concepts to non-technical team members.
- Coached several Techies on Web development from basic to advance concepts.

**Penni, Remote — Frontend Developer Intern**
**March 2022 - August 2022**
Key responsibilities:

- Worked on the development of E-commerce website and created features to enhance the user experience for smartphones.
- Translated designs and wireframes into a highly responsive user interface and reusable components using React.js.
- Connected Back-End APIs to display data using the Custom Components, Library Components, and Redux.

## Education History

**Bachelor of Science in Information Technology | Kibabii University**
*Class of 2023*
*Bsc IT Second Class(Upper Division)*

- Awardee, Organizing Secretary Kibabii University ICT Club

**Software Engineering | ALX SE**
*Class of 2023*

## Volunteer Work and Affiliations

**Mentor, Google Android Developer Scholarship**
*2021 to Present*

**Volunteer ISP Technician**
**Northstart Technologies, Mandera**
*2023*

***Organizing Secretary Kibabii University ICT Club,***
*2021 to 2022*

## Certifications

- **Google Cybersecurity Professional**
- **Google IT Support Professional**
- **Google Project Management Professional**
- **HCIA Datacom**
- **HCIP - Ongoing**
- **Cisco Junior Cybersecurity Analyst**
- **Cybersecurity and Emerging Technologies Awareness Training ICT Authority**
- **ALX SE**

# Projects

**Binary Visualization Tool (on-going)** - C++, Matplotlib, Chart.js, OpenCV,
A tool to distinguish between malicious and benign files based on visualizing the files in 3D geometrical shapes formats.

**Code-Crumbs** -Next.js, Node.js, Redux
COLLECTION OF BLOGS FOR DEVELOPERS
- Developed a single page application using Next.js, Node.js, and Markdown files for sharing development blogs.
- Used static site generation resulting in faster load time and increasing efficiency.
- Used Firestore for user authentication and saving of user data and SWR for fetching for data and Browser Local Storage for User Authentication.

# Referees

- **Mr. Charles Bett | HoD, ICT KRA Kisumu**
  charles.bett@kra.go.ke
  Phone Number: +254 722 256 507

- **Dr. Roselinda Ongare | CoD, Information Technology, Kibabii University**
  rongare@kibu.ac.ke
  Phone Number: +254 780 617 537

- **Marlene Cherop | Digital Programs Officer**
  marlene.cherop@lakehub.co.ke
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# Leadership

**GOOGLE ANDROID DEVELOPER SCHOLARSHIP(GADS)**
**Android Mentor**
**March  2022 – TO  DATE**
-Advises and mentors a group of upcoming android developers on various soft skills necessary for their growth as  developers.

**KIBABII UNIVERSITY INFORMATICS CLUB**
**Organizing Secretary**
**December 2021 – September 2022**
**-**Organized group events, planned and made sure that they did run smoothly.
-Technical ICT Support Person

**GOOGLE DEVELOPER STUDENTS CLUB On-site (Kenya)**
**Core Technical Team Member**
**September 2019 - September 2022**
- Coached over 30 young aspiring engineers on various core web technologies i.e. Javascript, HTML5, CSS3, Android, Flask/Django, and helped club members leverage these skills while implementing their weekly projects.
- Validated and reviewed club member project presentations.
- Advised and mentored club members on various soft skills necessary for their growth as budding developers.