



# Steven Odhiambo

Data Analyst | Business Intelligence Specialist | Python and Cloud Engineer

## My Contact

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## Technical Skills

- Programming: Python (Pandas, NumPy, Scikit-learn), SQL, R (Basic)
- AI/ML: Regression, Classification, NLP, TensorFlow (Basic)
- Business Intelligence: Power BI, Tableau, Excel (Advanced)
- Database – MySQL, PostgreSQL, MongoDB, Firebase
- Tools – Docker, Redis, Git, RabbitMQ, Amazon MSK
- Data Engineering: ETL, Apache Spark (Basic), AWS (S3, Redshift)
- Other – REST APIs, Microservices, Agile/Scrum

## Soft Skills

- Observation
- Decision making
- Communication
- Multi-tasking

## Education Background

- Kibabii University  
*Bsc Information Technology*  
Completed in 2023

## Professional Development and Certifications

- Amazon Web Services  
*AWS Certified Cloud Practitioner*  
Completed in 2025
- Google Coursera  
*Google Data Analytics Professional Certificate*  
Completed in 2023

## Professional Summary

Data Analyst with 4+ years of experience in Python, Machine Learning, and Business Intelligence, specializing in data wrangling, predictive modeling, and visualization (Power BI, Tableau).

Skilled in SQL/NoSQL databases, cloud platforms (AWS), and agile workflows. Passionate about transforming raw data into actionable insights for business decision-making.

## Professional Experience

### Kenya Revenue Authority | ICT Technical Support

December, 2023– December, 2024

- Service Desk – Provided first-line technical support to users via phone, email, and ticketing system, troubleshooting hardware, software, and network issues.
- Diagnosed and resolved technical problems related to desktops, laptops, printers, and other peripherals, ensuring minimal downtime and disruption to operations.
- Escalated complex issues to appropriate teams or specialists for further investigation and resolution.
- Assisting with the installation, configuration, and maintenance of software applications, operating systems, and other IT systems.
- Performed data cleaning and preprocessing for large datasets, ensuring accuracy for analytics.

### Lakehub Foundation | Junior Python Developer

September, 2022 – September, 2023

Key responsibilities:

- Developed and maintained RESTful APIs using FastAPI, improving system efficiency by 15%.
- Optimized database queries for PostgreSQL/MongoDB, reducing response time.
- Containerized applications using Docker, streamlining deployment across environments.
- Wrote unit/integration tests (Pytest), achieving 85%+ code coverage.
- Collaborated with frontend/DevOps teams to integrate services using CI/CD pipelines.

### Penni | FRONTEND DEVELOPER INTERN (Remote)

March, 2022 – August, 2022

Key responsibilities:

- Worked on the development of an e-commerce website and created features to enhance the user experience for smartphones.
- Translated designs and wireframes into a highly responsive user interface and reusable components using React.js.
- Connected back-end APIs to display data using the custom components, library components, and Redux.

## AWARDS

- 2021 – 2022 Organizing secretary Kibabii University ICT club
- 2019 – 2022 GADS Android Developer Mentor