



Steven Odhiambo

Software Developer | IT Technical Support | Cloud Engineer | Network | Research

My Contact

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Technical Skills

- Strongest Areas -Data Structures, Algorithms, Web Development, AWS Cloud
- Programming Languages - C, C++, Python, Javascript
- Libraries/Frameworks - React.js, Express.js, Next.js, Typescript, Webpack, Git, Node.js, HTML5, CSS3, PyTorch, Laravel
- Database - MySQL, PostgreSQL, MongoDB, Firebase
- CI/CD - Docker, Redis
- Project Management: Agile, Scrum.

Soft Skills

- Observation
- Decision making
- Communication
- Multi-tasking

Education Background

- Kibabii University
Bsc Information Technology
Completed in 2023

Professional Development and Certifications

- Amazon Web Services
AWS Certified Cloud Practitioner
Completed in 2025
- ALX SE
Certificate Software Engineering
Completed in 2023

About Me

Solution-oriented IT specialist with 4+ years of experience. Certified Cloud Practitioner, CCNA, HCIA, and HCIP. Keen to improve the efficiency of SalaMa applications by leveraging on my strong technical and research skills. Automated 23 services at TechLeet Solutions, reducing administration costs by 31% and improving apps and sites reliability by 27%.

Professional Experience

Kenya Revenue Authority | ICT Technical Support

December, 2023– December, 2024

- Service Desk - Providing first-line technical support to users via phone, email, and ticketing system, troubleshooting hardware, software, and network issues.
- Diagnosing and resolving technical problems related to desktops, laptops, printers, and other peripherals, ensuring minimal downtime and disruption to operations.
- Escalating complex issues to appropriate teams or specialists for further investigation and resolution.
- Assisting with the installation, configuration, and maintenance of software applications, operating systems, and other IT systems.

Northstart Tecnologies, Mandera | ISP Technician

May, 2023– November, 2023

Key responsibilities:

- Network Installation and Maintenance:
- Troubleshooting
- Customer support
- Network Security
- Documentation

Lakehub Foundation | Jnr Fullstack Developer

September, 2022 – March, 2023

Key responsibilities:

- Worked on several projects and designs build with React.js, Typescript and Figma to make the user experience smooth and more usable.
- Debugging , and ability to communicate technical concepts to non-technical team members.
- Coached several Techies on Web development from basic to advance concepts

Penni | FRONTEND DEVELOPER INTERN (Remote)

March, 2022 – August, 2022

Key responsibilities:

- Worked on the development of an e-commerce website and created features to enhance the user experience for smartphones.
- Translated designs and wireframes into a highly responsive user interface and reusable components using React.js.
- Connected back-end APIs to display data using the custom components, library components, and Redux.

AWARDS

- 2021 – 2022 Organizing secreary Kibabii University ICT club
- 2019 – 2022 GADS Android Developer Mentor