

SMART INDIA HACKATHON 2023

ABSTRACT

SIH1286 - Incentives based design for onboarding Legal Service Providers such as Advocates, Arbitrators, Mediators, Notaries, Document Writers etc on eMarketPlace for extending Legal Services to Citizens in India

The structure of the legal service sector in India is mostly unorganized, rendering it difficult for citizens to access legal services. Various legal service providers such as lawyers, arbitrators, mediators and notaries operate independently and lack the presence of a centralized platform to extend their services to clients. This often leads to transparency issues wherein clients face difficulty in finding the best legal representation, as well as dealing with high expenses.

Our solution — developing an ‘incentivized eMarketPlace’ to bring in all legal practitioners on a single platform from which they can provide legal services to people from all socio-economic backgrounds. This addresses the needs of both the clients and the legal practitioners — clients can access legal help from their fingertips while legal parties can increase their outreach, network and find potential clients. Lawyers would register themselves using their bar license which ensures transparency and accountability in the services provided by them. Clients can filter lawyers based upon their specific legal needs and view complete details of their provider, which enables them to find the best representation. Incentivization techniques include lawyer ratings, bonuses, gamification etc which mainly ensures quality of service and increased registrations by providers. The platform can be integrated with courts and bar associations to further organize the legal structure. The platform delivers an overall amazing user experience to both clients and the legal service providers.

TEAM ENIGMA-X