

# SEPNANTO MURESTA SAPUTRA



<https://github.com/Sepnanto26>



<https://www.linkedin.com/in/sepnanto-muresta-saputra-307759277/>

0877-5531-3262

murestasepnanto@gmail.com

South Jakarta, Indonesia

I have experience in IT support, specializing in troubleshooting hardware and software issues and network maintenance. I am proficient in using tools like Windows Server, Microsoft Office, and remote desktop application. I enjoy collaborating with teams and continuously improving my skills to optimize IT infrastructure and support operations.

## EDUCATIONAL HISTORY

**BACHELOR IN INFORMATION TECHNOLOGY**  
**INSTITUTE OF BUSINESS AND INFORMATICS KOSGORO**  
2020-2025

## WORK EXPERIENCE

**IT SUPPORT (INTERN)**  
**PT BAKTI BERKAH MANDIRI**  
2024

- Provide technical support and troubleshooting for internal systems.
- Assist with network maintenance and system updates.
- Support the IT team in resolving hardware and software issues.

**IT SUPPORT (INTERN)**  
**BANK TABUNGAN NEGARA (BTN)**  
2023

- Provide support for software and hardware systems.
- Perform system updates and IT checks on a regular basis.
- Help optimize the bank's internal network for better efficiency.

## CERTIFICATE

**MTCNA 2505NA5988**  
*Issued by Mikrotik SIA, Office Address Onijas Lela 2 Riga Latvia, 2025*

**Belajar Prinsip Pemrograman SOLID QLZ96O887Z5D**  
*Issued by Dicoding Indonesia, 2025*

**Memulai Pemrograman Dengan C 1RXYQ7NWKZVM**  
*Issued by Dicoding Indonesia, 2025*

**Belajar Dasar Manajemen Proyek** 07Z6JDK7JXQR

*Issued by Dicoding Indonesia, 2025*

**TOEFL English Proficiency Test** No. B042C015

*Score: 450, Issued in 2025*

## SKILLS

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- Microsoft Office
- Networking
- Troubleshooting
- Help Desk
- Figma
- MySQL
- Java SScript
- Operating Systems
- React JS
- Golang
- Eclipse
- Node JS