# **Komlaga Gone**

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#### **TECHNICAL SKILLS**

Computer: Troubleshooting (Entry)
Operating System: Windows (7,8,10,11)

Languages: Experienced with Python, HTML, CSS, JAVA, C++, and SQL. Tools/IDE: Eclipse, GitBash, Android Studio, Visual Studio, Oracles.

Fluent: English, French, and Africans

#### **EDUCATION**

Harold Washington Expected 12/2023

## Associate in Applied Science, Software Development

Relevant Coursework:

Fundamentals of Programming

- Mobile Application Development
- Microcomputer Spreadsheets
- C++ Object Orientated Programming I
- Java Object Orientated Programming II
- Client-Server Database
- Web Develop. I

Wilbur Wright/Club Lab Skills and Experience Course:

- Open-Source Intelligence
- AWS
- Postman
- Firebase

### Work History

Jewel-Osco Chicago Illinois Liquor Clerk 03/2020 - 06/2021

- Maintaining shelves and inventory displays to ensure they are organized and visually appealing.
- Operating machines and adhering to safety protocols to maintain a safe working environment.
- Collaborated with team members and communicated relevant information to the supervisor
- Providing excellent customer service by addressing customer concerns and assisting them in making decisions.

GTA Assurances Lome Togo IT Support/Desk Technician 06/2015 - 09/2019

- Troubleshot and resolved hardware and software issues.
- Installed, configured, and maintained computer hardware, including workstations, laptops, wireless devices, printers, switches, hubs, and routers.
- Provided support for Microsoft Office 365 and Google tools.
- Created and maintained technical documentation.
- Analyzed and solved technical problems quickly and effectively.
- Learned new technologies quickly and kept up-to-date with industry trends.
- Always maintained a professional appearance and behavior.