

Yuri Skrypala

Technical Support Engineer, Kyiv

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Work Experience

Game/Level Designer @ Vostok Games (2019 - 2022)

Worked on unannounced projects.

- Created gray box, reviewed and tested levels from other team members,
- Writing mission documentation, prototyping concepts,
- Scripting mission.
- **Technologies used:** Unreal Editor, Blueprints, Jira, Git.

Technical Support Engineer @ Vostok Games (2014 - 2019)

Worked on Survarium (post-apocalyptic online FPS).

- Created and managed [Frequently Asked Questions \(FAQ\) resource](#) for Survarium Universe,
- Troubleshooting customer technical and software issues over help desk [Kyako](#),
- Wrote internal documentation for team members to resolve customer's appeals.
- **Technologies used:** Kayko Help Desk, Jira.

Customer Support, QA @ GSC Game World (2005 - 2013)

Customer service support for Cossack's and S.T.A.L.K.E.R. series games.

- Helping customers with technical and software issues over the telephone, e-mail,
- Testing and reproducing game bugs,
- Level designer, scripting.
- **Technologies used:** Jira, SVN, Lua, X-Ray Level Editor.

Languages

English: B2 Upper Intermediate

Russian: Native

Ukrainian: Native

Programming Languages & Tech

- JavaScript, HTML, CSS
- Git, GitHub, Docker
- React, NodeJS, Angular

Education

NodeJS. The Rolling Scopes developer community

[Certificate](#) - online (*Jun 2023 - Sep 2023*)

React. The Rolling Scopes developer community

[Certificate](#) - online (*Mar 2023 - Jun 2023*)

JavaScript/Front-end. The Rolling Scopes developer community

[Certificate](#) - online (*Sep 2022 - Mar 2023*)

JavaScript/Front-end. Stage 0. The Rolling Scopes developer community

[Certificate](#) - online (*Jun 2022 - Aug 2022*)

Bachelor in System Engineering Faculty of Informatics and Computer Engineering

[NTUU KPI](#) - Kyiv, Ukraine (*2011 - 2015*)

CCNA Routing and Switching Cisco Network academy 2011-2012

[CISCO NTUU KPI](#) - Kyiv, Ukraine (*2011 - 2012*)