ALEXANDRA DOCHEFF

Web Developer Full Stack

Personal Details

(+598)93580048
t.docheff@gmail.com
linkedin.com/alexandra-docheff
github.com/Seraphyr
Atahualpa, Montevideo, Uruguay LATAM.

Profile

I embody perseverance, a trait cultivated through diverse life experiences. Each challenge I've faced has taught me valuable lessons, driving my continuous pursuit of improvement. Currently focused on enhancing my expertise in Information Technology (IT), I am passionate about learning and thriving in this dynamic industry.

PROFFESIONAL EXPERIENCE

Offshift Assistant
PedidosYa - ARAVO S.A.
2018— 2023

- Over 4 years of experience in managing specialized administrative procedures and conflict resolution related to logistics support through various channels: live chat, phone calls, emails, and ticketing systems such as FreshDesk and Salesforce, addressing the different stakeholders involved in an order (local, delivery personnel, and end customers).
- 2+ years as a logistics trainer, developing new processes, conducting training sessions and preparing performance reports on sector agents.

EDUCATION

Web Developer Full Stack - Senpai Academy
2023-2024 (Estimated completion date will be on the first quarter of 2024)

- Web development with: HTML, CSS, Javascript, React, , Node.js + Express.
- SQL Databases, POSTGRESQL.
- Quality Assurance: testing & quality.
- Agile Methodology, SCRUM.

Testing and Databases
Jóvenes a Programar (Ceibal)
2022

- Testing: Test techniques, case tests, equivalence partitioning, regression-averse test strategy, use case testing, defect report, issue report tools such as Jira.
- DBMS, MySQL
- Soft Skills: Worked on my skills such as teamwork, organization, motivation and communication.
- English: Voxy proficiency assessment - C1 Low Advanced

UX Design - User Experience Design
Coursera Inc.
2023

- User experience Design: empathize, define, ideate.
- Page layouts and low-high fidelity prototypes.
- UX Research.
- Adaptive designs on Adobe XD.
- Complete design of a user experience.

Graphic Design
BIOS Prado
2021-2022

- Adobe Illustrator
- Adobe InDesign
- Adobe Photoshop

Facultad de Ciencias UdelaR
BSc. in Biology
2010-2015
Completed until 5th semester. Postponed.