



## NAIM KEARA

DEPUTY HEAD OF IT DEPARTMENT

### PROFILE

Male, 28 years old, **DEPUTY HEAD OF IT DEPARTMENT** at **SEREY OUDOM MICROFINANCE PLC**

Lead IT Department for business operation with the fastest growth and Guarantee core banking system are running smoothly.

### CONTACT

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Street 652, Sangkat Tek La-Ak III,  
Khan Tuol Kork, Phnom Penh,  
Kingdom of Cambodia.

### ACTIVITIES AND INTERESTS

Football, Travel, Reading

## EXPERIENCE

### **DEPUTY HEAD OF IT DEPARTMENT, SEREY OUDOM MICROFINANCE PLC**

JANUARY 2020 TO PRESENT

#### Duties:

- Revise the IT Policy and create procedure
- Prepare budget plan for new year
- Project analysis and Identifying problems and shortfalls and proposing solutions
- Being in control of all aspects of IT at the company.
- Taking an active role in shaping the current and future direction of the IT department.
- Making sure staff have clear areas of responsibility and lines of ownership.
- Defining and meeting service levels for IT operations.
- Ensuring that IT contracts and service levels are negotiated in line with all strategic aims and financial constraints.
- Manage supplier relationships including cost control and service delivery
- Making sure the company meets all regulatory, legal, audit and agreed internal and external standards for IT.
- Implementing new IT systems and strategies.
- Managing and promoting the company's website on social media platforms.
- Managing a team of technical staff.
- Reviewing IT architecture and infrastructure and identifying areas in need of upgrade.
- Communicating regularly with executive management on information technology issues.

### **SENIOR IT OFFICER, SEREY OUDOM MICROFINANCE**

JUNE 2019-JANUARY 2020

#### Duties:

- Maintain the performance of database server
- Configure database synchronize with high-safety mode by automatic failover
- Manage database user access right
- Diagnose and troubleshoot database errors
- Core banking system administrator
- Support and provide the solution to end user for all cases related IT fields
- Working with MBWin support at Thailand (solve the problem in mbwin system)

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- Manage EoM database for managements
  - Develop all reports for operation requirement as well
  - Install, configure, and troubleshoot network devices
  - Control and maintain storage and server
  - Manage and monitor branches connections
  - Manage and maintain camera security for all branch
  - Software development
  - Analysis and design system follow business's requirement
  - Data warehouse with all branch database

## **SYSTEM DEVELOPER, SYSTEM INFORMATION PROVIDER**

SEPTEMBER 2016-JULY 2017

- Support and maintenance at client side
- Develop and customize report MBWin Banking System for client
- Develop website for company
- Working with MBWin support at Thailand

## **EDUCATION**

### **BACHELOR'S DEGREE OF COMPUTER SCIENCE**

BUIL BRIGHT UNIVERSITY, CAMBODAI

2017

### **SQL FUNDAMENTAL COURSE (ONLINE)**

SOLOLEARN INC, SAN FRANCISCO

JULY 2016

## **KEY SKILLS AND CHARACTERISTICS**

- DESKTOP APPLICATION PROGRAMMING (VB.NET, C#)
- DATATABASE (SQL SERVER, MYSQL AND ORACLE)
- WEB (HTML, CSS, JAVASCRIPT, BOOSTRAP, PHP, ASP.NET)
- MOBILE APP(ANDRIOD STUDIO)
- REPORTING (CRYSTAL, DEV-EXPRESS, REPORT VIEWER)
- CMS (WORDPRESS, JOOMLA)

## **REFERENCE**

SAO CHEYSETH, DEPUTY HEAD OF IT DEPT OF HATTHA BANK

SIN SARETH, IT MANAGER OF ROYAL MICROFINANCE