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| A person in a suit and tie  Description automatically generated with medium confidence |  | sergio andres torres orduz  Economist |
| pROFILE I’m an Economist who graduated from Universidad Industrial of Santander. I’m currently doing my master’s degree in Industrial Engineering. I consider myself a self-confident, hard-working, and passionate person. I have experience in customer service, data analysis, housekeeping, and assistance food. Contact information Telephone:  +57 3187455903  WEB SITE  GITHUB: @Sergio980103  MAIL ADDRESS:  seantoor@outlook.com HOBBIES SPORTS  MUSIC  BOOKS  MOVIES |  | EDUCATIONECONOMIST, UNIVERSIDAD INDUSTRIAL DE SANTANDER October 2015 – September 2020 MASTER’S IN INDUSTRIAL ENGINEERING, UNIVERSIDAD INDUSTRIAL DE SANTANDER November 2020 - Currently EXPERIENCIA LABORALCutomer service represenative- [Sitel Group] April 2021 – March 2022  In this job, I had to provide services for a telecommunication company, regarding wireless and TV services, selling TV packages and assisting customers with different issues. I also had the opportunity to provide lending and credit repair services for a realty company. My main tasks were making calls to set up a match between home buyers and realtors, lenders, and credit repairs. Waiter and dish washer- [Universidad Industrial de Santander] October 2019 – February 2020  I was working as a cook assistant and waiter for the Wellbeing Department. During this job, I was collaborating in the kitchen and serving food. Professional Practice Universidad Industrial de Santander May 2020 – October 2020  During this practice I was able to make reports and describe data to carry out some projects regarding the educational sector. I needed to use some programming tools such as RStudio, Excel, and Power BI. **APTITUDES** |