

SERGIO VILLARREAL

✉ Darknight_777@hotmail.com | 📞 210-296-7049 | 📍 San Antonio, TX |  [LinkedIn](#) |  [GitHub](#)

Summary:

I am a dedicated and results-driven individual born and raised in Texas. Currently pursuing a degree in Computer Science with a specialization in cybersecurity and data science at the University of Texas at San Antonio. My previous experience in a high-level leadership role at Chick-fil-A afforded me invaluable lessons in effective leadership, teamwork, and customer service. I am currently seeking an environment where I can channel my efforts towards enhancing my technical expertise and leadership acumen. I am enthusiastic about contributing my knowledge and skills to drive meaningful impact wherever I go.

Skills:

- Leadership
- Leadership development
- Team management
- Inventory management
- Cash management
- Critical thinking
- Customer service
- Bilingual (Spanish)
- Agile learner
- Emotional intelligence

Technical Skills:

- Python
- Java
- C
- Web automation
- Shell Scripting
- Git
- Linux
- SQL
- Docker
- iOS development

Work:

2021-22 Team Member → Supervisor

Joined Chick-fil-A as a dedicated team member. My commitment to excellence and strong work ethic led to a swift promotion to Supervisor.

2022-23 Director of Drive-Thru

Elevated to the role of Director of Drive-Thru, where I assumed responsibility of the largest sales channel in the business.

Education:

2021-23

Completed Associate of Science at Alamo Colleges.
GPA: 2.9

2023-25

Studying for my Bachelor of Science in Computer Science.
Expected Graduation Date: May 2025
GPA: 4.0

Transferrable Skills and Experience:

- **Leadership**
 - Led a team of 10-15 team members. Cultivated a productive and supportive atmosphere focused on achieving operational excellence.
 - Identified team members with potential and invested resources to nurture their growth into leadership positions.
 - Took ownership of drive thru sales channel. Ensured peak performance and seamless operations. Learned invaluable lessons in ownership, responsibility, and business.
 - Proficiency in high level store operations, including opening and closing procedures, cash management, and equipment maintenance (iPads, POS terminals, KPS screens, card readers, receipt printers, etc.).
- **Customer Engagement**
 - Utilized CFA Spotlight software to actively engage and interact with customers.
 - Fostered personal connections with customers, driving catering sales through tailored recommendations.
 - Resolved customer concerns through attentive one-on-one communication.
- **Inventory Management**
 - Weekly ordering of inventory utilizing Inform IMS.
 - Managed inventory based on sales patterns. Minimized waste and optimized resources.
 - Performed end-of-month inventory counts. Analyzed metrics derived from EOM to drive business improvements and operational efficiency.

Project Portfolio:

- **Creation of Datasets Containing the Entire Bible Across Multiple Versions for use in Machine Learning Applications**
 - Python, web scraping, data mining, dataset management, version control (git),
- **Full Feature iOS Sound Board App**
 - Swift, UIKit, UI/UX design, data persistence, accessibility, software development, mobile app development
- **Full Feature iOS Trivia App**
 - Swift, UIKit, API integration, network calls, data parsing
- **Twitter Bot for Real-time Responses (Now Deprecated)**
 - Python, Twitter API integration, user engagement, social media automation
- **Class Enrollment Alert System**
 - Communication and alerting solution, user notifications, process streamlining
- **Network-Wide Ad Blocker with Raspberry Pi**
 - Network administration, network security, ad-blocking technologies, enhancing user experience
- **Data Encryption and Decryption Project**
 - Cryptography, data security and privacy, data protection

Accomplishments and Awards:

- UTSA Fall 2023 Honor Roll
- Competed in 2022-23 International Collegiate Programming Contest (ICPC) at Texas State
- RowdyHacks 2024 attendee, 24-hour project
- Member of the Association for Computing Machinery
- Junior Officer for ICPC division at UTSA
- 2023 HACU Emerging Leaders' Summit attendee
- Youth Code Jam volunteer
- Completed CodePath's iOS development course

Relevant Academic Coursework:

<u>Discrete Math:</u> A	<u>Systems Programming:</u> A
<u>Calculus I, II:</u> B, A	<u>Application Programming:</u>
<u>Programming I, II:</u>	A
A, C	<u>Analysis of Algorithms:</u> A
<u>Data Structures:</u> A	<u>Business Computer</u>
<u>Math Foundations of</u>	<u>Applications:</u> B
<u>Computer Science:</u> A	<u>Computer Organization:</u> A
<u>Principles of</u>	<u>Artificial Intelligence:</u> IP
<u>Cybersecurity:</u> A	<u>Operating Systems:</u> IP
<u>Data Science:</u> A	<u>Computer Architecture:</u> IP