

# Sergio Elisondo, MA

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[SergioElisondo.io](http://SergioElisondo.io) | [Twitter](https://twitter.com/SergioElisondo) | [LinkedIn](https://www.linkedin.com/in/SergioElisondo) | [GitHub](https://github.com/SergioElisondo)

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Skilled Software Engineer / Media Specialist versatile in Full-Stack Web Development, Multimedia and IT support, dedicated to resolving employer challenges, providing innovative solutions and process improvements with proven increase in customer satisfaction, company standard, co-worker morale, and efficiency.

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## Summary of Qualifications

- Freelanced on Upwork designing/building eloquent and tasteful ecommerce websites and brand portfolios for clients while semantically structuring fullstack web applications for both mobile and desktop devices
- Fluent in HTML, CSS, JavaScript, Bootstrap, React, Node, Express, MongoDB, and Postgres
- Bilingual in English/Spanish and currently an avid Windows / Mac user
- Extensive Tier 2 experience in IT hardware/software, mobile support, user accounts, PC/MAC devices, Win 10 Refresh, printers, antivirus software, system imaging/system patching, remote access/tools

## Technical Skills

**HTML5, CSS3, ES6, React.js, Node.js, Express.js, MongoDB, Shopify, Chrome DevTools, and Postgres**

## Education

### M.A. Education Counseling

May 2013

San Jose State University, San Jose CA

- Multicultural Counseling and Career Development
- Dynamics of Behavior and Development; Laws and Ethics

### B.A. Music

May 2011

San Jose State University, San Jose CA

- Emphasis in Sound Design/Recording Arts/Film
- Music Theory, Performance, and Multiple Instrument Recordings/Compositions

## Work Experience

### Freelance Software Engineer

Full Stack Web Development / Application

September 2020 – Present

- Designed and built front-end and back-end web applications from concept to completion
- Maintained detailed git history for all projects using Github and experience in API design/development.
- Built website brands such as Retrotainment Games Using Shopify and setting up collections/stores
- Fluent in HTML, CSS, Bootstrap, JavaScript, React, Node, Express, MongoDB, and Postgres

### Media Specialist / Instructor

Contract Media Specialist / Music instructor

February 2009 – Present

- Over 12+ years of instructional skills, with the ability to effectively communicate and provide direction
- Live hologram production applying synchronized audio/video equipment and software, collaborating with Silicon Valley Comic Con, Portland Retro Gaming Expo, and Music and Gaming (MAG) Festival
- Conducted optimized live streams for online music lessons and entertainment

### MTI Global Solutions

IT Specialist Field Technician (Tier 2)

January 2020 – December 2020

- Diagnose and repair electronic, mechanical, and software issues of computers, smart devices, tablets, gaming consoles, cameras, laptops and other devices
- Use of planograms, security set up, audio/video installation and configuration

### Apple

Caption Specialist

February 2015 – May 2015

- Closed captioned and transcribed projects within the Marketing and Communications (MARCOM) group
- Conducted cross-functional duties that overlapped with software/hardware troubleshooting,
- Created documented SOP for team members, video compression/ingest, and voice-overs for Apple Watch launch