

Project Plant Pals: Employee Training Communication Plan

| Recipients | Type of Communication | Frequency | Sender/Owner | Key Dates | Delivery Method | Goal | Resource Links | Notes |
|---------------------------------------------------------------------------------------------------|-----------------------|-----------|---------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Core Team | Planning Meeting | Daily | Project Manager | Every day at 3pm | In Person | Project planning and task updates to make sure the team stays on track | [link to meeting agenda and notes] | If needed, check in with manager about any high-level questions before meetings. |
| Software and Equipment Vendor | Planning Meeting | One time | Core Team: HR Specialist & Training Manager | Half day, Friday before development of the training plan begins; confirm date and time three days in advance | In Person | Go over the training manual in order to create an effective training plan for Office Green's employees | [link to vendor SoW] | This meeting needs to take place before the end of the vendor's SoW. Make sure the HR Specialist & Training Manager check in with fulfillment and inventory team members about the outcome of the meeting. |
| Human Resources | Planning Check-In | Weekly | Core Team: HR Specialist | Also send reminders (via email) the day before each training | In Person | Project planning assistance; provide support during the training session | | Additional communication on an as-needed basis |
| Facilities | Planning Check-In | Weekly | Core Team: Administrative Coordinator | Tuesdays at 2pm | Phone Call | Reserve rooms, spaces, and equipment needed for employee training | [link to room and equipment reservation form] | |
| Print Shop | Planning Check-In | Weekly | Core Team: Administrative Coordinator | Thursdays, including the day before the event | Phone Call | Coordinate on the printing and delivery of training manuals for employees | [link to printing order form] | |
| Office Green employees | Informational Update | Weekly | Core Team: Training Manager | Fridays, including the Friday before training sessions begin | Email (from company address) | Communicate schedules, locations, and other necessary details to trainees | [trainee email list] | Set up automated reminder emails |
| Office Green employees | Training | Daily | Core Team: Training Manager | Each day for ten days, starting at 10am | In Person | Train employees to use the supply chain management software and equipment | [link to training schedule] | |
| Office Green employees | Survey | One time | Core Team: Training Manager | The first business day after trainings end, with two follow- up reminders | Email (from company address) | Post-training survey | [trainee email list] | Discuss results at next team meeting |
| Your Manager | Status Update | Weekly | Project Manager | Monday afternoons at 2pm | In Person | Update on event planning, ask questions, and get feedback | | Come prepared with a brief update and specific questions |
| Senior Leaders: Director of Operations and the Director of Product (and CC your manager) | Status Update | One time | Project Manager | Debrief the week after the event | Email (from individual address) | High-level information and general updates | [link to folder with training notes and survey results] | |