

# CS 353 - Database Systems Project Final Report Flover

# **Group 30**

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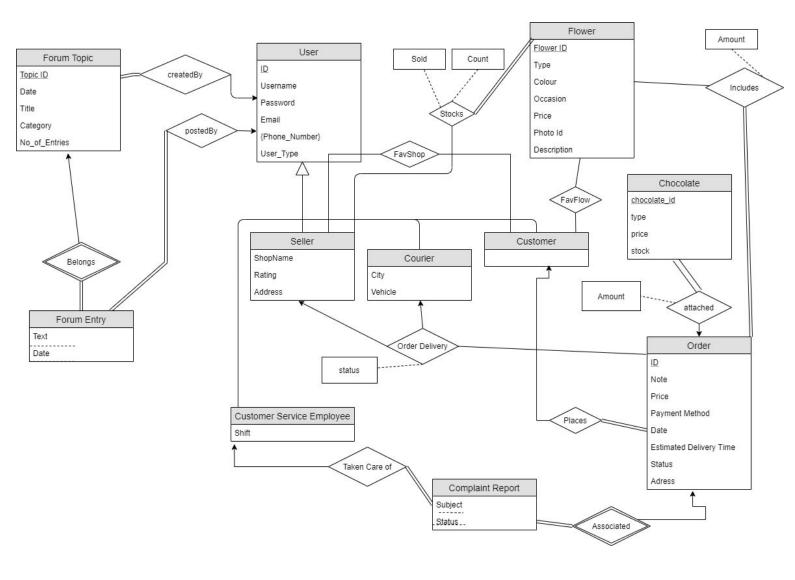
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# 1. Description of the System

Our project is developing a website where customers can make flower arrangement orders from a flower seller. Flowers have occasions and categories. Customer can choose a chocolate type to be attached to an order. A seller can add different type of flowers to its shop page. A seller will not accept an order and assign it to couriers in the system. Then, a courier can view the assigned orders and choose to accept or decline the assignment. A customer can create a complaint report for an order. A customer service employee can make the necessary communications between the customer and the seller to solve this complaint. In the system, we have a forum page where each user can create a forum topic discussion and create entries.

# 2. Final E/R Diagram



# 3. Relational Schemas

## 3.1 User

- Relational Model
  - ➤ User(<u>id</u>,username,password,email)
- Primary Key
  - ➤ id

#### 3.2 User Phone Number

- **♦** Relational Model
  - User\_phone\_number(id, phone\_number)
- ❖ Primary Key
  - > {id, phone\_number}
- Foreign Key
  - > id references to User

## 3.3 Customer

- Relational Model
  - Customer(id)
- Primary Key
  - > id
- ♦ Foreign Keys
  - > id references to User

#### 3.4 Seller

- Relational Model
  - ➤ Seller(<u>id</u>, shop\_name, rating, address)
- Primary Key
  - > id
- ♦ Foreign Keys
  - > id references to User

#### 3.5 Courier

- **♦** Relational Model
  - Courier(<u>id</u>,city, vehicle)
- Primary Key
  - ➤ id
- Foreign Keys
  - > id references to User

#### 3.6 Flower

- **♦** Relational Model
  - > Flower(<u>flower\_id</u>, type, color, occasion, price, photo\_id, description)
- Primary Key
  - > flower\_id

### 3.7 Order

- Relational Model
  - Order(<u>id</u>, note, price, payment\_method, date, est\_delivery\_time, address, status)
- Primary Key
  - > id

# 3.8 Complaint Report

- Relational Model
  - ➤ Complaint\_report(<u>order\_id</u>, <u>subject</u>, <u>status</u>)
- Primary Key
  - {order\_id, subject, status}
- Foreign Keys
  - > order\_id references Order

# 3.9 Customer Service Employee

- Relational Model
  - ➤ Customer\_service\_employee(<u>id</u>, shift)
- Primary Key
  - ➤ id
- Foreign Keys
  - > id references User

## 3.10 Forum Entry

- Relational Model
  - forum\_entry(topic\_id, date, text, id)
- Primary Key
  - > {topic\_id, date, text}
- **♦** Foreign Key
  - > topic\_id references Forum Topic
  - > id references to User

#### 3.11 Chocolate

- Relational Model
  - Chocolate(<u>chocolate\_id</u>, type, price)
- Primary Key
  - ➤ chocolate\_id

## 3.12 Forum Topic

- Relational Model
  - > Forum\_topic(topic id, date, title, category, id, no\_of\_entries)
- Primary Key
  - > topic\_id
- Foreign Key
  - > id references to User

# 3.13 Attached

- **♦** Relational Model
  - Attached(type, id, amount)
- Primary Key
  - > type
- Foreign Keys
  - > type references to Chocolate
  - > id references to Order

## 3.14 Fav\_shop

- ♦ Relational Model
  - > Fav\_shop(<u>customer id</u>, <u>seller id</u>)
- Primary Key
  - > {customer\_id,seller\_id}
- Foreign Keys
  - customer\_id references Customer
  - > seller\_id references Seller

## 3.15 Fav\_flow

- Relational Model
  - > Fav\_flow(<u>customer\_id</u>, <u>flower\_id</u>)
- Primary Key
  - > {customer\_id, flower\_id}
- Foreign Keys
  - customer\_id references Customer
  - > flower\_id references Flower

## 3.16 Includes

- Relational Model
  - ➤ Includes(<u>flower id</u>, order <u>id</u>, amount)
- Primary Key
  - > {flower\_id, order\_id}
- ♦ Foreign Keys
  - flower\_id references Flower
  - order\_id references Order

#### 3.17 Stocks

- Relational Model
  - > Stocks(<u>flower\_id, seller\_id,</u> sold, count)
- Primary Key
  - ➤ {flower\_id, id}
- ♦ Foreign Keys
  - > flower\_id references Flower
  - > seller\_id references Seller

## 3.18 Order Delivery

- Relational Model
  - > Order\_delivery(order\_id, courier\_id, seller\_id, status)
- Primary Key
  - >> {(order\_id, courier\_id, seller\_id)}
- Foreign Keys
  - > order\_id references Order
  - > courier id references Courier
  - > seller\_id references Seller

# 4. Implementation Details

For our project, we have used Django framework of Python. We have written our code in Visual Studio Code and used Gitkraken for version control. Since this was our first time using Django, we had to learn the project structure of Django. We did not have any web design experience prior to this project, so we had to learn how to make connections between HTML scripts and Python code. Thankfully, Django made this connection simple and easy to control. However, we had problems with executing raw SQL queries because this was not the standard way of accessing data in Django. There were limited resources online. Also, for the models where we used inheritance, Django did not create tables that we could use. Online resources did not match our experience.

Muzaffer Yasin Köktürk: Part of SQL queries and update a product page, index page.

Muhammed Berk Köse: Register, login functionalities and HTML codes, index page.

Alptekin Önder: Part of SQL queries and delete a product page, product page.

İsmail Şahal: Part of SQL queries and register product page, product page.

## 5. Advanced Database Features

#### 5.1 Views

#### View 1

**CREATE VIEW IF NOT EXISTS order\_for\_courier AS** 

SELECT date, est\_delivery\_time, address, status

FROM Order

WHERE id IN (SELECT order\_id

FROM Order\_delivery

WHERE courier\_id = currentUser)

This view is used to list the orders that were assigned to the courier who has logged in to the system. Since the courier does not need information like price, flower ids or note, we create a view for this situation.

#### View 2

CREATE VIEW IF NOT EXISTS order\_for\_seller AS

SELECT price, note, date, est\_delivery\_time, status

**FROM order** 

WHERE id IN (SELECT order\_id

FROM Order\_delivery

WHERE seller\_id = currentUser)

This view is used to list the orders that the seller has received. Since the seller does not need information like the payment method or address, we create a view for this situation.

## 5.2 Reports

## Report 1

#### **SELECT \* FROM theApp\_flower**

#### **ORDER BY price DESC LIMIT 4**

Explanation: This complex query returns the 4 flower with the highest price for our main page. We show these flowers in the page as expensive Flowers.

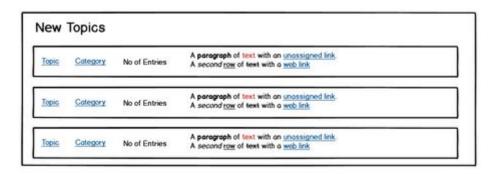


**Expensive Flowers** 

## Report 2

#### SELECT \* FROM theApp\_forumTopic ORDER BY date DESC LIMIT 3

Explanation: This complex query returns last 3 forum topic that are entered. We use this feature to display last topics in the forum page.



## 5.3 Trigger

CREATE TRIGGER chocolate\_check AFTER INSERT ON Attached

**REFERENCING NEW ROW AS nrow** 

**FOR EACH ROW** 

WHEN (nrow.type NOT IN (

**SELECT type** 

**FROM Chocolate))** 

We use the type attribute in Attached table to keep the information of which chocolate type was attached to an order. However, type is not the primary key of Attached table. So, to obtain integrity, we create a trigger to check each insertion to Attached table make sure that chocolate type exists.

#### **5.4 Constraint**

Many attributes at tables have "NOT NULL" constraint. In example attributes like type of chocolate, flower specifies the type of flower that will be sended and it have to be filled.

#### 5.5 Stored Procedure

**CREATE PROCEDURE SelectFlowers (in type varchar(64), in price integer)** 

AS

**BEGIN** 

**SELECT \* FROM Flower** 

WHERE Flower.type = SelectFlowers.type AND Flower.price <

SelectFlower.price

END:

A stored procedure like the one above can be used to execute queries that have the same structure repeatedly without having to write the same SQL query. It can be executed with different parameters depending on the need.

# 6. User Manual

# 6.1 Login Page

Login page with 2 text places to input, which the user will fill and login if s/he already signed up.



# 6.2 Register Page

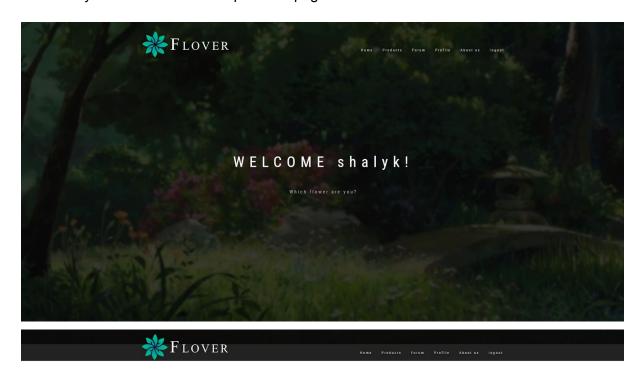
Register page with 3 text and 1 select inputs. User can register his name and type, which are customer, seller, courier, in this page.

Registe	r Here
Just fill out the form	1.
Username: deneme	
Password: ······	
Email: deneme@gma	ail.com
Choose a user type:	Customer Customer
Register	Seller Courier

# 6.3 Index Page

Index page is the introductory to our website, it welcomes the user ex: "Welcome shalyk!".

Users can navigate to different pages of the site from the navigation bar at the right top. Also they can see the most expensive flowers at the bottom of the page. If they hit the order now button they will be sended to the products page.









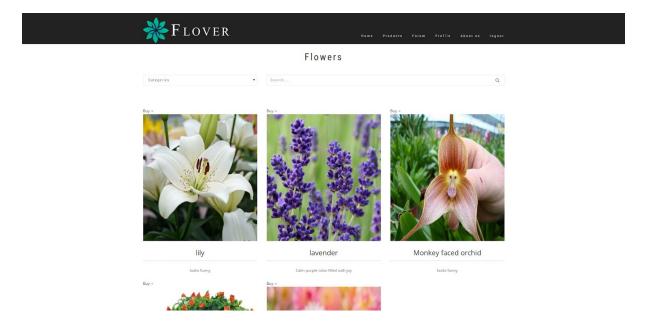






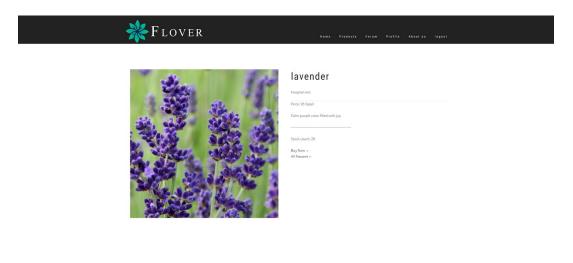
## 6.4 Products page

In products page users can see all the current flowers in database, select a category and see flowers which falls under that category. Also they can search for a flower. After they found a flower they desired they can click the buy button to get in to that flower's own page.

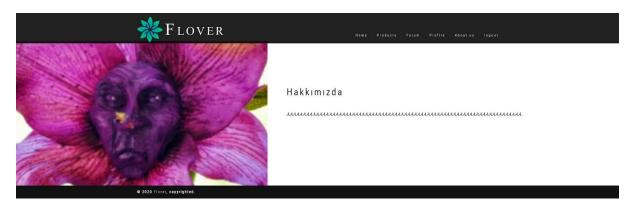


## 6.5 Specific product page

In this page user can see the products information, how much money it costs, which occasions it is used in, description of the flower etc. Then they can either select buy now to get in to the order page or they can go back by clicking all flowers button just after buy now.

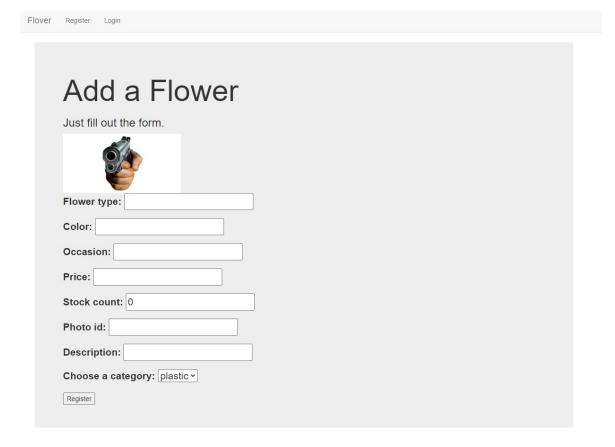


#### 6.6 About us



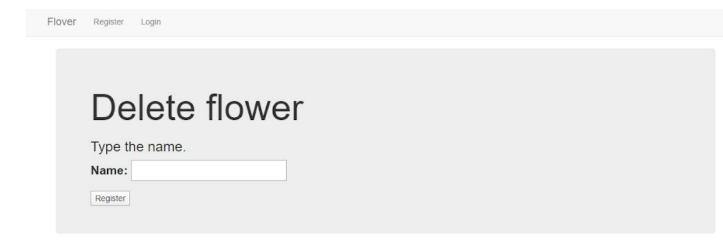
# 6.7 Add a flower page

This page is only for seller accounts. It cannot be accessed by GUI. Seller can enter to this page with writing /registerProduct to the end of main page URL. In this page sellers can add flowers along with their information and category then press register to add this flower to its shop.



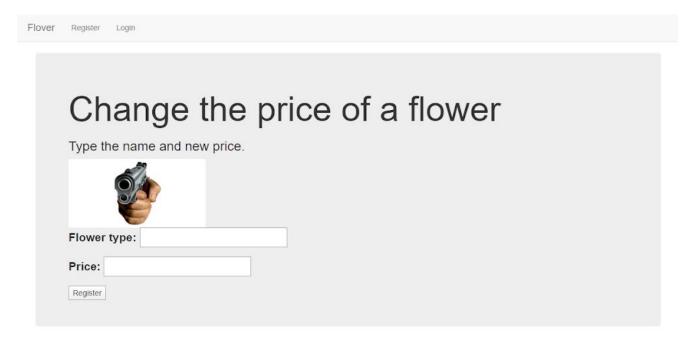
## 6.8 Delete flower page

In this page sellers can delete flowers by giving its name to the input place. This page can be accessed by typing /deletion URL.



## 6.9 Change product data page

In this page sellers can change the price of a flower by giving its type. This page can be accessed by typing /changeProduct URL.



# 6.10 Profile page

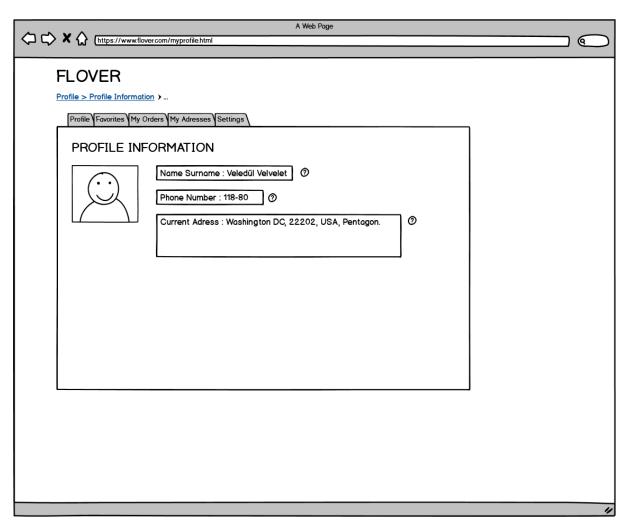
Here, the user will be able to view and edit their personal information.

It displays the favorite flowers of a user.

It displays profile information that you can change

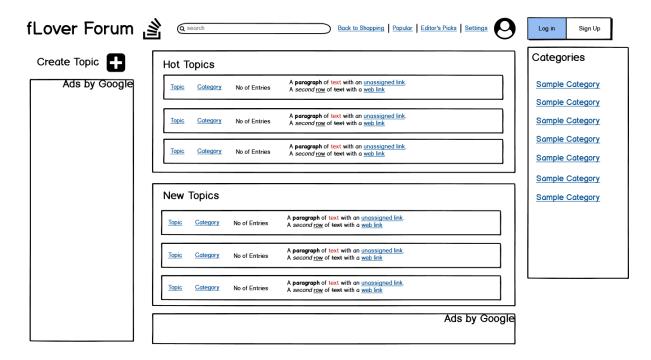
In this page, the user will be able to view their past orders so that they can rate the shop or file a complaint.

In this page, customers will be able to view their complaints.



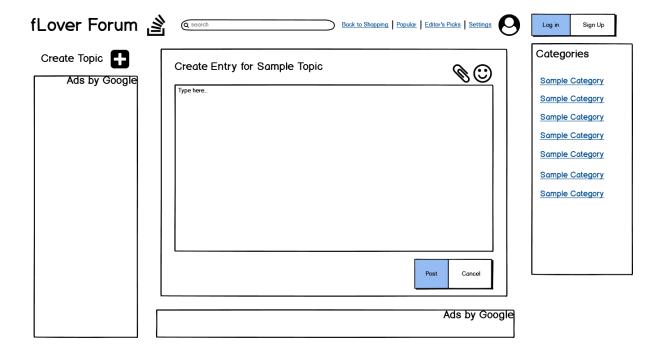
## 6.11 Forum Page

This page displays the topics in fLover Forum. Users can search different topics by using the search bar.



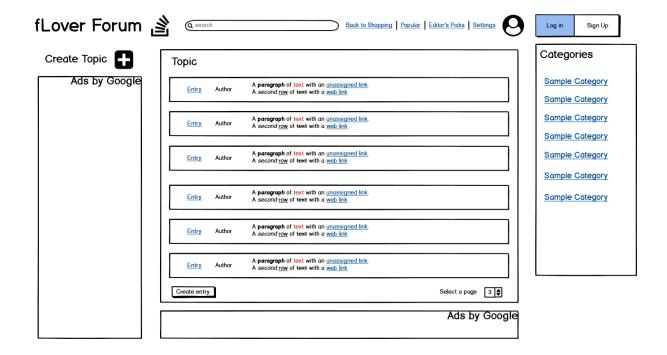
## 6.12 Forum Entry

In this page users can create a forum entry.



## 6.13 Forum Topic

This page displays entries for a specific topic. At the top of the page you can see the information about topic. Below that part all entries about this topic are showed with their author, text etc. At the left part



## **6.14 Create Forum Topic**

In this page, users can create a forum topic by typing a title and a category.



## 6.15 Received Orders

In this page seller can see the orders that customer have given. Seller can accept or decline the orders that are assigned to his/her shop.

Also courier can see the orders that are assigned to him at this page. He/she can accept or decline the orders that are assigned to him.



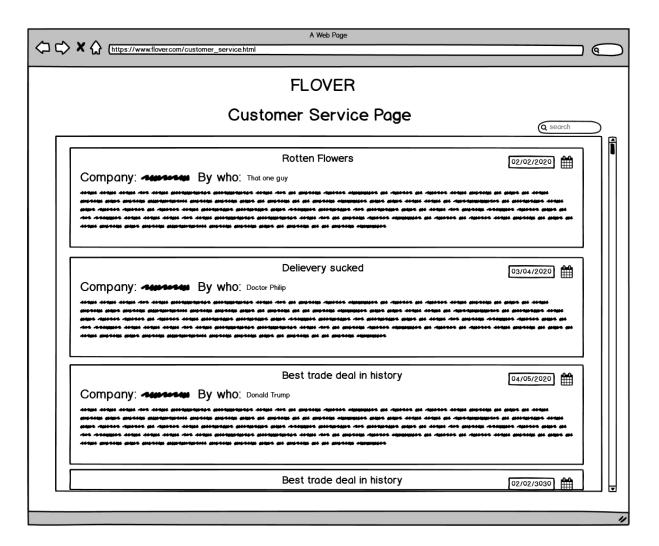
My Shop > Received Orders

#### Received Orders



# 6.16 Customer Service Page

At this page customer service employee can see the complaint reports that the customers entered. Employee can enter to complaint pages with clicking to one of the entries. Employee can search for a complaint report with the search bar at the right top corner.



# **6.17 Customer Service Report Page**

After clicking on a complaint report customer service is directed to this page where they can see the report in detail. In this page they can email to the seller or customer or they can mark the complaint as resolved.

