

Serigne Darou Mbaye

Date of birth: 24/01/2001 | **Nationality:** Italian | **Phone number:** (+39) 3891503084 (Mobile) | **Email address:** serigne.mby@gmail.com | **Website:** <https://serignembaye.is-a.dev/> |

Address: Camozzi 6/D, 24027, Nembro, Italy (Home)

● WORK EXPERIENCE

03/02/2019 – 05/02/2019
INTERNSHIP: PROGRAMMING TEACHER SCUOLA PRIMARIA DI COLZATE, SCUOLA MEDIA DI VERTOVA, ISTITUITO COMPRENSIVO STATALE "GIOELE SOLARI"

- School-work alternation
- Explanation of the basis of the Windows operating system
- Teaching of graphical programming languages: Scratch, App inventor

28/06/2021 – 30/06/2024
ASSISTANT COOK DEGUSTO BAR & BISTRO

09/05/2024 – CURRENT Bergamo, Italy
CUSTOMER CONTACT CENTRE INFORMATION CLERK SORGENIA SGS - CENTAX

- Management of customer requests related to inverters and photovoltaic panels.
- Diagnosis and resolution of technical malfunctions.
- Timely communication with customers via phone and email.
- Coordination with the technical team for service visits.
- Tracking of support tickets and documentation of activities.

11/10/2021 – CURRENT Milano
EXTRA INDIGO AMG

- Sky TV
- Amazon prime video
- McDonald's

● EDUCATION AND TRAINING

2015 – 2021
INFORMATICS TECHNICAL INSTITUTE ISS Valle Seriana: Indirizzo Informatico

24/04/2020
PROGRAMMING IN PYTHON Cisco network Academy PCAP

01/05/2020
LINUX ESSENTIALS NDG Cisco network Academy

27/09/2021 – CURRENT
DEGREE IN SECURITY OF COMPUTER SYSTEMS AND NETWORKS Università degli studi di Milano

● LANGUAGE SKILLS

Mother tongue(s): **ITALIANO** | **WOLOF**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **PROJECTS**

29/06/2021 – CURRENT

Djieggo

Djieggo is a non-profit organization that aims to create space to celebrate Africa's elite filmmakers.

Link <https://www.djieggo.com/>

● **COMMUNICATION AND INTERPERSONAL SKILLS**

Communication and interpersonal skills

- Good communication skills given participation in various volunteer activities
- Rapid ability to apprehensive
- Excellent relational skills with children acquired during alternating school-work experience as a programming language teacher

● **PROCESSING OF PERSONAL DATA**

Trattamento dei dati personali

I authorize the processing of personal data contained in my curriculum vitae based on art. 13 of Legislative Decree 196/2003 and art. 13 of EU Regulation 2016/679 relating to the protection of natural persons with regard to the processing of personal data.