

Serkan Coskun

Junior Software Developer &
Software Test Analyst

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A passionate Junior Software Developer and Software Test Analyst with a robust programming background, recently completed Makers Academy's intensive four-month boot camp, specialising in full-stack development and agile methodologies. Expertise spans languages such as JavaScript, Ruby, and frameworks like React and Ruby on Rails. Alongside development skills, bringing a deep understanding of the software testing life cycle, ensuring the quality and reliability of software products. Actively seeking opportunities to contribute to cutting-edge Software Development projects, and commitment to lifelong learning keeps updated on evolving technologies, enabling to adapt dynamically. Excited about the prospect of bringing dual expertise in development and testing, and dedicated to contributing to the success of innovative projects through rigorous testing practices and collaborative development efforts.

Education & Credentials

Makers Academy, London

Software Development Bootcamp Course, (02/2023 – 06-2023)

Successfully completed an intensive software development bootcamp with a strong focus on object-oriented design, agile methodologies, pair programming, and Test-Driven Development. Acquired a robust skill set in Ruby, JavaScript, HTML, and CSS, enabling effective collaboration with fellow developers to foster knowledge sharing and skill development. Engaged in pairing and group projects, cultivating excellent communication, teamwork, and adaptability skills. Wholeheartedly embraced the TDD approach, resulting in the creation of robust software solutions and mastery of refactoring techniques to ensure code reliability. Gained hands-on expertise in developing scalable software solutions while consistently adhering to the industry's best practices. Demonstrated a strong problem-solving attitude and made valuable contributions to dynamic software development projects. Furthermore, pursued solo projects, applying the knowledge and skills acquired from the bootcamp to showcase independent capabilities.

Just IT Training Ltd, London

IT Technician Skills Bootcamp Course, (12/2021 – 02/2022)

Successfully completed a three-month 'IT Skills Bootcamp' that provided in depth training and hands-on experience across various computing platforms. Through this program, I gained in-depth knowledge and

practical expertise in CompTIA A+, Windows 10, and Office 365. The bootcamp equipped me with the necessary skills to effectively navigate and utilise these platforms, both in theory and practice.

CompTIA A+ Essentials (passed 03/2022)

06/18
A Level: **Leyton Sixth Form College**
English Literature (C+), Criminology (C)

06/16
GCSE: **The City Academy, Hackney**
10 A-C grades including Mathematics and English.

Career Experience

Harrods – Knightsbridge, London **Service Desk Engineer, (04/2022-07/2022)**

Leveraged Active Directory expertise to analyse servers, manage user accounts as well as taking care of account security. Performed various tasks, including patching/deleting servers, changing tapes, and filling in SPD files. Gained in-depth knowledge of servers whilst working in server rooms. Troubleshooted difficult issues within different tools of Office 365 which helped acquire substantial knowledge and experience.

Key Achievements/Contributions:

- Recognised by senior management as most valuable player and sharpshooter of the week for attending most tickets.
- Secured money for the company by completing complex tasks within days by using specific codes.
- Successfully achieved helping hundreds of workers to start up and organised their accounts efficiently.

Additional Experience

Café E9.ltd – Hackney, London **Team Lead Manager, (02/2019-11/2021)**

- Responsible for the organisation of workers and the restaurant, making sure both workers and customers got the best experience when inside of the restaurant.
- Possessed the duty of checking for what was needed for the business and was in control of finances.
- Cultivated excellent communication skills whilst keeping an open mind when talking to workers and customers.
- Gained a great aptitude for problem solving and implementing effective solutions to overcome obstacles.

APA Security – Wembley, London **Safety Steward (07/2018-11/2019)**

- Accurately checking and overseeing a wide range of matters including ticketing and full adherence with health and safety requirements in an organised way.
- Responded to customer and attendee enquiries in a consistently constructive, friendly, and empathetic manner.

- Acquired strong team working abilities, dealing with complex situations in often challenging circumstances.