

# Troubleshooting Errors

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## Fixing Broken Permalinks

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Solution[1]

Edit the file /etc/apache2/apache2.conf and make sure of the following:

```
<Directory /var/www/>  
    Options Indexes FollowSymLinks  
    AllowOverride All  
    Require all granted  
</Directory>
```

Also in /etc/apache2/sites-available/your\_site.conf:

```
<Directory /var/www/your_site_path/>  
    AllowOverride All  
</Directory>
```

Solution [2]

In /etc/apache2/apache2.conf

Make sure that AllowOverride is [all]

```
<Directory /var/www/>  
    AllowOverride All  
    Require all granted  
</Directory>
```

Solution [3]

Remove and then re-add .htaccess file

## Fixing Media and Photos Not Appearing In Media Library

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### Solution [1]

Add the following to wp-config.php before happy editing stuff

```
define( 'UPLOADS', 'wp-content/uploads' );
```

### Solution [2]

Install the thumbnail regenerator plugin

```
https://wordpress.org/plugins/regenerate-thumbnails/
```

## Deleting media library all at once

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## Solution [1]

Use the media cleaner plugin

<https://wordpress.org/plugins/media-cleaner/>

## Solution [2]

Login to my phpmyadmin and select the wordpress database. Execute the below commands in SQL editor

```
DELETE FROM `wp_posts` WHERE `post_type` =  
"attachment";
```

```
DELETE FROM `wp_postmeta` WHERE `meta_key`  
= "_wp_attached_file";
```

```
DELETE FROM `wp_postmeta` WHERE `meta_key`  
= "_wp_attachment_metadata";
```

## Disable wordpress automatic cropping of photos

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<https://wordpress.org/plugins/image-sizes/>

# Enabling plugin download without FTP

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Add the following to wp-config.php before happy editing stuff

```
define('FS_METHOD','direct');
```

## Changing Site-URL

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Add the following to wp-config.php before happy editing stuff

```
define( 'WP_HOME', 'http://example.com' );  
define( 'WP_SITEURL', 'http://example.com' );
```

## Install SSL in Google Cloud

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```
wget https://dl.eff.org/certbot-auto &&  
chmod a+x certbot-auto
```

```
./certbot-auto certonly --webroot -w  
/var/www/html/ -d 1pagezen.com -d  
www.1pagezen.com
```

```
sudo nano /etc/apache2/sites-  
available/default-ssl.conf>
```

Add this between Documentroot and ServerAdmin

```
<Directory /var/www/html/>  
Options Indexes FollowSymLinks MultiViews  
AllowOverride All  
Order allow,deny  
allow from all  
</Directory>
```

Then replace snakeoil certs with the following  
after editing your domain

```
SSLCertificateFile  
"/etc/letsencrypt/live/1pagezen.com/cert.p  
em"  
SSLCertificateKeyFile  
"/etc/letsencrypt/live/1pagezen.com/privke  
y.pem"  
SSLCertificateChainFile  
"/etc/letsencrypt/live/1pagezen.com/chain.  
pem"
```

Then edit the following file  
sudo nano /etc/apache2/sites-  
available/wordpress.conf  
Replace everything with:

```
<VirtualHost *:80>
ServerAdmin webmaster@localhost
DocumentRoot /var/www/html
ServerName www.1pagezen.com
ServerAlias 1pagezen.com
Redirect permanent /
https://www.1pagezen.com/
<Directory />
Options FollowSymLinks
AllowOverride None
</Directory>
<Directory /var/www/html/>
Options Indexes FollowSymLinks MultiViews
AllowOverride All
Order allow,deny
allow from all
</Directory>
ScriptAlias /cgi-bin/ /usr/lib/cgi-bin/
<Directory "/usr/lib/cgi-bin">
AllowOverride None
```

```
Options +ExecCGI -MultiViews  
+SymLinksIfOwnerMatch  
Order allow,deny  
Allow from all  
</Directory>  
ErrorLog ${APACHE_LOG_DIR}/error.log  
LogLevel warn  
CustomLog ${APACHE_LOG_DIR}/access.log  
combined  
</VirtualHost>
```

Then

```
sudo a2ensite default-ssl  
sudo a2enmod ssl  
sudo service apache2 restart
```

## Setup Autorenew

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```
sudo mv certbot-auto /etc/letsencrypt/  
sudo crontab -e
```

Add the following:

```
<45 2 * * 6 cd /etc/letsencrypt/ &&  
./certbot-auto renew &&
```

```
/etc/init.d/apache2 restart>
```

## Security

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### Disable Directory Browsing

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Add the following to the end of .htaccess

```
Options All -Indexes
```

## Cleaning a compromised wordpress website

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### Case 1 : Wordpress redirects to another website

#### #Solution [1]

Check your DNS settings and make sure that they point to the right IP and the right nameservers of your hosting.

#### #Solution [2]

If DNS records are clean, then the next probable culprit is either the main [index.php] file in the root of your wordpress installation or its either one of the plugins' files has been modified to include a malicious iframe.



## Step [1]

Replace all core wordpress files with new ones

**wp-admin**

**wp-includes**

**all php files in the main root directory of you wordpress i.e; wp-login.php, wp-settings.php..etc.**

## Step [2]

Delete the current theme and reupload it but with a fresh version from where you bought it.

**cd /wp-content/themes**

**sudo rm -r [theme-name]**

## Step [3]

Disable all plugins

**cd /wp-content/**

**sudo mv plugins pluginsx**

Re-enable them back

**sudo mv pluginsx plugins**

And then start activating them one by one until the problem reappears. Delete the infected plugins and reupload it.

### #Solution [3]

Restore the latest clean backup if all other above methods didn't work.

## Case 2: Wordpress hacked and you can't login

Step [1]

Login to your hosting provider and navigate to [phpmyadmin]

step [2]

Find the table [wp-users]

step [3]

Find the strange user and delete it

Step [4]

Add a new admin user for you. From the SQL editor, execute the below

```
INSERT INTO `databasename`.`wp_users`  
(`ID`, `user_login`, `user_pass`,  
`user_nicename`, `user_email`, `user_url`,  
`user_registered`, `user_activation_key`,  
`user_status`, `display_name`) VALUES
```

```
('4', 'demo', MD5('demo'), 'Your Name',  
'test@yourdomain.com',  
'http://www.test.com/', '2011-06-07  
00:00:00', '', '0', 'Your Name');
```

```
INSERT INTO `databasename`.`wp_usermeta`  
(`umeta_id`, `user_id`, `meta_key`,  
`meta_value`) VALUES (NULL, '4',  
'wp_capabilities', 'a:1:  
{s:13:"administrator";s:1:"1";}');
```

```
INSERT INTO `databasename`.`wp_usermeta`  
(`umeta_id`, `user_id`, `meta_key`,  
`meta_value`) VALUES (NULL, '4',  
'wp_user_level', '10');
```

## Hardening your website

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**Keep wordpress always up to date**

**Update themes and plugins regularly**

**Make sure the permissions are  
correctly set**

Files should have [644] and directories should have [755] both should be owned by your local user not [www-data].

Example of hardening permissions

```
sudo find /var/www/html/mywebsite/ -type d  
-exec chmod 755 {} +
```

```
sudo find /var/www/html/mywebsite/ -type f  
-exec chmod 644 {} +
```

```
sudo find /var/www/html/mywebsite/ -type f  
chown localuser:localuser {} +
```

```
sudo find /var/www/html/mywebsite/ -type d  
chown localuser:localuser {} +
```

and finally make apache run as the current local user

```
sudo nano /etc/apache2/envvar
```

and insert your user here

```
export APACHE_RUN_USER=youruser  
export APACHE_RUN_GROUP=youruser
```

restart apache2

```
sudo /etc/init.d/apache2 restart
```

## Always keep php up to date

Steps to upgrade your php if your managing your server on your own.

Add the following repositories

[1]

```
root@Red-hat:~$:sudo apt -y install lsb-  
release apt-transport-https ca-  
certificates
```

[2]

```
root@Red-hat:~$:sudo wget -O  
/etc/apt/trusted.gpg.d/php.gpg  
https://packages.sury.org/php/apt.gpg
```

[3]

```
root@Red-hat:~$:sudo apt install software-  
properties-common
```

[4]

```
root@Red-hat:~$:sudo add-apt-repository  
ppa:ondrej/php
```

or: replaces only the fourth command

```
root@Red-hat:~$:echo "deb  
https://packages.sury.org/php/  
$(lsb_release -sc) main" | sudo tee  
/etc/apt/sources.list.d/php.list
```

[5]

```
sudo apt update  
sudo apt -y install php7.[VERSION-NUMBER]  
sudo apt-get install php7.[VERSION-NUMBER]  
{bcmath,bz2,intl,gd,mbstring,mysql,zip}  
apt install php7.4-fpm
```

Disable the old version and enable the new one

```
sudo a2dismod php7.0  
sudo a2enmod php7.4
```

Restart apache

```
Sudo /etc/init.d/apache2 restart
```

## Remove old versions

```
Sudo apt purge php7.0 php7.0-common  
apt-get autoremove php7.0
```

## Install PhpMyAdmin

```
sudo apt-get install phpMyAdmin php-  
mbstring php-gettext  
  
sudo ln -s /etc/phpmyadmin/apache.conf  
/etc/apache2/conf-  
available/phpmyadmin.conf  
  
sudo a2enconf phpmyadmin.conf  
  
sudo systemctl restart apache2
```

## Installing Zlib Extension

```
apt-get update && apt-get install  
libgcrypt11-dev zlib1g-dev
```

## Then

```
nano /etc/php.ini
```

Make sure that

```
zlib.output_compression = On  
zlib.output_compression_level = 6
```

## Install wordfence security plugin

## Tweaking Performance

### Increase wordpress performance - wp-config.php

In wp-config.php, paste this before the 'happy editing'

```
@ini_set( 'upload_max_size' , '128M' );  
@ini_set( 'post_max_size', '256M');  
@ini_set( 'memory_limit', '512M' );  
@ini_set( 'max_input_vars' , 7000 );
```

### Increase wordpress performance - php.ini

```
max_input_vars=8000  
max_execution_time=70000  
memory_limit=256M
```



**post\_max\_size=256M**

**upload\_max\_filesize=256M**

**max\_input\_time=80**