

CS692 - Retrospective Report

Iteration: #1

Team: #3

Project Manager: Harrison Yang

Application Name: SERVICE GENERAL

Meeting Date: 10/12/21

What Worked Well	What can be Improved	Suggested Improvement Actions
<u>Anonymous User</u> <ul style="list-style-type: none">● Access Main Page as Anonymous● Check Availability of service as Anonymous <u>Service Consumer User</u> <ul style="list-style-type: none">● Create an Account as Service Consumer● Sign into Account as Service Consumer● Delete an Account as Service Consumer● Check Availability of service as Service Consumer● Book Service (Submit) as Service Consumer● View Upcoming Service Appointments as Service Consumer	<u>Technical Improvements</u> <ul style="list-style-type: none">● Server latency response● Code execution time● Database performance● Main page visual effects● Implement deployment procedures● Integrate deployment service● Improve color theme for outdated monitors● Update logotype contrast● Perform integration to qTest <u>Team</u> <ul style="list-style-type: none">● Better communication● More constructed conversation to make sure everyone is on the same page	<u>Technical Improvements</u> <ul style="list-style-type: none">● Improve visual effects performance● Reduce load page latency delay● Create Feedback functionality● Integrate qTest service● Create deployment script in repository <u>Team:</u> <ul style="list-style-type: none">● Schedule a third meeting in the week on Mondays● Increase follow up messages and reminders● Send out reminders

Service Provider User

- Create an Account as Service Provider
- Sign into Account as Service Provider
- Delete an Account as Service Provider
- Register Job Service as Service Provider
- View Request Status as Service Provider
- View Upcoming Service Appointments as Service Provider
- Accept (Job) Service Appointment as Service Provider
- Decline (Job) Service Appointment as Service Provider

Team:

- Multiple Team Meetings
- Development Updates
- Splitting the team into two groups, development and management, peer reviewing each other