

Center for Information Services and High Performance Computing (ZIH)

# Introduction to HPC at ZIH

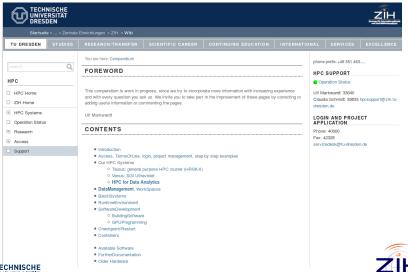
19 September 2019

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#### HPC wiki has the answer

Please check our HPC wiki at https://doc.zih.tu-dresden.de





# Agenda

- Linux from the command line
- PC Environment at ZIH
  - Access to HPC systems at ZIH
  - Compute hardware
  - HPC file systems
  - Software environment at 7IH
- Batch System
  - General
  - Slurm examples
- Software Development at ZIH's HPC systems
  - Compiling
  - Tools
- 6 HPC Support
  - Management of HPC projects
  - Channels of communication
  - Kinds of support
  - Beyond support





### General

- first version 1991. Linus Torvalds
- hardware-independent operating system
- 'Linux' is the name of the kernel as well as of the whole operating system
- since 1993 under GNU public license (GNU/Linux)
- various distributions for all purposes (OpenSuSE, SLES, Ubuntu, Debian, Fedora, RedHat,...) http://www.distrowatch.com







### Tools for SSH access

Tools to access HPC systems at ZIH from Windows systems (see https://doc.zih.../Login)

- command line login: PuTTY, Secure Shell
- file transfer: WinSCP, Secure Shell
- GUI transfer (XMing, XMing-Mesa, X-Win32)
- integrated solution: MobaXterm





## MobaXterm step-by-step instructions

at https://doc.zih.../MobaXterm

#### MOBAXTERM

#### Installation

- Follow this link to download MobaXTerm; http://mobaxterm.mobatek.net/download.html
- · Choose the "Free Version" by clicking "Download now"
- . Then choose the green "Installer Edition"-button



· After download you only have to choose the buttons for going on with the installation

#### Configuration

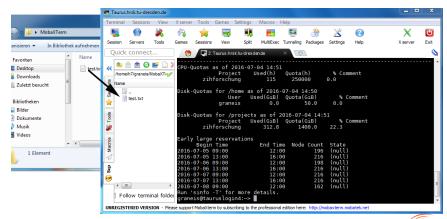
- . If you have an icon of MobaXTerm on your desktop now open the program
- . If you don't have this icon, search the program on your PC and open it





### MobaXterm

- console to HPC systems (including X11 forwarding)
- transfer files to and from the HPC systems
- browse through the HPC file systems







## Execution of a program

"Bash is a command processor [...] where the user types commands that cause actions." (Wikipedia)

- The shell tries to locate a program from an absolute or relative path like /sbin/ifconfig or ./myprog or bin/myprog
- If this fails, it uses the search path to find the file: /usr/local/bin:/bin:/usr/bin:/usr/local/sbin:/usr/sbin:.
- Program execution is controlled by command line options.

```
mark ~/devel> ls
a.out test1 ulf.c
mark ~/devel> ls -la
total 40
drwxr-xr-x 3 mark zih 4096 Mar 29 09:22 .
drwxr-xr-x 58 mark zih 12288 Jun 18 11:21 ..
-rwxr-xr-x 1 mark zih 13739 Mar 29 09:22 a.out
drwxr-xr-x 8 mark zih 4096 Mar 28 23:17 test1
-rw-r--r- 1 mark zih 2426 Mar 29 09:18 ulf.c
```





### Command shell - bash

"Today, many end users rarely, if ever, use command-line interfaces and instead rely upon graphical user interfaces and menu-driven interactions. However, many software developers, system administrators and advanced users still rely heavily on command-line interfaces to perform tasks more efficiently..." (Wikipedia)

• large set of environment variables (printenv [NAME]) like...

search path for binaries PATH

search path for dynamic libraries LD\_LIBRARY\_PATH

path to user's home directory HOME.

- locate executables and libraries
- expand file names like 1s error\*.txt





## bash - language and environment

Mighty scripting language (search the Web for "bash examples"):

```
#! /bin/bash
FILES="*.tgz"
for f in "$FILES"
do
  tar -xzf $f # expand all files
done
```

Set the environment with NAME=VALUE.

- access variable with \$NAME.
- will not be set for child processes
- use export NAME=VALUE to make the variable valid for other commands. Like export PATH=\$PATH:~/bin

```
> TEST=Hello
> echo $TEST
Hello
>
```

```
> TEST=Hello
> bash #sub shell
> echo $TEST
>
```

```
> export TEST=Hello
> bash #sub shell
> echo $TEST
Hello
>
```





### Basic commands

```
pwd
        print work directory
        list directory (ls -ltrs bin)
ls
        change directory (cd = cd $HOME)
cd
        create directory (mkdir -p child/grandchild)
mkdir
        remove file/directory Caution: No trash bin! (rm -rf tmp/*.err)
rm
        remove directory
rmdir
        copy file/directory (cp -r results ~/projectXY/)
ср
        move/rename file/directory (mv results ~/projectXY/)
mν
        change access properties (chmod a+r readme.txt)
chmod
        find a file (find . -name "*.c")
find
        or find . -name "core*" -exec rm {} \;
```

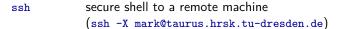




(11/128)

# Basic commands (cont'd)

echo display text to stdout echo \$PATH display contents of a file cat > newfile.txt cat pagewise display (less README) less, more search for words/text (grep result out.res) grep determine type of a file file display running processes (ps -axuf) ps kill a process (kill -9 12813) kill. display table of processes (interactive per default) top





ssh

# Basic commands (cont'd)

```
echo
             display text to stdout echo $PATH
             display contents of a file cat > newfile.txt
cat
             pagewise display (less README)
less, more
             search for words/text (grep result out.res)
grep
             determine type of a file
file
             display running processes (ps -axuf)
ซร
             kill a process (kill -9 12813)
kill.
             display table of processes (interactive per default)
top
             secure shell to a remote machine
ssh
             (ssh -X mark@taurus.hrsk.tu-dresden.de)
```

#### Editors:

- vi a cryptic, non-intuitive, powerful, universal editor. The web has several "cheat sheets" of vi.
- emacs a cryptic, non-intuitive, powerful, universal editor. But it comes with an X11 GUI.
- nedit an inituitve editor with an X11 GUI. (module load nedit)





## Help at the command line

Every Linux command comes with detailed manual pages. The command man program> is the first aid kit for Linux questions.

```
CHMOD(1) User Commands CHMOD(1)
```

#### NAHE

chmod - change file mode bits

#### SYNOPSIS

```
chmod [OPTION]... MODE[_MODE]... FILE...
chmod [OPTION]... OCTAL-MODE FILE...
chmod [OPTION]... --reference=RFILE FILE...
```

#### DESCRIPTION

This manual page documents the GNU version of **chmod. chmod** changes the file mode bits of each given file according to <u>mode</u>, which can be either a symbolic representation of changes to make, or an octal number representing the bit pattern for the new mode bits.

The format of a symbolic mode is [ugoa...][[+=][perms...]...], where perms is either zero or more letters from the set rwokst, or a single letter from the set ugo. Multiple symbolic modes can be given, separated by commas.

A combination of the letters ugoa controls which users' access to the file will be changed; the user who owns it (u), other users in the file's group (g), other users not in the file's group (o), or all users (a). If none of these are given, the effect is as if a were given, but bits that are set in

Manual page chmod(1) line 1





## Linux file systems

- after mounting, remote file systems can be accessed like local resources.
- names are case sensitiv
- there is no "drive letter" like C:





# Linux file systems

#### Typical directory structure:

- system programs in /bin, /usr/bin
- ...
- third party applications, libraries and tools, special software trees e.g.
  - normally in /opt
  - ZIH's HPC systems in /sw
- every user has her own home directory
  - /home/<login>
  - e.g. /home/mark

#### Special directories:

- ullet  $\sim$  = home directory (cd  $\sim$  or cd \$HOME)
- . = current directory
- ..=parent directory

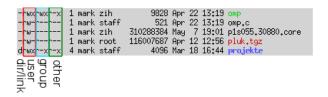




### File properties

Every file or directory has its access properties:

- 3 levels of access: user, group, other
- 3 properties per level: read, write, execute (for directories: execute = enter)
- list directory 1s -1 .



Default: User has all access rights in her \$HOME-directory.





# Change file properties

#### Usage of the chmod command:

- indirectly: Which access rights shall be added/removed
  - set a file readable for all: chmod a+r readme.txt
  - remove all rights for the group: chmod g-rwx readme.txt
- directly: chmod 700 a.out Consult the man page: man chmod





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# Redirection of I/O

Linux is a text-oriented operating system. Input and output is 'streamable'.

- standard streams are: stdin, stdout, stderr
- streams can be redirected from/to filese.g. myprog <in.txt >out.txt
- error messages (warnings) are separated from normal program output
   e.g. myprog 2>error.txt >out.txt
- merge error messages and output: myprog 2>&1 out\_err.txt

#### Attention:

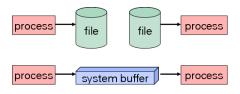
The '>' operator will always empty an existing output file. For appending a stream output to a file use the '>>' operator. e.g. myprog >>all\_outs.txt.





## Command pipelines

Inputs and outputs can also be other programs.



```
ls -la | sort | more
echo 'Have fun!' | sed -s 's/fun/a break/g'
Versatility of Linux (and Linux like operating systems) comes from
```

- command line controlled program execution
- combining multiple programs in a pipelined execution
- mightful scripting, parsing, and little helper tools (shell, awk, sed, perl, grep, sort)





Nelle Nemo, a marine biologist, has just returned from a six-month survey of the North Pacific Gyre, where she has been sampling gelatinous marine life in the Great Pacific Garbage Patch. She has **1520 samples** in all and now needs to:

- Run each sample through an assay machine that will measure the relative abundance of 300 different proteins. The machine's output for a single sample is a file with one line for each protein.
- Calculate statistics for each of the proteins separately using a program her supervisor wrote called *goostats*.
- Write up results. Her supervisor would really like her to do this by the end of the month so that her paper can appear in an upcoming special issue of Aquatic Goo Letters.

It takes about **half an hour** for the assay machine to process **each sample**. The good news is that it only takes two minutes to set each one up. Since her lab has eight assay machines that she can use in parallel, this step will "only" take about two weeks.





(https://software-carpentry.org)

The bad news is that if she has to run *goostats* by hand using a **GUI**, she'll have to **select a file using an open file dialog 1520 times**. At 30 seconds per sample, the whole process will take **more than 12 hours** (and that's assuming the best-case scenario where she is ready to select the next file as soon as the previous sample analysis has finished) [...].

The next few lessons will explore what she should do instead. More specifically, they explain how she can **use a command shell** to run the goostats program, using **loops to automate** the repetitive steps e.g. entering file names, so that her **computer can work 24 hours a day** while she writes her paper.

As a bonus, once she has put a processing **pipeline** together, she will be able to use it again whenever she collects more data.





# Hands-on training

Recommended online material:

http://swcarpentry.github.io/shell-novice

Introducing the Shell	What is a command shell and why would I use one?
Navigating Files and	How can I move around on my computer?
Directories	How can I see what files and directories I have?
	How can I specify the location of a file or directory
	on my computer?
Working With Files	How can I create, copy, and delete files and directo-
and Directories	ries?
	How can I edit files?
Pipes and Filters	How can I combine existing commands to do new
	things?
Loops	How can I perform the same actions on many diffe-
	rent files?
Shell Scripts	How can I save and re-use commands?
Finding Things	How can I find files?
_	How can I find things in files?

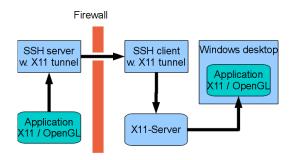




#### X11 tunnel

#### Why do we need it?

- redirect graphic contents (GUI or images) to personal desktop system
- only SSH connections are allowed with HPC systems
- at desktop: X11 server to handle graphic input (mouse, keyboard) and output (window contents)







# X11 forwarding

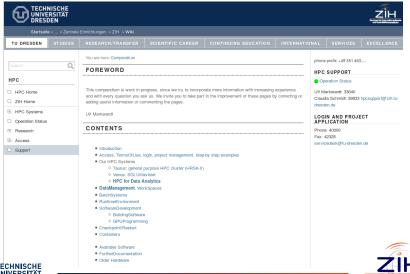
- Linux: ssh -X ...
- Mac OS X: http://www.apple.com/downloads/macosx/apple/ macosx\_updates/x11formacosx.html
- Windows:
  - Public Domain tool Xming/Xming-mesa:
     http://www.straightrunning.com/XmingNotes or similar product.
  - enable X11 forwarding in the SSH tool
  - integrated solution in MobaXterm
- OpenGL might be an issue





#### HPC wiki has the answer

Please check our HPC wiki at https://doc.zih.tu-dresden.de





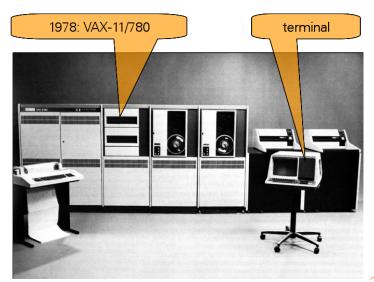
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- 2 HPC Environment at ZIH
  - Access to HPC systems at ZIH
  - Compute hardware
  - HPC file systems
  - Software environment at ZIH
- Batch System
- Software Development at ZIH's HPC systems
- 6 HPC Support





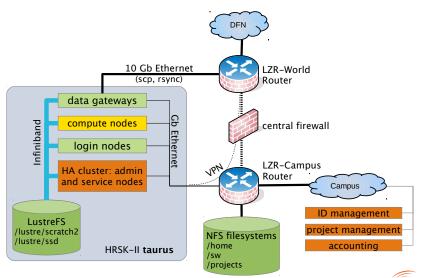
# Computer and terminal







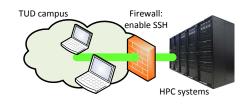
# Access to the HPC systems







# Firewall around HPC systems



The only access to ZIH's HPC systems is

- from within the TU Dresden campus
- from acknowledged IP ranges, e.g.

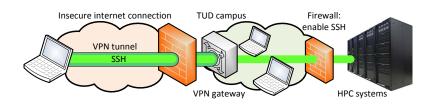
TU Freiberg 139.20.0.0/16 TU Chemnitz 134.109.0.0/16 Uni Leipzig 139.18.0.0/16

• via secure shell (ssh).





# Firewall around HPC systems



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TU Freiberg 139.20.0.0/16 TU Chemnitz 134.109.0.0/16 Uni Leipzig 139.18.2.0/24

via secure shell (ssh).

From other IP ranges: Virtual Private Network





### VPN for external users

How-To for Linux, Windows, Mac can be found here: https://tu-dresden.de/zih/dienste/service-katalog/arbeitsumgebung/zugang\_datennetz/vpn

- install VPN tool at your local machine
  - OpenConnect (http://www.infradead.org/openconnect)
  - Cisco Anyconnect
- configuration

gateway vpn2.zih.tu-dresden.de

group TUD-vpn-all

username ZIH-LOGIN@tu-dresden.de

password ZIH-PASSWORD





### Access to HPC

Unleash the HPC power with ssh -X taurus.hrsk.tu-dresden.de ! Or use a GUI from your Web browser  $\rightarrow$  JupyterHub.



Detailled documentation can be found at https://doc.zih..../JupyterHub .





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### HPC Infrastructure at ZIH

#### HPC at ZIH

- state's computing center for HPC in Saxony
- HPC systems are funded by BMBF and SMWK
- services free of charge to
  - all universities in Saxony,
  - all listed research institutes (e.g. Leibniz, Max Planck, Fraunhofer institutes)
- active projects outside TUD: MPI-CBG, HZDR, IFW, Uni Leipzig, TUBAF)

National competence center for data analytics "ScaDS" (with Universität Leipzig)

- hardware extensions
  - NVMe nodes (block storage over Infiniband),
  - nodes for machine learning,
  - "warm archive" for research data, VM images...
- new methods to access systems complementary to "classical" HPC mode





### **Taurus**

#### Overview

- General purpose cluster from Bull/Atos for highly parallel HPC applications (2013/2015)
- running with RHEL 7.4
- 1,029.9 TFlop/s total peak performance (rank 66 in top500, 06/2015)
- GPU partition with 128 dual GPUs
   + 88 single GPUs
- all compute nodes have local SSD
- 4 PB scratch file system
- 40 TB High IOPS file system based on SSDs
- sample energy consumption with 1 kHz







### **Taurus**

### Heterogenous compute resources

- Normal compute nodes
  - 270 nodes Intel Sandy Bridge (2 x 8 cores, AVX), 2,4,8 GB/core
  - 1456 nodes Intel Haswell, (2 x 12 cores), 64,128,256 GB/node
  - 32 nodes Intel Broadwell, (2 x 14 cores), 64 GB/node
- Large SMP nodes
  - 2 nodes with 1 TB RAM, Intel Sandy Bridge (4 x 8 cores)
  - 5 nodes with 2 TB RAM, Intel Haswell (4 x 14 cores)
- Accelerator and manycore nodes
  - 44 nodes with 2 x NVidia K20x, Intel Sandy Bridge (2 x 8 cores)
  - 64 nodes with  $2 \times NVidia K80$ , Intel Haswell ( $2 \times 12$  cores)
  - 32 nodes with 6 x NVidia V100-SXM2, IBM Power9 (2 x 22 cores)
- Storage for data analytics
  - 90 nodes with 8 NVMe cards (2.9 TB each)
  - warm archive powered by Quobyte
    - total of 13 PB
    - accessible as filesystem inside Taurus
    - S3 object store





### Venus

Large shared-memory System (SGI Ultraviolet) for memory-intensive computing (2013)

- 8 TB shared memory
- 10,6 TFlop/s peak performance
- 512 cores Intel E5-4650L (Sandy Bridge) 2,6 GHz
- SuSE Linux Enterprise Server 11
- batch system Slurm







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### Overview

Hierarchy of file systems: **speed** vs. **size** vs. **duration**:

- local SSD /tmp
- HPC global /ssd
- HPC global /scratch
- HPC global /projects, /home
- warm archive /warm\_archive
- TUD global intermediate archive
- TUD global long term storage

The number of files (millions) is critical for all file systems.





### Local disk

#### Recommended at Taurus:

- SSD: best option for lots of small I/O operations, limited size ( $\sim 100 \text{GB}$ ),
- ephemeral: data will be deleted automatically after finishing the job,
- Each node has its own local disk. Attention: Multiple processes on the same node share their local disk,
- path to the local disk is /tmp





## High-IOPS file system

Fastest parallel file systems (IOPS) at each HPC machine:

- large parallel file system for high number of I/O operations,
- data may be deleted after 30 days,
- management via workspaces,
- All HPC nodes share this file system.

Attention: Data might get lost.





## Scratch file system

Fastest parallel file systems (streaming) at each HPC machine:

- large parallel file system for high bandwidth,
- data may be deleted after 100 days,
- management via workspaces,
- All HPC nodes share this file system.

Attention: Data might get lost. Probably not.





## Permanent file systems

#### Common file system for all ZIH's HPC machines:

- Very slow and small, but with multiple backups.
- Deleted files are accessible via the logical .snapshot directory. This
  directory contains weekly, daily, and hourly snapshots. Copy your file to
  where you need it.
- Paths to permanent storage are
  - /home/<login> (20 GB!) and
  - /projects/<projectname> mounted read-only on compute nodes! with different access rights (cf. Terms of Use).
- All HPC systems of ZIH share these file systems.





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### Warm archive

### Large storage at each HPC machine:

- large parallel file system for moderately high bandwidth,
- management via workspaces,
- all HPC nodes share this file system,
- mounted read-only on compute nodes





### **Archive**

### Common tape based file system:

- really slow and large,
- expected storage time of data: about 3 years,
- access under user's control.

#### Best practice:

- "Low" file count is important.
- Tar and zip your files. (Use datamover nodes.)
- LTO-6 tapes have a capacity of 2.5 TB. Please ask before you plan to archive files larger than 200 GB.





# Data management

#### **Automated workflows**

 A set of rules specifies how and when data is moved

VS.

- Who defines these rules? User or administrator?
- When are actions triggered?

between storage systems.

#### manual control

- User moves her own data.
- User knows when data can be stored away or have to be retrieved for next processing steps.

In general, users are responsible for their data. Admins care for usability and data integrity.





# Workspaces

### Tool for users to manage their storage demands

- In HPC, projects (and data) have limited lifetime.
- User creates a workspace with defined expiration date.
- User can get an email (or calender entry) before expiration.
- Data is deleted automatically (cf. comment).
- Life-span can be extended twice.

Maximum initial lifetime depends on file system:

Storage system	Duration	Remarks
ssd		High-IOPS file system, SDDs.
scratch	100 days	High streaming bandwidth, disks.
warm_archive	1 year	Capacity file system, disks.





## Workspace - examples

```
mark@tauruslogin3:~> ws_find -l
available filesystems:
warm_archive
scratch
ssd
```

#### Allocation

```
mark@tauruslogin3:~> ws_allocate -F ssd SPECint
Info: creating workspace.
/lustre/ssd/ws/mark-SPECint
remaining extensions : 2
remaining time in days: 5
```

#### Notification:

```
mark@tauruslogin3:~> ws_send_ical -m ulf.markwardt@tu-dresden.de \
-F ssd SPECint
Sent reminder for workspace SPECint to ulf.markwardt@tu-dresden.de
please do not forget to accept invitation
```

→Invitation: "Workspace SPECint will be deleted on host Taurus"





## Workspace - examples

#### List all allocated workspaces

```
mark@tauruslogin3:~> ws_list
id: SPECint
workspace directory : /lustre/ssd/ws/mark-SPECint
remaining time : 4 days 23 hours
creation time : Wed Sep 18 09:41:08 2019
expiration date : Mon Sep 23 09:41:08 2019
filesystem name : ssd
available extensions : 2
```

#### Extend the live-time of a workspace

```
mark@tauruslogin3:~> ws_extend -F ssd SPECint 10
Info: extending workspace.
/lustre/ssd/ws/mark-SPECint
remaining extensions : 1
remaining time in days: 10
```

#### Attention: Extension starts now, not at the end of the life-time

## Workspace -examples

```
#!/bin/bash
#SBATCH --partition=haswell
...
COMPUTE_DIR=gaussian_$SLURM_JOB_ID
ws_allocate -F ssd $COMPUTE_DIR 7
export GAUSS_SCRDIR=/ssd/ws/$USER-$COMPUTE_DIR

srun g16 inputfile.gjf logfile.log

#Delete ASAP!
test -d $GAUSS_SCRDIR && rm -rf $GAUSS_SCRDIR/*
ws_release -F ssd $COMPUTE_DIR
```

Expired workspaces are moved automatically to another location. They remain there for another 30 days (warm\_archive: 60 days) before final deletion.  $\rightarrow$  Delete as soon as possible (using "rm")!

```
mark@tauruslogin3:~> ws_release -F ssd SPECint
```





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### Data transfer

Special data transfer nodes are running in batch mode to comfortably transfer large data between different file systems:

- Commands for data transfer are available on all HPC systems with prefix **dt**: dtcp, dtls, dtmv, dtrm, dtrsync, dttar.
- The transfer job is then created, queued, and processed automatically.
- User gets an email after completion of the job.
- Aditional commands: dtinfo, dtgueue.

```
Very simple usage like
```

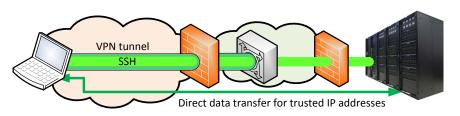
```
dttar -czf /warm_archive/ws/jurenz-sim/results_20190820.tgz \
           /scratch/ws/jurenz-sim21/results
```





### External data transfer

The nodes taurusexport.hrsk.tu-dresden.de allow access with high bandwidth bypassing firewalls



#### Restrictions

- trusted IP addresses only
- protocols: sftp, rsync





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### Modules

Installed software is organized in modules.

A module is a user interface, that:

- allows you to easly switch between different versions of software
- dynamically sets up user's environment (PATH, LD\_LIBRARY\_PATH, ...) and loads dependencies.

Private modules files are possible (e.g. group-wide installed software).





#### Installed Software

Installed software (appr. 2000 modules) can be found at... https://doc.zih....//SoftwareModulesList (daily update)

abagus, abinit, ace, adolc, afni, amber, ansys, ansysem, asm, autoconf, automake, autotools, AVS, bazel, bison, boost, bullxde, bullxmpi, casita, ceph, cereal, cg, cIFFT, cmake, collectl, comsol, conn. cp2k, ctool, cube, cuda, cusp, cython, dalton, darshan, dash, dataheap, ddt, dftb+, dmtcp, doxygen, dune, dyninst, eigen, eman2, ensight, extrae, fftw, flex, fme, freecad, freeglut, freesurfer, fsl, ga, gamess, gams, gaussian, gautomatch, gcc, gcl, gcovr, gctf, gdb, gdk, geany, ghc, git, glib, gmock, gnuplot, gpaw, gperftools, gpi2, gpudevkit, grid, gromacs, gsl, gulp, gurobi, h5utils, haskell, hdeem, hdf5, hoomd, hyperdex, imagemagick, intel, intelmpi, iotop, iotrack, java, julia, knime, lammps, lbfgsb, libnbc, liggghts, llvm, lo2s, ls, ls-dyna, lumerical, m4, map, mathematica, matlab, maxima, med, meep, mercurial, metis, mkl, modeny, motioncor2, mpb, mpi4py, mpirt, mumps, must, mvapich2, mxm, mysql, namd, nedit, netcdf, netlogo, numeca, nwchem, octave, octopus, opencl, openems, openfoam, openmpi, opentelemac, orca, oscar, otf2, papi, paraview, parmetis, pathscale, pdt, petsc, pgi, pigz, protobuf, pycuda, pyslurm, python, q, qt, quantumespresso, r, redis, relion, ripgrep, root, ruby, samrai, scala, scalasca, scors, scorep, sftp, shifter, siesta, singularity, sionlib, siox, spm, spm12, spparks, sqlite3, stack, star, suitesparse, superlu, svn, swig, swipl, tcl, tcltk, tecplot360, tesseract, texinfo. theodore. tiff. tinker. tmux, totalview, trace, trilinos, turbomole, valgrind, vampir, vampirtrace, vasp, visit, vmd, vtk,

wannier90, wget, wxwidgets, zlib TECHNISCHE UNIVERSITÄT DRESDEN

### Module environments

#### Two different module environments:

- scs5 for software built from "recipes" with EasyBuild (default)
- classic for manually installed software (older modules)

```
$ module load modenv/scs5
The following have been reloaded with a version change:
   1) modenv/classic => modenv/scs5

$ module load modenv/classic
The following have been reloaded with a version change:
   1) modenv/scs5 => modenv/classic
```





## Module usage

- Check https://doc.zih..../SoftwareModulesList
- Identify module and version





### Module commands

```
module avail - lists all available modules (in the current module environment)

module spider - lists all available modules (across all module environments)

module list - lists all currently loaded modules

module show <modname> - display informations about <modname>

module load <modname> - loads module modname

module save - saves the current modules, to be reloaded at the next login

module rm <modname> - unloads module modname

module purge - unloads all modules
```





## Modules for HPC applications

### Loading compiler, MPI, and numeric library (MKL)

```
~> module load intel
Module intel/2018b and 8 dependencies loaded.
~> module list
Currently Loaded Modules:
  1) modenv/scs5
                                       6) iccifort/2018.3.222-GCC-
  2) GCCcore /7.3.0
                                       7) impi/2018.3.222-iccifort
  3) binutils/2.30-GCCcore-7.3.0
                                       8) iimpi/2018b
  4) icc/2018.3.222-GCC-7.3.0-2.30
                                       9) imk1/2018.3.222-iimpi-20
  5) ifort/2018.3.222-GCC-7.3.0-2.30 10) intel/2018b
\sim> mpicc -show
icc -I/sw/installed/impi/2018.3.222-iccifort-2018.3.222-GCC-7.3.0-2.30
~> mpicc hello.c
```





### Remarks

### Commercial codes requiring licenses (Matlab, Ansys)

- basic principle: do not uses thes extensively, we have only a limited number of licenses!
- Matlab: use the Matlab compiler (https://doc.zih...//Mathematics)

#### Containers

- Singularity as container environment on Taurus
- Docker containers can easily be converted
- more information at https://doc.zih.../Container





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# Agenda

- Linux from the command line
- 2 HPC Environment at ZIH
- Batch System
  - General
  - Slurm examples
- 4 Software Development at ZIH's HPC systems
- 6 HPC Support





### Overview

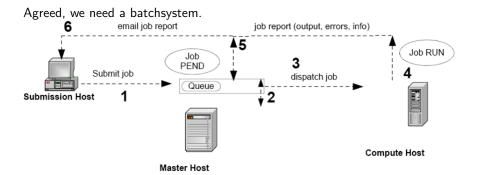
### Why do we need a batchsystem?

- Find an adequate compute system (partition/island) for our needs.
- All resources in use? The batch system organizes the queueing and messaging for us.
- Allocate the resource for us.
- Connect to the resource, transfer run-time environment, start the job.





# Workflow of a batch system







## Multi-dimensional optimizations

#### Optimization goals:

- Users want short waiting time.
- Queueing priorities according to:
  - waiting time of the job (+),
  - used CPU time in the last 2 weeks (-),
  - remaining CPU time for the HPC project (+),
  - duration of the job (-)
- Limited resources require efficient job placement:
  - number of compute cores / compute nodes,
  - required memory per core for the job,
  - maximum wall clock time for the job

Optimization is NP-hard  $\rightarrow$  heuristics allowed.







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# Useful functions of a batchsystem

#### Basic user functions:

- submit a job,
- monitor the status of my job (notifications),
- cancel my job

#### Additional functions:

- check the status of the job queue,
- handle job dependencies,
- handle job arrays





## Job submission: required information

In order to allow the scheduler an efficient job placement it needs these specifications:

- requirements: cores, memory per core, (nodes), additional resources (GPU)
- maximum run-time,
- HPC project (normally use primary group which gives id),
- who gets an email on which occasion,

#### ... to run the job:

- executable with path and command-line,
- environment is normally taken from the submit shell.





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# Queueing order

Factors that determine the position in the queue:

- Total share of the project: remaining CPU quota, new project starts with 100% (updated daily)
- Share within the project:
   balance equal chances between users of one project
- Age: the longer a job waits the higher becomes its priority
- Recent usage:
   the more CPU time a user has consumed recently the lower becomes her priority,
- Quality of Service:
   additional control factors, e.g. to restrict the number of long running large jobs

Pre-factors are subject to adaptations by the batch system administrators.





### Overview Slurm

```
submit a job script
                       sbatch
run interactive job
                       srun --pty ...
monitor a job status
                       squeue - Not permanently!
kill a job
                       scancel
cluster status
                       sinfo - Not permanently!
host status
                       sinfo -N
max job time
                       -t <[hh:]mm:ss>
number of processes
                       -n < N >
number of nodes
                       -N < N >
MB per core
                       --mem-per-cpu
output file
                       --output=result_%j.txt
error file
                       --error=error_%j.txt
notification (TUD)
                       --mail-user <email>
notification reason
                       --mail-type ALL
```





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### Overview Slurm

job array	array 3-8	
job ID	\$SLURM_ARRAY_JOB_ID	
array idx	\$SLURM_ARRAY_TASK_ID	
Interactive jobs	pty	
X11 forwarding	x11=first	

Examples for parameters for our batch systems can be found at https://doc.zih..../Slurm

- job arrays,
- job dependecies,
- multi-threaded jobs





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## Slurm examples

#### Slurm interactive example:

```
srun --ntasks=1 --cpus-per-task=1 --time=1:00:00 \
     --mem-per-cpu=1000 --pty bash
```

#### Slurm X11 example:

```
module load matlab
srun --ntasks=1 --cpus-per-task=8 --time=1:00:00 \
     --mem-per-cpu=1000 --pty --x11=first matlab
```

#### Remarks:

- default partition Taurus: -p haswell, sandy
- normally: shared usage of resources
- if a job asks for more memory it will be canceled by Slurm automatically
- a job is confined to its requested CPUs





### Slurm examples

#### Normal MPI parallel job sbatch <myjobfile>

```
#SBATCH --partition=haswell, sandy, west

#SBATCH --time=8:00:00

#SBATCH --ntasks=64

#SBATCH --mem-per-cpu=780

#SBATCH --mail-type=end

#SBATCH --mail-user=ulf.markwardt@tu-dresden.de

#SBATCH -o output_%j.txt

#SBATCH -e stderr_%j.txt

srun ./path/to/binary
```

Remark: The batch system is responsible to minimize number of nodes.





### Slurm examples

#### Requesting multiple GPU cards

```
#SBATCH --partition=gpu
#SBATCH --time=4:00:00
#SBATCH -- job-name = MyGPUJob
#SBATCH --nodes=16
#SBATCH --ntasks-per-node=2
#SBATCH --cpus-per-task=8
#SBATCH --gres=gpu:2
#SBATCH --mem-per-cpu=3014
#SBATCH --mail-type=END
#SBATCH --mail-user=ulf.markwardt@tu-dresden.de
#SBATCH -o stdout
#SBATCH -e stderr
echo 'Running program...'
```





### Slurm generator

#### Good starting point: https://doc.zih.../Slurmgenerator

#### SLURM - JOB SCRIPT GENERATOR

The Job generator shall help you to prepare your own batch scripts to start your jobs/programs with the SLURM batch system at TAURUS. Fill in the form of the Job Generator and press the "update" button (if needed). You will get a draft (in the vellow field) for a batch script. Copy that into a file (for example "mybatchfile") on Taurus. Then you can start it there with the command: sbatch mybatchfile

Limit this job to one node:	
Number of processor cores across all nodes: #nodes * #cores	2
Number of GPUs: Very limited number of GPUs available.	Only use this if your code actually utilizes GPUs.
Memory per core:	300 MB *
Walltime:	01 hours 00 mins 00 secs
Run program with MPI:	
In which project your job shall run (case sensitive):	your_projectname
Job name:	
Receive email for job events:	end abort
Email address:	name.vorname@tu-dresden.de
Program (including path):	/home/your_login/your_program
Command line arguments for program:	
Output to filename (optional):	





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### Slurm: Job monitoring

Basic question: Why does my job not start? Try: whypending <jobid>

```
> whypending 3402037
SLURM Reason: Priority
Reason 'Priority' means that the job can run as soon as
resources free up *and* the higher priority jobs start.
Position in queue: 86
Your priority might be low because your FairShare value
is low (0.000000).
Your raw usage during the last weeks was 16789 seconds.
Estimated start time: 2014-11-02T16:51:00
Job 3402037 is requesting:
       Time Limit: 08:00:00
            Nodes: 5
            Cores: 5
  Memory per node: 0 MB
     Total Memory: 0 MB
         Features:
              QOS: normal
```





## Slurm: Fair share monitoring

#### Is my fair share really so low???





### Project information

Look at the login screen. Or showquota

```
CPU-Quotas as of 2013-10-31
  Project
             Used(h)
                      Quota(h) % Comment
   swtest
               12241
                    10000 122.4 Limit reached (SOFT) *
* Job priority is minimal for this project
Disk-Quotas as of 2013-10-31
            Used (GB)
  Project
                      Quota(GB)
                                   % Comment
   swtest
                 7.1
                          100.0
                                 7.1
```

As soon as a project reaches its CPU limit the share drops to 0.

As soon as a project reaches its DISK limit submission is blocked.

 $\rightarrow$  Clean up first!





### What is fair...?

Fair share of a project is based on

- ullet leftover CPU quota of the current month: RawShare 
  ightarrow NormShares
- used resources "during the last few days"  $RawUsage \rightarrow EffektvUsage$  CPUs usage is summed up with an exponential decay (half-value period 1 day)

Account	RawShares	NormShares	RawUsage	EffectvUsage	FairShare
p_abc p_def	369 342	0.001355 0.001256	123069773 1962604	0.034009 0.000546	0.030841 0.941520

FairShare =  $2^{\frac{-EffektvUsage}{d \cdot NormShares}}$ 

(dampening factor d = 5).

See: https://slurm.schedmd.com/priority\_multifactor.html





### System information

#### Look at the login screen. Or nodestat

```
> nodestat
nodes available: 2139/2179 nodes unavailable:
                                            40/2179
gpus available: 499/519 gpus
                                unavailable:
                                           20/519
jobs running: 3634
                           jobs pending: 23824
                           | cores unavailable: 850
jobs suspend:
                           gpus in use:
                                           231
jobs damaged:
                       CORES / GPUS
                 free | resv | down | total
Westmere 48GB:
                  460 | 60 | 24 | 1656
                                           (mem-per-cpu <= 3878
Sandy Bridge 32GB: 171 | 0 | 128 | 3648
                                           (mem-per-cpu <= 1879
Sandy Bridge 64GB: 0 | 16 | 0 | 448
                                           (mem-per-cpu <= 3875
Sandy Bridge 128GB: 110 | 0 |
                                           (mem-per-cpu <= 7875
                                 0 | 224
Haswell 64GB:
                  101 | 14952 | 552 | 31680
                                           (mem-per-cpu <= 2583
Haswell 128GB:
                  674 I
                                 0 | 2016
                                           (mem-per-cpu <= 5250
Haswell 256GB:
                  97 I
                                      1056
                                           (mem-per-cpu <= 1058
[...]
```





# Simple job monitoring

#### Detailled job information

```
> /home/mark sjob 6121181
JobId=6121181 UserId=mark(19423) Account=hpcsupport JobName=bash
   TimeLimit=00:05:00 NumNodes=11 NumCPUs=256
   TRES=cpu=256,mem=194560,node=1 Shared=0
   Partition=haswell64,sandy32
   JobState=PENDING Reason=Resources Dependency=(null)
   Priority=692 QOS=normal
   StartTime=Unknown SubmitTime=2016-03-29T16:11:30
```





# Detailled job monitoring

#### Detailled job information

```
> /home/mark scontrol show job=6121181
JobId=6121181 JobName=Slurmtest
  UserId=mark(19423) GroupId=hpcsupport(50245)
  Priority=692 Nice=0 Account=hpcsupport QOS=normal
   JobState=PENDING Reason=None Dependency=(null)
  Requeue=1 Restarts=0 BatchFlag=0 Reboot=0 ExitCode=0:0
  RunTime = 00:00:00 TimeLimit = 00:05:00 TimeMin = N/A
  SubmitTime = 2016-03-29T16:11:30 EligibleTime = 2016-03-29T16:11:30
   StartTime=Unknown EndTime=Unknown
  PreemptTime=None SuspendTime=None SecsPreSuspend=0
  Partition=haswell64, sandy32 AllocNode:Sid=tauruslogin4:18475
   ReaNodeList=(null) ExcNodeList=(null)
  NodeList = (null)
  NumNodes=11 NumCPUs=256 CPUs/Task=1 ReqB:S:C:T=0:0:*:*
  TRES=cpu=256, mem=194560, node=1
  Socks/Node=* NtasksPerN:B:S:C=0:0:*:1 CoreSpec=*
  MinCPUsNode=1 MinMemoryCPU=760M MinTmpDiskNode=0
  Features=(null) Gres=(null) Reservation=(null)
  Shared=0 Contiguous=0 Licenses=(null) Network=(null)
  Command=bash
  WorkDir=/home/h3/mark
  Comment = < < ZIH_JOB_STATS__REMOVE_HDF5 >>>
  Switches=1@12:00:00
```





#### More Slurm tools

#### More tools for Slurm:

- squeue show current queue jobs
- sprio show priorities of current queue jobs
- efficiently distribute/collect data files to/from compute nodes: sbcast, sgather

See man pages or documentation at http://slurm.schedmd.com





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## Still... not starting

The system looks empty, but no job starts. Especially not mine!

- Maybe a reservation prevents my job from starting (sinfo -T)
- Maybe an older large job is scheduled and waits for resources:

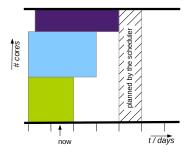
```
sprio | head
  JOBID
           PRIORITY
                             AGE
                                   FAIRSHARE
                                                  JOBSIZE
                                                                   oos
3402372
                 686
                             685
3402373
                 686
                             685
3402374
                 686
                             685
sprio|sort -k 2 -n -r |head -n 2
3404912
             100186
                             153
                                      100000
                                                        34
3406363
              84432
                                        84423
```

Here is job 3404912 with a very high priority, scheduled for a certain time (see scontrol show job=3404912) . If my job would finish before that one it could be backfilled.

• Maybe fragmentation would be too high.

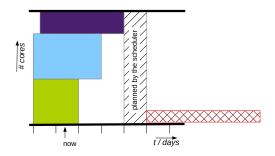






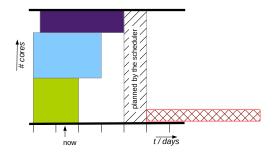
My job to be placed:









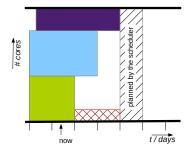


I know my job better:







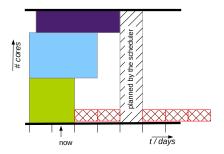


Estimate the maximum run-time of your job!





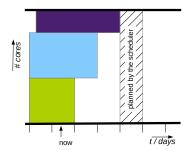
(86/128)



Try to use shorter jobs!







### Allow checkpointing:







# Checkpoint / restart

#### Self-developed code:

- identify best moment to dump "all" data to the file system
- implement data export and import
- implement restart

#### Commercial or community software

- Check if you can use built-in CR-capabilities of your application: (e.g. Abaqus, Amber, Gaussian, GROMACS, LAMMPS, NAMD, NWChem, Quantum Espresso, STAR-CCM+, VASP)
- If application does not support checkpointing:
  - module load dmtcp
  - modify your batch script like this: srun dmtcp\_launch --ib --rm ./my-mpi-application
  - Trun the modified script like dmtcp\_sbatch -i 28000,800 mybatch.sh
     This creates chain jobs of length 28000 s, planning 800 s for I/O
- more details at https://doc.zih..../CheckpointRestart





#### Efficient use of resources

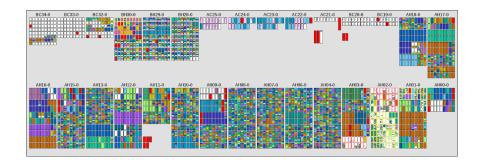
#### Make use of heterogeneity of the system

- number of cores per node differ (24, 32, 56, ...)
- memory per core available to the application is less then installed memory (OS needs RAM, too). Stay below the limits to increase the number of potential compute nodes for your job!
- Current numbers for Taurus:
  - 85% of the nodes have 2 GiB RAM per core. Slurm: 1875
  - 10% of the nodes have 4 GiB RAM per core. Slurm: 3995
  - 5% of the nodes have 8 GiB RAM per core. Slurm: 7942
  - 2 large SMP nodes have 32 cores, 1 TiB. Slurm: 31875
  - 5 large SMP nodes have 56 cores, 2 TiB. Slurm: 36500
  - GPU nodes: 3/2.6 GiB. Slurm: 3000/2538





### Efficient use of resources

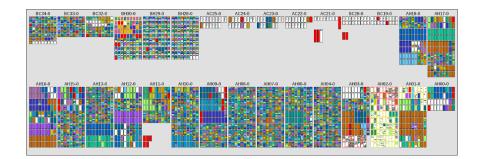






(91/128)

### Efficient use of resources







(91/128)

### Let Taurus work!

The batch system (Slurm) manages resources (heterogeneity) and job requirements (cores, RAM, runtime) to optimally use the system.

#### Normal jobs

- run without interaction (everything prepared in input data and scripts)
- start whenever resources for the particular jobs are available (+ priority)
- can run over hundreds of cores in parallel
- can run as a job array with thousands of independent single core jobs

#### Run-time considerations

- the larger a system the higher the chance of hitting a problem
- maximum run time: 7 days (today)
- use checkpoint / restart and chain jobs for longer computations
  - controlled by the application
  - controlled by Slurm + additional helper scripts





## Working on Taurus

#### Interactive jobs

- for pre- or post- processing, compiling and testing / development
- can use terminal or GUI via X11
- partition "interactive" (6 nodes) is reserved for these jobs.

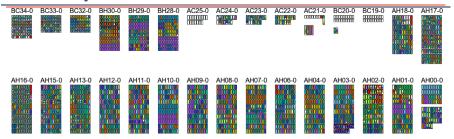
#### Remote rendering with Nice Desktop Cloud Virtualization (DCV)

- licensed product installed on Taurus
- documentation in (https://doc.zih....//DesktopCloudVisualization)
- e.g. rendering with ParaView using GPUs





### **Availability**



High utilization - good for "us" - bad for the users?

- short jobs lead to higher fluctuation (limits 1/2/7 days)
- interactive partition is nearly always empty
  - restricted to one job per user
  - default time 30 min, maximum time 8h
- plan resources in advance (publication deadline) reserve nodes





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- Linux from the command line
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### Available compilers

#### Which compilers are installed?

- Starting point: https://doc.zih.../Compilers
- Up-to-date information: module av at the target system





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#### Which one is "the best"?

- Newer versions are better adapted to modern hardware.
- Newer versions implement more features (e.g. OpenMP 4.0, C++11, Fortran 2010).
- GNU compilers are most portable.
- Listen to hardware vendors. (But not always.)





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- GNU compilers are most portable.
- Listen to hardware vendors. (But not always.)
- $\rightarrow$  There is no such thing as "best compiler for all codes".





### Expensive operations

Time consuming operations in scientific computing:

- division, power, trigonometric and exponential functions,
- un-cached memory operations (bandwidth, latency)



### Expensive operations

Time consuming operations in scientific computing:

- division, power, trigonometric and exponential functions,
- un-cached memory operations (bandwidth, latency)

How to find performance bottlenecks?

- Tools available at ZIH systems (perf, hpctoolkit, Vampir, PAPI counters),
- https://doc.zih..../PerformanceTools
- experience...
- Ask ZIH staff about your performance issues!





# Low hanging fruits

What is the needed floating point precision? 32 bit vs. 64 bit impacts on

- memory footprint,
- computing speed.





(98/128)

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- memory footprint,
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What is the needed floating point accuracy?

- very strict (replicable),
- slightly relaxed (numerical stability),
- very relaxed (aggressive optimizations)





# Low hanging fruits

What is the needed floating point precision? 32 bit vs. 64 bit impacts on

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What is the needed floating point accuracy?

- very strict (replicable),
- slightly relaxed (numerical stability),
- very relaxed (aggressive optimizations)
- $\rightarrow$  see man pages!

Default Intel options (Taurus): "-axavx -msse4.2" generate code for SSE 4.2 and optional optimizations for AVX (vectorization).

Intel training course: https://doc.zih..../SoftwareDevelopment





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# On HPC systems: Efficient code is essential!

- the same code is running for several 1000 CPUh
- use of multiple CPUs sometimes does not help (wrong parallelization or job placement)
- parallel scalability







# Profiling

...is a form of dynamic program analysis.

#### Profiling allows you to learn

- ... where your (?) program has spent its time ...
- ... which functions have called which other functions ...
- ... how often each function is called ...

while it was executing.

→ Identify slow code – redesign it!





# Profiling

...is a form of dynamic program analysis.

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- ... where your (?) program has spent its time ...
- ... which functions have called which other functions ...
- ...how often each function is called ...

while it was executing.

 $\rightarrow$  Identify slow code – redesign it!

Profiling has an impact on performance, but relative performance should be consistent.





## Using GNU's gprof

part of GCC available on most unix systems

compiling and linking (-pg):

• execute to produce profiling information:

• get human readable information:

• analysis: vi analysis.txt

```
Flat profile:
Each sample counts as 0.01 seconds.
     cumulative
                 self
                                  self
                                           total
time
       seconds seconds
                           calls
                                  s/call
                                           s/call
                                                  name
34.70 16.42
                  16.42
                                   16.42 16.42
                                                 func3
33.52 32.29
               15.86
                                   15.86 15.86 func2
26.97 45.05
                  12.76
                                   12.76
                                           29.19
                                                  func1
 0.13
          45.11
                   0.06
                                                  main
```

Comment: see also Intel slides.





### PerfTools

Support for sampling applications and reading performance counters.

- available on all systems via module load gperf
- perf consists of two parts
  - kernel space implementation
  - user space tools: perf stat, perf record, perf report





#### PerfTools

#### perf stat

- general performance statistics for a program
- attach to a running (own) process or monitor a new process

```
Performance counter stats for 'ls':
 1,726551 task-clock
                                         0,141 CPUs utilized
        4 context-switches
        0 cpu-migrations
      260 page-faults
                                         0,151 M/sec
5.573.264 cycles
3.778.153 stalled-cycles-frontend
2.675.646 stalled-cycles-backend
3.671.699 instructions
736.259 branches
19.670 branch-misses
```

0,012276627 seconds time elapsed





#### PerfTools

#### perf record

- sample an application (or a system)
- records CPU, instruction pointer and call graph (--call-graph)
- compile your code with debug symbols

#### perf report

• analyze sampling result with perf report

#### Example:

```
perf record --call-graph ./my_prog
perf report perf.data
```

 $\rightarrow$  Useful documentation perf --help and at https://doc.zih.../PerfTools .





# SLURM profiling with HDF5 (on Taurus)

SLURM offers the option to gather profiling data from every task/node of the job.

- $\bullet$  task data, i.e. CPU frequency, CPU utilization, memory consumption, I/O
- energy consumption of the nodes subject of HDEEM research project
- Infiniband data (currently deactivated)
- Lustre filesystem data (currently deactivated)

The aggregated data is stored in an HDF5 file in /scratch/profiling/\${USER}.





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The aggregated data is stored in an HDF5 file in /scratch/profiling/\${USER}.

#### Caution:

- Profiling data may be quite large. Please use /scratch or /tmp, not HOME.
- Don't forget to remove the --profile option for production runs!

  Penalty is a round of ice cream with strawberries for the support team.





### SLURM profiling with HDF5

#### Example

Create task profiling data:

```
srun -t 20 --profile=Task --mem-per-cpu=2001 \
    --acctg-freq=5,task=5 \
    ./memco-sleep --min 100 --max 2000 --threads 1 --steps 2
```

- Merge the node local files (in /scratch/profiling/\${USER}) to a single file (maybe time-consuming):
  - login node: sh5util -j <JOBID> -o profile.h5
  - in jobscripts:

```
sh5util -j ${SLURM_JOBID} -o /scratch/ws/mark-prof/profile.h5
```

#### External information:

```
http://slurm.schedmd.com/hdf5_profile_user_guide.html
http://slurm.schedmd.com/sh5util.html
```

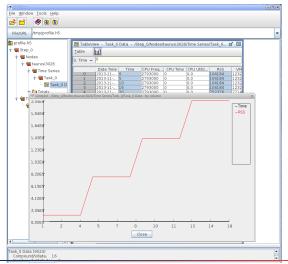




### SLURM profiling with HDF5

### View example data

module load hdf5/hdfview; hdfview.sh /scratch/ws/mark-prof/profile.h5







# Agenda

- Linux from the command line
- PC Environment at ZIH
- Batch System
- Software Development at ZIH's HPC systems
- 6 HPC Support
  - Management of HPC projects
  - Channels of communication
  - Kinds of support
  - Beyond support





## Start a new project

#### Two steps for project application:

- online application form
  - with or without existing ZIH login (select institute)
  - head of the project (universities: chair)
  - needed resources (CPUh per month, permanent disk storage...)
  - abstract

After a technical review the project will be enabled for testing and benchmarking with up to  $3500\ CPUh/month$ .





## Start a new project

#### Two steps for project application:

- online application form
  - with or without existing ZIH login (select institute)
  - head of the project (universities: chair)
  - needed resources (CPUh per month, permanent disk storage...)
  - abstract
- 2 full application (3-4 pages pdf):
  - scientific description of the project
  - prelimiary work, state of the art...
  - objectives, used methods
  - software, estimation of needed resources and scalability





## Management of HPC projects

#### Who...

- ullet project leader (normally chair of institute) o accountable
- ullet project administrator (needs HPC login) o responsible

#### What...

- manage members of the project (add + remove) (remark: external users need login..)
- check storage consumption within the project,
- retrieve data of retiring members
- contact for ZIH



# Online project management

Web access: https://hpcprojekte.zih.tu-dresden.de/managers

The front-end to the HPC project database enables the project leader and the project administrator to

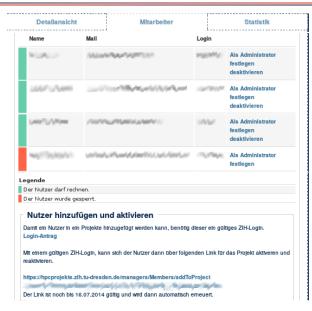
- add and remove users from the project,
- define a technical administrator,
- view statistics (resource consumption),
- file a new HPC proposal.
- file results of the HPC project.

Detallansk	eht	Mitarbeiter	l	Statistik
Allgemein				
Titel	Thousanthroo	Annerio Servenças	demand and the	
unix-group	FIRMAGONA ST.			
Projektdauer	01. August 2009 - 31. August 2014			
Förderung				
Antragsart	Erstantrag			
Hardware				
Maschine		CPU-Zeit (Stunden)	CPU-Anzahl pro Job	Speicher (GByte)
Megware-Cluster (atlas)		700.000	128	100





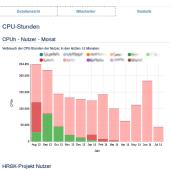
## Online project management

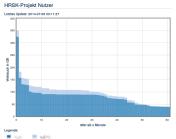






# Online project management









324.88 GB 25.002 GB

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### Channels of communication

#### $ZIH \rightarrow users:$

- training course "Introduction to HPC at ZIH"
- HPC wiki: https://doc.zih.tu-dresden.de
  - link to the operation status,
  - knowledge base for all our systems, howtos, tutorials, examples...
- mass notifications per signed email from the sender "[ZIH] HPC Support" to your address ...@mailbox.tu-dresden.de or ...@tu-dresden.de for:
  - problems with the HPC systems,
  - new features interesting for all HPC users,
  - training courses
- email, phone in case of requests or emergencies (e.g. user stops the file system).





### Channels of communication

#### User $\rightarrow$ ZIH



- If the machine feels "completely unavailable" please check the operation status first. (Support is notified automatically in case a machine/file system/batch system goes down.)
- Trouble ticket system:
  - advantages
    - reach group of supporters (independent of personal availability),
    - issues are handled according to our internal processes,
  - entry points
    - email: servicedesk@tu-dresden.de or hpcsupport@zih.tu-dresden.de

please: use your ...@tu-dresden address as sender and voluntarily include: name of HPC system, job ID...

- phone: service desk (0351) 463 40000
- planned: self service portal
- personal contact
  - phone call, email, talk at the Mensa
  - socializing is fine... but: risk of forgetting





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#### HPC management topics:

- HPC project proposal,
- login,
- quota, accounting etc.

#### HPC usage requests:

- Why does my job not start? and other questions concerning the batch system
- Why does my job crash?
- How can I ...





#### HPC Software questions:

- help with the compiling of a new software
- installation of new applications, libraries, tools
- update to a newer / different version
- $\rightarrow$  restrictions of this support:
  - only if several user groups need this
  - no support for a particular software
  - allow for some time





#### Performance issues

- joint analysis of a piece of SW
- discussion of performance problems
- detailed inspection of self-developed code
- in the long run: help users to help themselves

#### Storage and workflow issues

- joint analysis of storage capacity needs
- joint development of a storage strategy
- joint design of workflows





Scalable Data Services and Solutions – Dresden-Leipzig ScaDS support for data analytics:

- data analysis tools (parallel R/Python, RStudio, Jupyter, etc.)
- Big Data Frameworks (Apache Hadoop, Spark, Flink, etc.)
- software for Deep Learning (TensorFlow, Keras, etc.)
- survey of performance optimization of the mentioned software

https://www.scads.de/services or services@scads.de





## **HPC Support Team**

#### HPC support group

- Claudia Schmidt (project management)
- Matthias Kräußlein (accounting and project infrastructure)
- Maik Schmidt, Michael Müller, Etienne Keller (technical support)
- Danny Rotscher (Slurm, technical support)
- Ulf Markwardt (Slurm, technical support... head of the group)
- Jörg Weller (Venus and file systems)





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# Beyond support

#### ZIH is state computing centre for HPC

- hardware funded by DFG and SMWK
- collaboration between (non-IT) scientists and computer scientists
- special focus on data-intensive computing

#### Joint research projects

- funded by BMBF or BMWi
- ScaDS Dresden Leipzig
- Nvidia CCoE (GPU), IPCC (Xeon Phi)





### Research topics

Scalable software tools to support the optimization of applications for HPC systems

- Data intensive computing and data life cycle
- Performance and energy efficiency analysis for innovative computer architectures
- Distributed computing and cloud computing
- Data analysis, methods and modeling in life sciences
- Parallel programming, algorithms and methods





## You can help

If you plan to publish a paper with results based on the used CPU hours of our machines please acknowledge ZIH like...

The computations were performed on an HPC system at the Center for Information Services and High Performance Computing (ZIH) at TU Dresden.

We thank the Center for Information Services and High Performance Computing (ZIH) at TU Dresden for generous allocations of compute resources.





### Recapitulation

#### Most important topics:

- Use the correct file system.
- Hand over the requirements of your application to the batch system.
- Plan your needed resources in advance.
- You are responsible for your application and your data.
   We can help you.
- Please acknowledge ZIH and send us the publication.



