

# First Last

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## EXPERIENCE

2016-Present

RESUME WORDED & Co.

San Francisco, CA

### ***Software Developer***

- Led development of robust version upgrade of AZCWorks 2.0 with improved user experience, resulting in 25% increase in annual revenue.
- Awarded 'Tech Innovator' at the 2019 international conference.
- Customized over 250 forms and reports of enterprise ERP systems to meet customer's needs and improving performance by over 35%.

2014-2016 GROWTHSI

Beijing, China

### ***Software Developer (2014-2016)***

- Led a team of 6+ peers in release of fundraising application software versions 9.6 to present.
- Resolved over 500 customer issues providing technical advice on enhancements and trouble-shooting, decreasing customer issues by 25% over time.
- Completed over 10 major projects working closely with the team to develop, test and maintain a variety of mobile based and desktop based software applications.
- Promoted as Software Developer due to impeccable job performance within less than 6 months - ahead of schedule by over 8 months.

### ***Junior Software Developer (2014)***

- Worked on creating a system daily matrix and improved its job performance by reducing matrix generation time from 10 to 12 hours to 20 to 30 minutes.
- Contributed as a team in developing and maintaining highly sophisticated applications on-time and under budget, resulting in over \$105K in total savings.

2012-2014 RESUME WORDED & Co.

San Francisco, CA

### ***Technician, Software Development***

- Created a dynamic, JavaScript based program which generated power flow diagrams using scalable vector, with over 97% efficiency rate.
- Documented detailed, technical documentation of proprietary software used for orienting new employees and presenting to prospective clients, decreasing preparation time for initial/set-up meetings by 45%.
- Worked with the Product Team to understand and upgrade business specifications around Portfolio management, analytics and Risk.

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## EDUCATION

2014-2016 RESUME WORDED ENGINEERING SCHOOL

New York, NY

### ***Master of Science in Computer Science***

- Awards: Bill & Melinda Gates Fellow (only 5 awarded to class).

2007-2011 RESUME WORDED UNIVERSITY

San Francisco, CA

### ***Bachelor of Science in Software Engineering***

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## OTHER

- Languages: English (native), Chinese (intermediate).
- Technical Skills: SQL, Scrum, Bash/Shell, Linux, Microsoft, Scala, jQuery, ERP, Agile PM
- Certifications: Certified Web and Mobile Developer (August 2016)