SYNET WILSTONE MAONEKEDWE

Kingdom Builder's Academy, P.O Box 1241, Zomba

+265 994 363 907 | +255 882 761 430 | smaonekedwe@gmail.com

GitHub Profile: https://github.com/SerwayCodes

Website: https://synet-maonekedwe.onrender.com

PROFESSIONAL SUMMARY

Highly motivated and experienced IT Specialist with a strong background in computer systems management, technical support, and software development. Proven track record of managing and maintaining IT infrastructure, troubleshooting technical issues, and developing IT policies and procedures. Possess excellent problem-solving and analytical skills, with a strong passion for technology and its potential to drive positive change.

EXPERIENCE

IT Administrator and Software Developer (Part-time)-Kingdom Builder's Academy - Zomba

DURATION: January 2024 – Present

- Provided technical support to staff, resolving 95% of hardware and software issues within 24 hours.

- Led IT projects, including system upgrades and the implementation of new technologies, resulting in a 30% increase in system efficiency.

- Developed custom software solutions to streamline administrative processes, reducing processing time by 40%.

GOVERNMENT ICT/IT Intern-Zomba City Council — Zomba, Malawi

DURATION: October 2024 – Present

- Installed, configured, and maintained computer systems, networks, and software across departments, achieving a 99% uptime rate.

- Provided technical support to users, resolving 90% of IT-related issues within 2 hours.

- Designed and developed software applications to meet user needs, resulting in a 25% increase in user productivity.

MUBAS ICT Intern -Malawi Telecommunications Limited (MTL) — Lilongwe, Malawi

DURATION: January 2022 – December 2022

- Managed ICT systems, including Microsoft Office applications and database management (SQL/NoSQL), achieving a 95% system availability rate.

- Provided first-line technical support, resolving 85% of hardware and software issues within 24 hours.

- Assisted with data security measures, resulting in a 30% reduction in security breaches.

EDUCATION

Malawi University of Business and Applied Sciences (MUBAS) — Malawi

Bachelor of Electronics and Computer Engineering

Graduated: 2023

Salima Secondary School — Malawi

Malawi School Certificate of Education (MSCE)

Graduated: 2016

TECHNICAL SKILLS

- Programming: PHP, JavaScript, React, Node.js, Flutter, SQL, NoSQL

- Web Development: HTML, CSS, Tailwind CSS, React (Next.js), MySQL, PostgreSQL

- Software Development: Mobile and Web Applications

- Systems Management: Installation, configuration, and troubleshooting of computer systems and networks

-Operating systems (Linux, Windows).

- Database Management: SQL, NoSQL, data integrity, and security policies

- Technical Support: Hardware/software troubleshooting and maintenance

PROJECTS

Student Grading System & Website – Kingdom Builder's Academy

- Designed a comprehensive Excel-based student grading system, reducing grading time by 90%.

- Developed the school's website at https://www.learn-tlc-kba.com, resulting in a 20% increase in website traffic.

Full Stack CG Student Management System

- Developed a PERN Stack (PostgreSQL, Express.js, React, Node.js) web-based student management system, reducing data processing time by 40%.

- Implemented a secure authentication system, resulting in a 25% reduction in unauthorized access attempts.

FAID Website – Full Stack Development

- Developed and currently maintaining the FAID (Future For All in Development) website using React (Next.js), Tailwind CSS, Node.js, and MySQL, resulting in a 30% increase in website engagement.

- Implemented a secure payment gateway, resulting in a 20% increase in online donations

Labellab Media and Printers Website-ZOMBA

- Developed and maintaining a full stack website using React, Node.js, and PostgreSQL, resulting in a 25% increase in website traffic.

- Implemented a secure authentication system, resulting in a 20% reduction in unauthorized access attempts.

REFERENCES

Mr. R. Bamus IT Administrator – Zomba City Council +265 881 41 44 57	Mr Tony Chikwembani Malawi Telecommunications Limited Transmission engineer Tonychikwembani@MTL.mw 0111752305
Mr. R. Chitekwe Principal/Headmaster – Kingdom Builder's Academy +265 998 51 96 81	Mr. R. Kalavina Deputy Headmaster – Kingdom Builder's Academy +265 999 39 60 83