

Scott F. Nichols

Objective

With over 12 years of IT experience immersed in all areas of the complex IBM business model, along with a mathematics and business education, and a breadth of leadership roles, I use my broad knowledgebase to provide innovative ideas and unique solutions. I consistently give a dedicated effort to complete any assigned tasks and always seek out ways to improve the state of the business. The uniqueness of my contributions involves the ability to both logically and creatively find thorough solutions to complex situations. Through maximizing efficiency, and a lead-by-example work ethic, I assist in maximizing the returns of any endeavor.

Work Experience

Arrow Electronics – Technical Engineer Team Lead

March 2011 – Present

- Part of the leadership of multiple technical teams: IBM Power, Storage, LinuxOne, and ESS
- IBM Cloud – Power in the Cloud certified
- Provide Technical support on multiple operating systems, i.e. AIX, i/OS, Red Hat, etc.
- Exclusive Power Server engineer supporting Arrow's largest business partner.
- LinuxOne Team Lead.
- Tech Certified in UNIX and Linux OS, and IBM Power Servers and Storage.
- Ace Award winner Q3 2017, Q2 2020, and Q4 2021.

Mainline Information Systems – Systems Engineer/CSR

March 2006 – March 2011

- Customer Service Team Lead for Southeast and Federal Accounts.
- Billing Specialist Team Lead
- Concurrently trained to become a Systems Engineer while team leader.
- Systems Engineer Supporting AIX/UNIX.

Mars Hill University – Math Instructor

January 2004 – December 2005

- Taught College Level Algebra
- Developed and delivered curriculum
- Excelled at helping non-mathematical minds grasp math concepts

Education

University of Utah UT

Full Stack Web Design Bootcamp

Salt Lake City,

Currently Enrolled – April 2022

- Have covered HTML, CSS, JavaScript, JQuery, use of browser and 3ry party APIs, Node.js, Jest testing frameworks, Express.js, mySQL, and ORM/Sequelize.
- Set to cover NoSQL, PWAs, React, and MongoDB .
- Currently have a class grade of A at 99%.

Florida State University

Science Masters of Physics

Tallahassee, FL

**** In progress****

- Had to withdraw from program due unforeseen circumstances.
- May resume when time allows.

Mars Hill University

December 2005

Bachelor of Science
Mathematics

Mars Hill, NC

- Emphasis on Statistics and Probability
- One class short of Business Administration Minor
- Graduated Cum Laude with a 3.5 GPA
- On the Dean's List all semesters

Salt Lake Community College

May 2003

Associates
Business and Finance

Salt Lake City, UT

- Graduated with a 3.5 GPA
- Member of the School's soccer team

Olympus High School

May 1999

High School

Salt Lake City, UT

- Member of the Academy of Finance
- Sterling Scholar in Business and Finance
- High Honor Roll (GPA above 3.75) 4 terms.
- Honor Roll (GPA above 3.5) 10 terms.
- Played varsity soccer and football

Other Applicable Experience

- Part of ecclesiastical leaderships for Tallahassee, FL, and Sandy, UT.
- Experienced in public speaking, presenting, and instructing.
- Captain, MVP, and nominated All Conference for NCAA II Mars Hill Soccer team.
- Eagle Scout